Early Warning System

EIB-20180163

TARTU URBAN INFRASTRUCTURE

Quick Facts

Countries	Estonia
Specific Location	Tartu City
Financial Institutions	European Investment Bank (EIB)
Status	Proposed
Bank Risk Rating	U
Borrower	TARTU CITY GOVERNMENT
Sectors	Infrastructure
Investment Type(s)	Loan
Investment Amount (USD)	$ 23.40 million
Loan Amount (USD)	$ 23.40 million
Project Cost (USD)	$ 46.79 million

Project Description

According to EIB website, the project will be a financing of multi-sectoral investment schemes forming part of the Estonian city of Tartu's 2018-2022 five-year investment programme. The project is expected to comprise small to medium-sized schemes in the fields of municipal infrastructure, education and sport, social and health infrastructure, and cultural heritage. These schemes will benefit the city of Tartu.

Investment Description

- European Investment Bank (EIB)

Contact Information

No contact information provided at the time of disclosure.

ACCOUNTABILITY MECHANISM OF EIB

The EIB Complaints Mechanism is designed to facilitate and handle complaints against the EIB by individuals, organizations or corporations affected by EIB activities. When exercising the right to lodge a complaint against the EIB, any member of the public has access to a two-tier procedure, one internal - the Complaints Mechanism Office - and one external - the European Ombudsman. A complaint can be lodged via a written communication addressed to the Secretary General of the EIB, via email to the dedicated email address complaints@eib.org, by completing the online complaint form available at the following address: http://www.eib.org/complaints/form, via fax or delivered directly to the EIB Complaints Mechanism Division, any EIB local representation office or any EIB staff. For further details, check: http://www.eib.org/attachments/strategies/complaints_mechanism_policy_en.pdf

When dissatisfied with a complaint to the EIB Complaints Mechanism, citizens can then turn towards the European Ombudsman. A memorandum of Understanding has been signed between the EIB and the European Ombudsman establishes that citizens (even outside of the EU if the Ombudsman finds their complaint justified) can turn towards the Ombudsman on issues related to 'maladministration' by the EIB. Note that before going to the Ombudsman, an attempt must be made to resolve the case by contacting the EIB. In addition, the complaint must be made within two years of the date when the facts on which your complaint is based became known to you. You can write to the Ombudsman in any of the languages of the European Union. Additional details, including filing requirements and complaint forms, are available at: http://www.ombudsman.europa.eu/atyourservice/interactiveguide.faces