### Early Warning System

# EIB-20180087 TOULOUSE TRANSPORTS URBAINS



### Early Warning System TOULOUSE TRANSPORTS URBAINS

### **Quick Facts**

Countries France

Financial Institutions European Investment Bank (EIB)

**Status** Proposed

Bank Risk Rating U

Borrower SYNDICAT MIXTE DES TRANSPORTS EN COMMUN DE L'AGGLOMERATION TOULOUSAINE

Sectors Transport Investment Type(s) Loan

Investment Amount (USD)\$ 473.88 millionLoan Amount (USD)\$ 473.88 millionProject Cost (USD)\$ 4,146.43 million

### **Project Description**

According to EIB website, the project will provide financial support for the implementation of the Promoter's strategy on urban mobility for Greater Toulouse as outlined in its latest Sustainable Urban Mobility Plan.

### **Investment Description**

• European Investment Bank (EIB)



## Early Warning System TOULOUSE TRANSPORTS URBAINS

Private Actor 1	Private Actor 1 Role			Private Actor 2	Private Actor 2 Role	Private Actor 2 Sector
-	-	-	-	Syndicat Mixte des Transports en Commun de l'Agglomeration Toulousaine	Client	-

#### **Contact Information**

No contact information provided at the time of disclosure.

#### **ACCESS TO INFORMATION**

You can submit an information request for project information at: https://www.eib.org/en/infocentre/registers/request-form/request-form-default.htm

### **ACCOUNTABILITY MECHANISM OF EIB**

The EIB Complaints Mechanism is designed to facilitate and handle complaints against the EIB by individuals, organizations or corporations affected by EIB activities. When exercising the right to lodge a complaint against the EIB, any member of the public has access to a two-tier procedure, one internal - the Complaints Mechanism Office - and one external - the European Ombudsman. A complaint can be lodged via a written communication addressed to the Secretary General of the EIB, via email to the dedicated email address: complaints@eib.org, by completing the online complaint form available at the following address: http://www.eib.org/complaints/form via fax or delivered directly to the EIB Complaints Mechanism Division, any EIB local representation office or any EIB staff. For further details, check:

http://www.eib.org/attachments/strategies/complaints mechanism policy en.pdf

When dissatisfied with a complaint to the EIB Complaints Mechanism, citizens can then turn towards the European Ombudsman. A memorandum of Understanding has been signed between the EIB and the European Ombudsman establishes that citizens (even outside of the EU if the Ombudsman finds their complaint justified) can turn towards the Ombudsman on issues related to 'maladministration' by the EIB. Note that before going to the Ombudsman, an attempt must be made to resolve the case by contacting the EIB. In addition, the complaint must be made within two years of the date when the facts on which your complaint is based became known to you. You can write to the Ombudsman in any of the languages of the European Union. Additional details, including filing requirements and complaint forms, are available at: http://www.ombudsman.europa.eu/atyourservice/interactiveguide.faces

### **Other Related Projects**

• EIB-20210560 TELEO TOULOUSE TRANSPORT URBAINS