Early Warning System

EIB-20180119

RESEAU DE CHALEUR GRENOBLE METROPOLE

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Quick Facts

Countries	France
Financial Institutions	European Investment Bank (EIB)
Status	Approved
Bank Risk Rating	U
Voting Date	2018-12-11
Borrower	COMPAGNIE DE CHAUFFAGE INTERCOMMUNALE DE L'AGGLOMERATION GRENOBLOISE
Sectors	Energy
Investment Type(s)	Loan
Investment Amount (USD)	$ 33.97 million
Loan Amount (USD)	$ 33.97 million
Project Cost (USD)	$ 67.94 million

Project Description

According to EIB website, the project is focused on the expansion and modernisation of the district heating service of the Grenoble-Alpes Métropole, a region located in eastern France, in the Isère department. It will support a 5-year investment programme to further develop the Grenoble District Heating (DH) network, the second biggest in France. The loan will finance investments in heat generation upgrades aiming at increasing efficiency and penetration of renewable sources and also distribution network developments.

Investment Description

- European Investment Bank (EIB)

Private Actors Description

Compagnie de Chauffage Intercommunale de l Agglomeration Grenobloise offers mechanical contracting services. The Company provides production and sale of heat and domestic hot water, air-conditioning, electricity production, maintenance, installations, and operational services. Compagnie de Chauffage Intercommunale de l Agglomeration Grenobloise serves customers in France.

Private Actor 1	Private Actor 1 Role	Private Actor 1 Sector	Relation	Private Actor 2	Private Actor 2 Role	Private Actor 2 Sector
-	-	-	-	Cie De Chauffage Intercommunale De L'Agglomeration Grenobloise SAEM	Client	-

Contact Information

No contact information provided at the time of disclosure.

ACCOUNTABILITY MECHANISM OF EIB

The EIB Complaints Mechanism is designed to facilitate and handle complaints against the EIB by individuals, organizations or corporations affected by EIB activities. When exercising the right to lodge a complaint against the EIB, any member of the public has access to a two-tier procedure, one internal - the Complaints Mechanism Office - and one external - the European Ombudsman. A complaint can be lodged via a written communication addressed to the Secretary General of the EIB, via email to the dedicated email address complaints@eib.org, by completing the online complaint form available at the following address: http://www.eib.org/complaints/form, via fax or delivered directly to the EIB Complaints Mechanism Division, any EIB local representation office or any EIB staff. For further details, check: http://www.eib.org/attachments/strategies/complaints_mechanism_policy_en.pdf

When dissatisfied with a complaint to the EIB Complaints Mechanism, citizens can then turn towards the European Ombudsman. A memorandum of Understanding has been signed between the EIB and the European Ombudsman establishes that citizens (even outside of the EU if the Ombudsman finds their complaint justified) can turn towards the Ombudsman on issues related to 'maladministration' by the EIB. Note that before going to the Ombudsman, an attempt must be made to resolve the case by contacting the EIB. In addition, the complaint must be made within two years of the date when the facts on which your complaint is based became known to you. You can write to the Ombudsman in any of the languages of the European Union. Additional details, including filing requirements and complaint forms, are available at: http://www.ombudsman.europa.eu/atyourservice/interactiveguide.faces