Early Warning System

EIB-20161007

BTR BUS RAPID TRANSIT DAKAR

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Quick Facts

Countries	Senegal
Financial Institutions	European Investment Bank (EIB)
Status	Proposed
Bank Risk Rating	U
Borrower	REPUBLIQUE DU SENEGAL
Sectors	Transport
Investment Type(s)	Loan
Investment Amount (USD)	$ 58.93 million
Loan Amount (USD)	$ 434.88 million

Project Description

The project consists in the construction of a Bus Rapid Transit (BRT) line of 18.4 kilometres and 23 stations in the urban area of Dakar, including 23 stations and the acquisition of 141 articulated buses.

The project will enable the provision of promoter to improve an improved bus network in the city of the Dakar through dedicated lanes, increasing the capacity and improving the quality of service in terms of security, frequency, speed, comfort and reliability. It will help reduce reliance on private cars and increase public transport share in the highly traffic-congested city of Dakar. The project therefore contributes to sustainable transport and climate change mitigation.

Investment Description

- European Investment Bank (EIB)

Contact Information

ACCOUNTABILITY MECHANISM OF EIB

The EIB Complaints Mechanism is designed to facilitate and handle complaints against the EIB by individuals, organizations or corporations affected by EIB activities. When exercising the right to lodge a complaint against the EIB, any member of the public has access to a two-tier procedure, one internal - the Complaints Mechanism Office - and one external - the European Ombudsman. A complaint can be lodged via a written communication addressed to the Secretary General of the EIB, via email to the dedicated email address complaints@eib.org, by completing the online complaint form available at the following address: http://www.eib.org/complaints/form, via fax or delivered directly to the EIB Complaints Mechanism Division, any EIB local representation office or any EIB staff. For further details, check: http://www.eib.org/attachments/strategies/complaints_mechanism_policy_en.pdf

When dissatisfied with a complaint to the EIB Complaints Mechanism, citizens can then turn towards the European Ombudsman. A memorandum of Understanding has been signed between the EIB and the European Ombudsman establishes that citizens (even outside of the EU if the Ombudsman finds their complaint justified) can turn towards the Ombudsman on issues related to 'maladministration' by the EIB. Note that before going to the Ombudsman, an attempt must be made to resolve the case by contacting the EIB. In addition, the complaint must be made within two years of the date when the facts on which your complaint is based became known to you. You can write to the Ombudsman in any of the languages of the European Union. Additional details, including filing requirements and complaint forms, are available at: http://www.ombudsman.europa.eu/atyourservice/interactiveguide.faces

Bank Documents

- Project Information

Other Related Projects

- WB-P180789 Additional Financing for Dakar Bus Rapid Transit Pilot Project