Early Warning System

EIB-20180238

SRWB WATER SUPPLY AND SANITATION PROGRAMME

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Quick Facts

Countries	Malawi
Financial Institutions	European Investment Bank (EIB)
Status	Approved
Bank Risk Rating	U
Voting Date	2020-10-13
Borrower	SOUTHERN REGION WATER BOARD
Sectors	Water and Sanitation
Investment Type(s)	Loan
Investment Amount (USD)	$ 30.53 million
Project Cost (USD)	$ 48.15 million

Project Description

According to bank provided information, the SRWB project is an investment program for several towns in Southern Malawi to provide reliable drinking water via new water facilities including treatment, storage and distribution.

This operation is the eleventh in Malawi in the water sector and will build on the experience gained in these previous projects. An Environmental and Social Assessment as well as a Resettlement Action Plan (if needed) will be carried out as part of the design activities. The project shall have positive environmental and public health impacts and will allow the population to adapt to the foreseen climate change impacts in the project areas.

Investment Description

- European Investment Bank (EIB)

Contact Information

Contaqct information not provided at the time of diisclosure

ACCESS TO INFORMATION

You can submit an information request for project information at: https://www.eib.org/en/infocentre/registers/request-form/request-form-default.htm

ACCOUNTABILITY MECHANISM OF EIB

The EIB Complaints Mechanism is designed to facilitate and handle complaints against the EIB by individuals, organizations or corporations affected by EIB activities. When exercising the right to lodge a complaint against the EIB, any member of the public has access to a two-tier procedure, one internal - the Complaints Mechanism Office - and one external - the European Ombudsman. A complaint can be lodged via a written communication addressed to the Secretary General of the EIB, via email to the dedicated email address: complaints@eib.org, by completing the online complaint form available at the following address: http://www.eib.org/complaints/form via fax or delivered directly to the EIB Complaints Mechanism Division, any EIB local representation office or any EIB staff. For further details, check: http://www.eib.org/attachments/strategies/complaints_mechanism_policy_en.pdf

When dissatisfied with a complaint to the EIB Complaints Mechanism, citizens can then turn towards the European Ombudsman. A memorandum of Understanding has been signed between the EIB and the European Ombudsman establishes that citizens (even outside of the EU if the Ombudsman finds their complaint justified) can turn towards the Ombudsman on issues related to 'maladministration' by the EIB. Note that before going to the Ombudsman, an attempt must be made to resolve the case by contacting the EIB. In addition, the complaint must be made within two years of the date when the facts on which your complaint is based became known to you. You can write to the Ombudsman in any of the languages of the European Union. Additional details, including filing requirements and complaint forms, are available at: http://www.ombudsman.europa.eu/atyourservice/interactiveguide.faces

Bank Documents

- Environmental and Social Data Sheet (ESDS) - SRWB WATER SUPPLY AND SANITATION PROGRAMME [Original Source]
- Environmental and Social Impact Assessment (ESIA) - SRWB WATER SUPPLY AND SANITATION PROGRAMME - Liw [Original Source]
- Environmental and Social Impact Assessment (ESIA) - SRWB WATER SUPPLY AND SANITATION PROGRAMME - Man [Original Source]