### Early Warning System

# EIB-20180070 CASABLANCA - TRAVAUX AUTOROUTIERS



## Early Warning System CASABLANCA - TRAVAUX AUTOROUTIERS

#### **Quick Facts**

 Countries
 Morocco

 Specific Location
 Casablanca

 Financial Institutions
 European Investment Bank (EIB)

 Status
 Approved

Bank Risk Rating U

**Voting Date** 2018-07-06

Borrower SOCIETE NATIONALE DES AUTOROUTES DU MAROC

Sectors Transport

Investment Type(s) Loan

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#### **Project Description**

According to EIB website, the project consists of the widening of the Casablanca-Berrechid motorway (25.8 km) and the Casablanca motorway bypass between the Mohammedia and the Lissasfa interchanges (31.7 km), from 2x2 lanes to 2x3 lanes. It addresses traffic growth and improves transport conditions and road safety. Both investments that make up the project aim at improving level of service, relieving congestion, for both commuting and transit traffic through and from Casablanca (the second largest city in the Maghreb region). The project meets the Bank's priority objectives for transport lending and is in line with the Bank's objectives.

#### **Investment Description**

• European Investment Bank (EIB)

#### **Contact Information**

No contact information provided at the time of disclosure.

#### **ACCOUNTABILITY MECHANISM OF EIB**

The EIB Complaints Mechanism is designed to facilitate and handle complaints against the EIB by individuals, organizations or corporations affected by EIB activities. When exercising the right to lodge a complaint against the EIB, any member of the public has access to a two-tier procedure, one internal - the Complaints Mechanism Office - and one external - the European Ombudsman. A complaint can be lodged via a written communication addressed to the Secretary General of the EIB, via email to the dedicated email address complaints@eib.org, by completing the online complaint form available at the following address: http://www.eib.org/complaints/form, via fax or delivered directly to the EIB Complaints Mechanism Division, any EIB local representation office or any EIB staff. For further details, check:

http://www.eib.org/attachments/strategies/complaints mechanism policy en.pdf

When dissatisfied with a complaint to the EIB Complaints Mechanism, citizens can then turn towards the European Ombudsman. A memorandum of Understanding has been signed between the EIB and the European Ombudsman establishes that citizens (even outside of the EU if the Ombudsman finds their complaint justified) can turn towards the Ombudsman on issues related to 'maladministration' by the EIB. Note that before going to the Ombudsman, an attempt must be made to resolve the case by contacting the EIB. In addition, the complaint must be made within two years of the date when the facts on which your complaint is based became known to you. You can write to the Ombudsman in any of the languages of the European Union. Additional details, including filing requirements and complaint forms, are available at: http://www.ombudsman.europa.eu/atyourservice/interactiveguide.faces



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#### **Bank Documents**

• Environmental and Social Impact Assessment (ESIA) - CASABLANCA - TRAVAUX AUTOROUTIERS - Etu [Original Source]