



EIB-20180072

PARTNERSHIP FOR LOCAL DEVELOPMENT



## Quick Facts

|                         |  |
|-------------------------|--|
| Countries               | Serbia   |
| Financial Institutions  | European Investment Bank (EIB)   |
| Status                  | Proposed   |
| Bank Risk Rating        | U  |
| Borrower                | REPUBLIC OF SERBIA - MINISTRY OF PUBLIC ADMINISTRATION AND LOCAL SELF-GOVERNMENT |
| Sectors                 | Construction, Infrastructure   |
| Investment Type(s)      | Loan   |
| Investment Amount (USD) | \$ 25.83 million   |
| Project Cost (USD)      | \$ 35.22 million   |



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## Project Description

The project consists of the revitalisation of public infrastructure in the most deprived and poorest municipalities in Serbia, which aims to boost the capacities of communities to withstand exogenous shocks (e.g. economic, migrant transit, natural disaster, etc.) by upgrading public infrastructure, expanding job opportunities, and increasing the cost-effectiveness of local public services.

The project will contribute in varying degrees to the Bank's external lending mandate, which aims to foster regional integration among partner countries, improve economic infrastructure, address climate change and stimulate local private sector growth.



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## Investment Description

- European Investment Bank (EIB)

The Bank will require the promoter to ensure that any procurement procedures are done in accordance with the Bank's Guide to Procurement and the relevant applicable EU public procurement rules.



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## Contact Information

\*There is no further contact information available at this project stage\*

### ACCOUNTABILITY MECHANISM OF EIB

The EIB Complaints Mechanism is designed to facilitate and handle complaints against the EIB by individuals, organizations or corporations affected by EIB activities. When exercising the right to lodge a complaint against the EIB, any member of the public has access to a two-tier procedure, one internal - the Complaints Mechanism Office - and one external - the European Ombudsman. A complaint can be lodged via a written communication addressed to the Secretary-General of the EIB, via email to the dedicated email address [complaints@eib.org](mailto:complaints@eib.org), by completing the online complaint form available at the following address: <http://www.eib.org/complaints/form>, via fax or delivered directly to the EIB Complaints Mechanism Division, any EIB local representation office or any EIB staff. For further details, check:

[http://www.eib.org/attachments/strategies/complaints\\_mechanism\\_policy\\_en.pdf](http://www.eib.org/attachments/strategies/complaints_mechanism_policy_en.pdf)

When dissatisfied with a complaint to the EIB Complaints Mechanism, citizens can then turn towards the European Ombudsman. A memorandum of Understanding has been signed between the EIB and the European Ombudsman establishes that citizens (even outside of the EU if the Ombudsman finds their complaint justified) can turn towards the Ombudsman on issues related to 'maladministration' by the EIB. Note that before going to the Ombudsman, an attempt must be made to resolve the case by contacting the EIB. In addition, the complaint must be made within two years of the date when the facts on which your complaint is based became known to you. You can write to the Ombudsman in any of the languages of the European Union. Additional details, including filing requirements and complaint forms, are available at:

<http://www.ombudsman.europa.eu/atyourservice/interactiveguide.faces>