Early Warning System

EIB-20170020

RHEIN-NECKAR-TRAM 2020

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Quick Facts

Countries	Germany
Financial Institutions	European Investment Bank (EIB)
Status	Approved
Bank Risk Rating	U
Voting Date	2017-09-29
Borrower	Rhein-Neckar-Verkehr GMBH
Sectors	Transport
Investment Type(s)	Loan

Project Description

According EIB website, the project consists of the renewal of part of the tramway fleet of operator Rhein-Neckar-Verkehr GmbH (RNV), providing public transport services in the Rhine-Neckar region around the cities of Heidelberg, Mannheim and Ludwigshafen am Rhein, straddling the Federal States of Baden-Württemberg, Rhineland-Pfalz and Hessen in Germany. The project aims to enable sustainable and resource-efficient transport by improving comfort and energy efficiency and reducing noise emissions thanks to the replacement of old trams with new and better tram rolling stock.

Amount of proposed EIB finance is not disclosed.

Investment Description

- European Investment Bank (EIB)

Contact Information

No contact information provided at the time of disclosure.

ACCOUNTABILITY MECHANISM OF EIB

The EIB Complaints Mechanism is designed to facilitate and handle complaints against the EIB by individuals, organizations or corporations affected by EIB activities. When exercising the right to lodge a complaint against the EIB, any member of the public has access to a two-tier procedure, one internal - the Complaints Mechanism Office - and one external - the European Ombudsman. A complaint can be lodged via a written communication addressed to the Secretary General of the EIB, via email to the dedicated email address complaints@eib.org, by completing the online complaint form available at the following address: http://www.eib.org/complaints/form, via fax or delivered directly to the EIB Complaints Mechanism Division, any EIB local representation office or any EIB staff. For further details, check: http://www.eib.org/attachments/strategies/complaints_mechanism_policy_en.pdf

When dissatisfied with a complaint to the EIB Complaints Mechanism, citizens can then turn towards the European Ombudsman. A memorandum of Understanding has been signed between the EIB and the European Ombudsman establishes that citizens (even outside of the EU if the Ombudsman finds their complaint justified) can turn towards the Ombudsman on issues related to 'maladministration' by the EIB. Note that before going to the Ombudsman, an attempt must be made to resolve the case by contacting the EIB. In addition, the complaint must be made within two years of the date when the facts on which your complaint is based became known to you. You can write to the Ombudsman in any of the languages of the European Union. Additional details, including filing requirements and complaint forms, are available at: http://www.ombudsman.europa.eu/atyourservice/interactiveguide.faces

Bank Documents

- Environmental and Social Data Sheet