

 Early Warning System

EIB-20170054

ISP LOAN FOR SMES AND OTHER PRIORITIES IV



### Quick Facts

Countries	Serbia
Financial Institutions	European Investment Bank (EIB)
Status	Approved
Bank Risk Rating	U
Voting Date	2017-10-18
Borrower	Banca Intesa ad Beograd, Intesa Leasing doo Beograd
Sectors	Finance
Investment Type(s)	Loan
Investment Amount (USD)	\$ 94.36 million
Loan Amount (USD)	\$ 94.36 million



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## Project Description

According to EIB website, the loan is for financing small and medium-sized enterprises (SMEs) with a mid-cap tranche for financing SMEs and medium-sized companies' projects, and eligible projects promoted by local authorities and final beneficiaries of any size for investments of limited scale in the fields of knowledge economy, energy, environmental protection, industry, health, education, services, and possibly youth employment. Primarily, it will finance small and medium projects carried out by SMEs and mid-caps or projects promoted by local authorities and final beneficiaries of any size for investments of limited scale.

The final beneficiaries will be requested to comply with applicable national and EU legislation, as appropriate on the environmental category for this project.



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## Investment Description

- European Investment Bank (EIB)



## Contact Information

No contact information provided at the time of disclosure.

### ACCOUNTABILITY MECHANISM OF EIB

The EIB Complaints Mechanism is designed to facilitate and handle complaints against the EIB by individuals, organizations or corporations affected by EIB activities. When exercising the right to lodge a complaint against the EIB, any member of the public has access to a two-tier procedure, one internal - the Complaints Mechanism Office - and one external - the European Ombudsman. A complaint can be lodged via a written communication addressed to the Secretary General of the EIB, via email to the dedicated email address [complaints@eib.org](mailto:complaints@eib.org), by completing the online complaint form available at the following address: <http://www.eib.org/complaints/form>, via fax or delivered directly to the EIB Complaints Mechanism Division, any EIB local representation office or any EIB staff. For further details, check:

[http://www.eib.org/attachments/strategies/complaints\\_mechanism\\_policy\\_en.pdf](http://www.eib.org/attachments/strategies/complaints_mechanism_policy_en.pdf)

When dissatisfied with a complaint to the EIB Complaints Mechanism, citizens can then turn towards the European Ombudsman. A memorandum of Understanding has been signed between the EIB and the European Ombudsman establishes that citizens (even outside of the EU if the Ombudsman finds their complaint justified) can turn towards the Ombudsman on issues related to 'maladministration' by the EIB. Note that before going to the Ombudsman, an attempt must be made to resolve the case by contacting the EIB. In addition, the complaint must be made within two years of the date when the facts on which your complaint is based became known to you. You can write to the Ombudsman in any of the languages of the European Union. Additional details, including filing requirements and complaint forms, are available at: <http://www.ombudsman.europa.eu/atyourservice/interactiveguide.faces>



### Media

- [Press: EIB boosts the Western Balkans' economies and fosters European integration](#)
- [Press: EIB partners with Intesa Sanpaolo and Société Générale to provide EUR 190m for small and medi](#)