Early Warning System

EIB-20170924

ZAPRESIC-ZABOK RAILWAY SECTION (SPL 20140375)

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Quick Facts

Countries	Croatia
Financial Institutions	European Investment Bank (EIB)
Status	Proposed
Bank Risk Rating	U
Borrower	REPUBLIC OF CROATIA
Sectors	Infrastructure, Transport
Investment Type(s)	Loan
Investment Amount (USD)	$ 14.01 million
Project Cost (USD)	$ 95.76 million

Project Description

The project aims to improve the electric system and modernization of the single-track railway in Croatia on the approximately 24-km long section between Zapresic and Zabok.

The main objective is to improve the accessibility to the north-west region (including Krapina-Zagorje, Varazdin, Medimurje, and Zagreb County), and to Zagreb's western suburban area.

Investment Description

- European Investment Bank (EIB)

The Bank will require the promoter to ensure that contracts for the implementation of the project have been/shall be tendered in accordance with the relevant applicable EU procurement legislation

Contact Information

There is no further contact information disclosed at this project stage

ACCOUNTABILITY MECHANISM OF EIB

The EIB Complaints Mechanism is designed to facilitate and handle complaints against the EIB by individuals, organizations or corporations affected by EIB activities. When exercising the right to lodge a complaint against the EIB, any member of the public has access to a two-tier procedure, one internal - the Complaints Mechanism Office - and one external - the European Ombudsman. A complaint can be lodged via a written communication addressed to the Secretary-General of the EIB, via email to the dedicated email address complaints@eib.org, by completing the online complaint form available at the following address: http://www.eib.org/complaints/form, via fax or delivered directly to the EIB Complaints Mechanism Division, any EIB local representation office or any EIB staff. For further details, check: http://www.eib.org/attachments/strategies/complaints_mechanism_policy_en.pdf

When dissatisfied with a complaint to the EIB Complaints Mechanism, citizens can then turn towards the European Ombudsman. A memorandum of Understanding has been signed between the EIB and the European Ombudsman establishes that citizens (even outside of the EU if the Ombudsman finds their complaint justified) can turn towards the Ombudsman on issues related to 'maladministration' by the EIB. Note that before going to the Ombudsman, an attempt must be made to resolve the case by contacting the EIB. In addition, the complaint must be made within two years of the date when the facts on which your complaint is based became known to you. You can write to the Ombudsman in any of the languages of the European Union. Additional details, including filing requirements and complaint forms, are available at: http://www.ombudsman.europa.eu/atyourservice/interactiveguide.faces

Bank Documents

- Environmental and Social Data Sheet (ESDS) - July 2018 [Original Source]
- Non-Technical Summary (NTS) [Original Source]

Other Related Projects

- EIB-20170922 VARAZDIN WATER (SPL 20140375)
- EIB-20170923 ISLAND OF KRK WATER (SPL 20140375)
- EIB-20140375 CROATIA EU FUNDS CO-FINANCING 2014-2020 (SPL)