Early Warning System

EIB-20160945

DARS - FREE FLOW TOLLING SYSTEM

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Quick Facts

Countries	Slovenia
Financial Institutions	European Investment Bank (EIB)
Status	Approved
Bank Risk Rating	U
Voting Date	2017-11-23
Borrower	DARS - DRUZBA ZA AVTOCESTE V REPUBLIKI SLOVENIJI DD
Sectors	Transport
Investment Type(s)	Loan
Investment Amount (USD)	$ 60.44 million
Loan Amount (USD)	$ 60.44 million
Project Cost (USD)	$ 124.43 million

Project Description

According to EIB website, the project is for the purchase and implementation of electronic toll-collection system for heavy vehicles (in line with relevant EU directives and supporting inter-operability across countries) on Slovenian motorways. The project aims to upgrade and replace the existing toll-collection system for heavy vehicles on the 610km network of motorways and expressways in Slovenia, currently based on toll collection at physical tolling stations with a multi-lane free-flow system. The project will help reduce: waiting times for heavy vehicles; and fuel consumption, emissions and noise. The new system will allow a more refined application of user and polluter-pay principles in line with the sustainable mobility solutions established in EU policy. The new system allows differentiated toll payments according to (i) vehicle classification, (ii) EURO emission classes, and (iii) time of the day/month/year. Further, the project also includes implementation of a central system for integrated back-office services, a customer service network and an enforcement system to detect and prosecute fraud.

Investment Description

- European Investment Bank (EIB)

Contact Information

*No contact information provided at the time of disclosure.

ACCOUNTABILITY MECHANISM OF EIB

The EIB Complaints Mechanism is designed to facilitate and handle complaints against the EIB by individuals, organizations or corporations affected by EIB activities. When exercising the right to lodge a complaint against the EIB, any member of the public has access to a two-tier procedure, one internal - the Complaints Mechanism Office - and one external - the European Ombudsman. A complaint can be lodged via a written communication addressed to the Secretary General of the EIB, via email to the dedicated email address complaints@eib.org, by completing the online complaint form available at the following address: http://www.eib.org/complaints/form, via fax or delivered directly to the EIB Complaints Mechanism Division, any EIB local representation office or any EIB staff. For further details, check: http://www.eib.org/attachments/strategies/complaints_mechanism_policy_en.pdf

When dissatisfied with a complaint to the EIB Complaints Mechanism, citizens can then turn towards the European Ombudsman. A memorandum of Understanding has been signed between the EIB and the European Ombudsman establishes that citizens (even outside of the EU if the Ombudsman finds their complaint justified) can turn towards the Ombudsman on issues related to 'maladministration' by the EIB. Note that before going to the Ombudsman, an attempt must be made to resolve the case by contacting the EIB. In addition, the complaint must be made within two years of the date when the facts on which your complaint is based became known to you. You can write to the Ombudsman in any of the languages of the European Union. Additional details, including filing requirements and complaint forms, are available at: http://www.ombudsman.europa.eu/atyourservice/interactiveguide.faces

Bank Documents

- Environmental and Social Data Sheet
- Investment Plan for Europe (Juncker Plan)

Media

- EIB provides first direct financing under EFSI in Slovenia and praises the country’s renewed investm