Early Warning System

EIB-20170769

SOCIAL & AFFORDABLE HOUSING INVESTMENT PLATFORM

Quick Facts

Countries	Spain
Financial Institutions	European Investment Bank (EIB)
Status	Proposed
Bank Risk Rating	U
Borrower	INSTITUTO DE CREDITO OFICIAL
Sectors	Construction, Energy
Investment Type(s)	Loan
Investment Amount (USD)	$ 358.52 million
Project Cost (USD)	$ 717.04 million

Project Description

The project consists of an investment platform aimed at financing social and affordable housing projects in Spain. The investment platform is developed in cooperation with the Instituto de CrASdito Oficial (ICO), the Spanish National Promotional Bank, to support promoters (both public and private companies) operating in the social and affordable housing sector. Investments under this operation will mainly include new constructions and rehabilitations, energy efficiency improvements and accessibility measures in social and affordable housing.

Investment Description

- European Investment Bank (EIB)

Private Actor 1	Private Actor 1 Role	Private Actor 1 Sector	Relation	Private Actor 2	Private Actor 2 Role	Private Actor 2 Sector
-	-	-	-	Instituto de Crédito	Client	-

Contact Information

Contact information not provided at the time of disclosure

ACCOUNTABILITY MECHANISM OF EIB

The EIB Complaints Mechanism is designed to facilitate and handle complaints against the EIB by individuals, organizations or corporations affected by EIB activities. When exercising the right to lodge a complaint against the EIB, any member of the public has access to a two-tier procedure, one internal - the Complaints Mechanism Office - and one external - the European Ombudsman. A complaint can be lodged via a written communication addressed to the Secretary General of the EIB, via email to the dedicated email address complaints@eib.org, by completing the online complaint form available at the following address: http://www.eib.org/complaints/form, via fax or delivered directly to the EIB Complaints Mechanism Division, any EIB local representation office or any EIB staff. For further details, check: http://www.eib.org/attachments/strategies/complaints_mechanism_policy_en.pdf

When dissatisfied with a complaint to the EIB Complaints Mechanism, citizens can then turn towards the European Ombudsman. A memorandum of Understanding has been signed between the EIB and the European Ombudsman establishes that citizens (even outside of the EU if the Ombudsman finds their complaint justified) can turn towards the Ombudsman on issues related to 'maladministration' by the EIB. Note that before going to the Ombudsman, an attempt must be made to resolve the case by contacting the EIB. In addition, the complaint must be made within two years of the date when the facts on which your complaint is based became known to you. You can write to the Ombudsman in any of the languages of the European Union. Additional details, including filing requirements and complaint forms, are available at: http://www.ombudsman.europa.eu/atyourservice/interactiveguide.faces

Other Related Projects

- EIB-20170910 ZARAGOZA ENERGY EFFICIENT SOCIAL HOUSING
- EIB-20180337 MADRID SOCIAL HOUSING SFSB
- EIB-20190503 MALAGA SOCIAL AND AFFORDABLE HOUSING II
- EIB-20180901 SEVILLA SOCIAL HOUSING