

 Early Warning System

EIB-20180049

TRANSPORTS URBAINS BORDEAUX METROPOLE



## Quick Facts

<b>Countries</b>	France
<b>Specific Location</b>	Bordeaux Metropole
<b>Financial Institutions</b>	European Investment Bank (EIB)
<b>Status</b>	Proposed
<b>Bank Risk Rating</b>	U
<b>Borrower</b>	BORDEAUX METROPOLE
<b>Sectors</b>	Transport
<b>Investment Type(s)</b>	Loan
<b>Investment Amount (USD)</b>	\$ 198.34 million
<b>Project Cost (USD)</b>	\$ 416.52 million



## Project Description

According to the bank website, the objective of the project is to contribute to the financing of the multi-year investment plan of Bordeaux Metropole (France) backed by its new mobility plan validated in September 2021. The components to be financed within the framework of this operation include: the creation of the Bordeaux-St. Aubin de Médoc electric Express Bus line (23 km), the acquisition of zero-emission buses and river shuttles, the acquisition of electric buses, the creation of a 3rd bus depot, the restructuring of one of the existing depots, the securing of operating sites (bus depots), the upgrading and modernization of the tramway network, the construction of an express bicycle network (3rd bicycle plan) as well as the investments planned for the period 2022-2026 by the pedestrian plan.



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## Investment Description

- European Investment Bank (EIB)



## Contact Information

No contact information provided at the time of disclosure.

### ACCESS TO INFORMATION

You can submit an information request for project information at: <https://www.eib.org/en/infocentre/registers/request-form/request-form-default.htm>

### ACCOUNTABILITY MECHANISM OF EIB

The EIB Complaints Mechanism is designed to facilitate and handle complaints against the EIB by individuals, organizations or corporations affected by EIB activities. When exercising the right to lodge a complaint against the EIB, any member of the public has access to a two-tier procedure, one internal - the Complaints Mechanism Office - and one external - the European Ombudsman. A complaint can be lodged via a written communication addressed to the Secretary General of the EIB, via email to the dedicated email address: [complaints@eib.org](mailto:complaints@eib.org), by completing the online complaint form available at the following address: <http://www.eib.org/complaints/form> via fax or delivered directly to the EIB Complaints Mechanism Division, any EIB local representation office or any EIB staff. For further details, check: [http://www.eib.org/attachments/strategies/complaints\\_mechanism\\_policy\\_en.pdf](http://www.eib.org/attachments/strategies/complaints_mechanism_policy_en.pdf)

When dissatisfied with a complaint to the EIB Complaints Mechanism, citizens can then turn towards the European Ombudsman. A memorandum of Understanding has been signed between the EIB and the European Ombudsman establishes that citizens (even outside of the EU if the Ombudsman finds their complaint justified) can turn towards the Ombudsman on issues related to 'maladministration' by the EIB. Note that before going to the Ombudsman, an attempt must be made to resolve the case by contacting the EIB. In addition, the complaint must be made within two years of the date when the facts on which your complaint is based became known to you. You can write to the Ombudsman in any of the languages of the European Union. Additional details, including filing requirements and complaint forms, are available at: <http://www.ombudsman.europa.eu/atyourservice/interactiveguide.faces>