

 Early Warning System

EIB-20160352

FEC Municipal Infrastructure FL



Quick Facts

Countries	Morocco
Financial Institutions	European Investment Bank (EIB)
Status	Proposed
Bank Risk Rating	U
Borrower	Fonds D'Equipement Communal
Sectors	Infrastructure
Investment Amount (USD)	\$ 81.76 million
Project Cost (USD)	\$ 163.52 million



Project Description

The project involves the financing through a framework loan of a series of local investments in Morocco, notably in construction, rehabilitation and upgrading of urban infrastructure (e.g. souks, sport facilities, urban roads, public lighting), mobility (e.g. intermodal stations and park and ride) and the water and wastewater sectors. Some of these investments might be linked to energy efficiency (e.g. building renovation, street lighting) and renewable energy (e.g. solar photovoltaics).

The overall environmental and social impact of the framework loan is expected to be positive, with improvements to the environment and citizens' quality of life, in particular with regard to the public transport system, urban road network, wastewater management and energy efficiency (EE) in buildings and public lighting. Furthermore the project is expected to contribute to climate action (e.g. sustainable transport and EE measures). The nature of the works may cause some disruption during construction such as traffic, noise and dust which can be largely mitigated, but there should be no adverse impact on the environment during the operational phase.



Investment Description

- European Investment Bank (EIB)



Contact Information

ACCOUNTABILITY MECHANISM OF EIB

The EIB Complaints Mechanism is designed to facilitate and handle complaints against the EIB by individuals, organizations or corporations affected by EIB activities. When exercising the right to lodge a complaint against the EIB, any member of the public has access to a two-tier procedure, one internal - the Complaints Mechanism Office - and one external - the European Ombudsman. A complaint can be lodged via a written communication addressed to the Secretary General of the EIB, via email to the dedicated email address complaints@eib.org, by completing the online complaint form available at the following address: <http://www.eib.org/complaints/form>, via fax or delivered directly to the EIB Complaints Mechanism Division, any EIB local representation office or any EIB staff. For further details, check:

http://www.eib.org/attachments/strategies/complaints_mechanism_policy_en.pdf

When dissatisfied with a complaint to the EIB Complaints Mechanism, citizens can then turn towards the European Ombudsman. A memorandum of Understanding has been signed between the EIB and the European Ombudsman establishes that citizens (even outside of the EU if the Ombudsman finds their complaint justified) can turn towards the Ombudsman on issues related to 'maladministration' by the EIB. Note that before going to the Ombudsman, an attempt must be made to resolve the case by contacting the EIB. In addition, the complaint must be made within two years of the date when the facts on which your complaint is based became known to you. You can write to the Ombudsman in any of the languages of the European Union. Additional details, including filing requirements and complaint forms, are available at:

<http://www.ombudsman.europa.eu/atyourservice/interactiveguide.faces>