

 Early Warning System

EIB-20170129

AMBIENTE URBANO FIRENZE VII



## Quick Facts

Countries	Italy
Financial Institutions	European Investment Bank (EIB)
Status	Approved
Bank Risk Rating	U
Voting Date	2017-07-25
Borrower	Comune Di Firenze
Sectors	Climate and Environment, Infrastructure, Transport
Investment Type(s)	Loan
Investment Amount (USD)	\$ 267.82 million
Loan Amount (USD)	\$ 267.82 million
Project Cost (USD)	\$ 542.63 million



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## Project Description

According to EIB website, the project comprises an urban framework loan (FL) to be implemented in the city of Florence of which the main components are:

- i) rehabilitation and upgrading of public buildings including the implementation of energy efficiency and renewable energy measures in schools, sports and cultural facilities, cultural heritage buildings
- ii) urban infrastructure including the rehabilitation of urban roads, green areas, public squares, energy efficient public lighting
- iii) implementation of information and communication technology (ICT) contributing to Smart City development
- iv) sustainable mobility schemes including trams, buses, pedestrian and bicycle infrastructure.

The project will contribute to sustainable growth by supporting the implementation of the city of Florence's development strategy. This should foster economic development, taking into consideration changes in demographic and economic conditions as well as improving mobility within the city, improving its attractiveness to investors and tourism. In addition, the technical designs are expected to incorporate resistance standards for structures, helping to make the city more resilience to earthquakes.



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## Investment Description

- European Investment Bank (EIB)



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## Contact Information

No contact information provided at the time of disclosure.

### ACCOUNTABILITY MECHANISM OF EIB

The EIB Complaints Mechanism is designed to facilitate and handle complaints against the EIB by individuals, organizations or corporations affected by EIB activities. When exercising the right to lodge a complaint against the EIB, any member of the public has access to a two-tier procedure, one internal - the Complaints Mechanism Office - and one external - the European Ombudsman. A complaint can be lodged via a written communication addressed to the Secretary General of the EIB, via email to the dedicated email address [complaints@eib.org](mailto:complaints@eib.org), by completing the online complaint form available at the following address: <http://www.eib.org/complaints/form>, via fax or delivered directly to the EIB Complaints Mechanism Division, any EIB local representation office or any EIB staff. For further details, check:

[http://www.eib.org/attachments/strategies/complaints\\_mechanism\\_policy\\_en.pdf](http://www.eib.org/attachments/strategies/complaints_mechanism_policy_en.pdf)

When dissatisfied with a complaint to the EIB Complaints Mechanism, citizens can then turn towards the European Ombudsman. A memorandum of Understanding has been signed between the EIB and the European Ombudsman establishes that citizens (even outside of the EU if the Ombudsman finds their complaint justified) can turn towards the Ombudsman on issues related to 'maladministration' by the EIB. Note that before going to the Ombudsman, an attempt must be made to resolve the case by contacting the EIB. In addition, the complaint must be made within two years of the date when the facts on which your complaint is based became known to you. You can write to the Ombudsman in any of the languages of the European Union. Additional details, including filing requirements and complaint forms, are available at:

<http://www.ombudsman.europa.eu/atyourservice/interactiveguide.faces>



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## Bank Documents

- [Environmental and Social Data Sheet](#)