

 Early Warning System

EIB-20170623

RLBH LOAN FOR SMES & PRIORITY PROJECTS II



### Quick Facts

Countries	Bosnia and Herzegovina
Financial Institutions	European Investment Bank (EIB)
Status	Proposed
Bank Risk Rating	U
Borrower	RAIFFEISEN LEASING DOO SARAJEVO
Sectors	Finance
Investment Type(s)	Loan
Investment Amount (USD)	\$ 29.17 million



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## Project Description

The project consists of a loan for financing small and medium-sized enterprises (SMEs) and Mid-Caps - as well as small and medium scale infrastructure projects promoted by local authorities and final beneficiaries of any size.

The project aims at improving access to finance of SMEs and Mid-Caps, with a Mid-cap tranche for financing SME and medium sized companies projects, small and medium scale infrastructure projects in the fields of a knowledge economy, energy, environmental protection, health, education, services and tourism activities. It also includes a focus on investments promoted by youth and/or securing youth employment



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## Investment Description

- European Investment Bank (EIB)

Final beneficiaries will be requested to comply with applicable national and EU legislation, as appropriate.



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## Contact Information

\*There is no further contact information disclosed at this project stage\*

### ACCOUNTABILITY MECHANISM OF EIB

The EIB Complaints Mechanism is designed to facilitate and handle complaints against the EIB by individuals, organizations or corporations affected by EIB activities. When exercising the right to lodge a complaint against the EIB, any member of the public has access to a two-tier procedure, one internal - the Complaints Mechanism Office - and one external - the European Ombudsman. A complaint can be lodged via a written communication addressed to the Secretary-General of the EIB, via email to the dedicated email address [complaints@eib.org](mailto:complaints@eib.org), by completing the online complaint form available at the following address: <http://www.eib.org/complaints/form>, via fax or delivered directly to the EIB Complaints Mechanism Division, any EIB local representation office or any EIB staff. For further details, check:

[http://www.eib.org/attachments/strategies/complaints\\_mechanism\\_policy\\_en.pdf](http://www.eib.org/attachments/strategies/complaints_mechanism_policy_en.pdf)

When dissatisfied with a complaint to the EIB Complaints Mechanism, citizens can then turn towards the European Ombudsman. A memorandum of Understanding has been signed between the EIB and the European Ombudsman establishes that citizens (even outside of the EU if the Ombudsman finds their complaint justified) can turn towards the Ombudsman on issues related to 'maladministration' by the EIB. Note that before going to the Ombudsman, an attempt must be made to resolve the case by contacting the EIB. In addition, the complaint must be made within two years of the date when the facts on which your complaint is based became known to you. You can write to the Ombudsman in any of the languages of the European Union. Additional details, including filing requirements and complaint forms, are available at <http://www.ombudsman.europa.eu/atyourservice/interactiveguide.faces>