Early Warning System

EIB-20170089

ALEXANDRIA WEST WWTP EXTENSION AND UPGRADE

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Quick Facts

Countries	Egypt
Financial Institutions	European Investment Bank (EIB)
Status	Proposed
Bank Risk Rating	U
Borrower	PUBLIC ENTITY(IES)
Sectors	Water and Sanitation
Investment Type(s)	Loan
Investment Amount (USD)	$ 92.89 million
Project Cost (USD)	$ 214.82 million

Project Description

The project concerns the capacity increase and treatment level upgrade of the Alexandria West Wastewater Treatment Plant (WWTP).

The objectives of the operation are:

i. environmental protection and depollution,
ii. improving public health, and
iii. promoting sustainable economic development.

First, the primary objective of the operation is to bring environmental benefits to the project area through the sustainable disposal or utilisation of effluent and sludge, sustainable water resources management, and the depollution of Lake Maryut and the Mediterranean Sea. Second, the project will improve the public health situation in Alexandria by improving water quality and reducing pollution. Third, the project is expected to lead to positive economic externalities by, for example, improving the economic situation for fisheries and tourism in the area.

Investment Description

- European Investment Bank (EIB)

Contact Information

Contact information not provided at the time of disclosure

ACCOUNTABILITY MECHANISM OF EIB

The EIB Complaints Mechanism is designed to facilitate and handle complaints against the EIB by individuals, organizations or corporations affected by EIB activities. When exercising the right to lodge a complaint against the EIB, any member of the public has access to a two-tier procedure, one internal - the Complaints Mechanism Office - and one external - the European Ombudsman. A complaint can be lodged via a written communication addressed to the Secretary General of the EIB, via email to the dedicated email address complaints@eib.org, by completing the online complaint form available at the following address: http://www.eib.org/complaints/form, via fax or delivered directly to the EIB Complaints Mechanism Division, any EIB local representation office or any EIB staff. For further details, check: http://www.eib.org/attachments/strategies/complaints_mechanism_policy_en.pdf

When dissatisfied with a complaint to the EIB Complaints Mechanism, citizens can then turn towards the European Ombudsman. A memorandum of Understanding has been signed between the EIB and the European Ombudsman establishes that citizens (even outside of the EU if the Ombudsman finds their complaint justified) can turn towards the Ombudsman on issues related to 'maladministration' by the EIB. Note that before going to the Ombudsman, an attempt must be made to resolve the case by contacting the EIB. In addition, the complaint must be made within two years of the date when the facts on which your complaint is based became known to you. You can write to the Ombudsman in any of the languages of the European Union. Additional details, including filing requirements and complaint forms, are available at: http://www.ombudsman.europa.eu/atyourservice/interactiveguide.faces