Early Warning System

EIB-20170923

ISLAND OF KRK WATER (SPL 20140375)

Quick Facts

Countries	Croatia
Specific Location	Island of Krk
Financial Institutions	European Investment Bank (EIB)
Status	Proposed
Bank Risk Rating	U
Borrower	REPUBLIC OF CROATIA
Sectors	Water and Sanitation
Investment Type(s)	Loan
Investment Amount (USD)	$ 7.47 million
Project Cost (USD)	$ 85.96 million

Project Description

This project provides financing to Croatia for 6 water and sanitation agglomerations on the Island of Krk. The aim of this project is to ensure these agglomerations reach compliance with the Urban Wastewater Directive.

Investment Description

- European Investment Bank (EIB)

This project is co-financed by ESIF (European Structural and Investment Funds).

Contact Information

No contact information available at time of writing.

ACCOUNTABILITY MECHANISM OF EIB

The EIB Complaints Mechanism is designed to facilitate and handle complaints against the EIB by individuals, organizations or corporations affected by EIB activities. When exercising the right to lodge a complaint against the EIB, any member of the public has access to a two-tier procedure, one internal - the Complaints Mechanism Office - and one external - the European Ombudsman. A complaint can be lodged via a written communication addressed to the Secretary General of the EIB, via email to the dedicated email address complaints@eib.org, by completing the online complaint form available at the following address: http://www.eib.org/complaints/form, via fax or delivered directly to the EIB Complaints Mechanism Division, any EIB local representation office or any EIB staff. For further details, check: http://www.eib.org/attachments/strategies/complaints_mechanism_policy_en.pdf

When dissatisfied with a complaint to the EIB Complaints Mechanism, citizens can then turn towards the European Ombudsman. A memorandum of Understanding has been signed between the EIB and the European Ombudsman establishes that citizens (even outside of the EU if the Ombudsman finds their complaint justified) can turn towards the Ombudsman on issues related to 'maladministration' by the EIB. Note that before going to the Ombudsman, an attempt must be made to resolve the case by contacting the EIB. In addition, the complaint must be made within two years of the date when the facts on which your complaint is based became known to you. You can write to the Ombudsman in any of the languages of the European Union. Additional details, including filing requirements and complaint forms, are available at: http://www.ombudsman.europa.eu/atyourservice/interactiveguide.faces

Other Related Projects

- EIB-20170924 ZAPRESIC-ZABOK RAILWAY SECTION (SPL 20140375)
- EIB-20140375 CROATIA EU FUNDS CO-FINANCING 2014-2020 (SPL)