Early Warning System

EIB-20180409

NOORDWEST HOSPITAL

Early Warning System
NOORDWEST HOSPITAL

EIB-20180409

Quick Facts

Countries	Netherlands
Specific Location	Alkmaar, Den Helder and Heerhugowaard
Financial Institutions	European Investment Bank (EIB)
Status	Proposed
Bank Risk Rating	U
Borrower	STG NOORDWEST ZIEKENHUISGROEP
Sectors	Education and Health
Investment Type(s)	Loan
Investment Amount (USD)	$ 138.45 million
Loan Amount (USD)	$ 138.45 million
Project Cost (USD)	$ 296.52 million

Project Description

According to EIB website, the project supports the 2018-2022 investment plan of Noordwest hospital. The investments during the 5-years period consist mainly of the 1st phase of the construction and equipment of a new hospital in Alkmaar, the renovation of the building in Den Helder and the investment in a new electronic medical record system. The upgraded facilities will increase the efficiency of the services, facilitate the integration of highly complex medical care for the region and enhance the patient experience.

Investment Description

- European Investment Bank (EIB)

Private Actors Description

The Northwest Hospital Group arose from the merger between the former Medisch Centrum Alkmaar and the Gemini Hospital. For many years both hospitals have provided care to the residents of the Northwest Netherlands. Close if possible and further away if necessary. That is why we are located in Alkmaar, Den Helder, Heerhugowaard, Limmen, Schagen and on Texel.

Private Actor 1	Private Actor 1 Role	Private Actor 1 Sector	Relation	Private Actor 2	Private Actor 2 Role	Private Actor 2 Sector
-	-	-	-	NOORDWEST ZIEKENHUISGROEP	Client	-

Contact Information

No contact information provided at the time of disclosure.

ACCOUNTABILITY MECHANISM OF EIB

The EIB Complaints Mechanism is designed to facilitate and handle complaints against the EIB by individuals, organizations or corporations affected by EIB activities. When exercising the right to lodge a complaint against the EIB, any member of the public has access to a two-tier procedure, one internal - the Complaints Mechanism Office - and one external - the European Ombudsman. A complaint can be lodged via a written communication addressed to the Secretary General of the EIB, via email to the dedicated email address complaints@eib.org, by completing the online complaint form available at the following address: http://www.eib.org/complaints/form, via fax or delivered directly to the EIB Complaints Mechanism Division, any EIB local representation office or any EIB staff. For further details, check: http://www.eib.org/attachments/strategies/complaints_mechanism_policy_en.pdf

When dissatisfied with a complaint to the EIB Complaints Mechanism, citizens can then turn towards the European Ombudsman. A memorandum of Understanding has been signed between the EIB and the European Ombudsman establishes that citizens (even outside of the EU if the Ombudsman finds their complaint justified) can turn towards the Ombudsman on issues related to 'maladministration' by the EIB. Note that before going to the Ombudsman, an attempt must be made to resolve the case by contacting the EIB. In addition, the complaint must be made within two years of the date when the facts on which your complaint is based became known to you. You can write to the Ombudsman in any of the languages of the European Union. Additional details, including filing requirements and complaint forms, are available at: http://www.ombudsman.europa.eu/atyourservice/interactiveguide.faces