Early Warning System

# EIB-20160279

## HOHHOT ENERGY EFFICIENCY

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### Quick Facts

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|---|---|
| **Countries** | China |
| **Specific Location** | Hohhot, Inner Mongolia |
| **Financial Institutions** | European Investment Bank (EIB) |
| **Status** | Proposed |
| **Bank Risk Rating** | U |
| **Borrower** | PUBLIC ENTITY(IES) - TBD |
| **Sectors** | Construction, Energy |

## Project Description

The project consists of the conversion of coal-fired boilers to gas-fired boilers, renovation of gas-fired boilers and renovation of heating supply pipelines in Hohhot, Inner Mongolia.

The primary objectives of the project are to reduce emissions of greenhouse gases and other air pollutants, lower the high costs (e.g. coal, emissions and maintenance) associated with the old coal-fired boilers and to improve the efficiency of heating supply services.

The project will have a positive impact on the environment by (i) reducing the need for fossil fuels for heating due to efficiency increases and (ii) replacing coal by natural gas thus directly and indirectly reducing pollution (mainly airborne pollution including CO2) in an urban environment. Chinese regulation requires an environmental impact assessment (EIA) to be undertaken. The Bank will assess the environmental and social (E&S) aspects of the project during appraisal, including EIA process and documentation, to ensure adherence to its E&S standards.

## Investment Description

- European Investment Bank (EIB)

## Contact Information

ACCOUNTABILITY MECHANISM OF EIB

The EIB Complaints Mechanism is designed to facilitate and handle complaints against the EIB by individuals, organizations or corporations affected by EIB activities. When exercising the right to lodge a complaint against the EIB, any member of the public has access to a two-tier procedure, one internal - the Complaints Mechanism Office - and one external - the European Ombudsman. A complaint can be lodged via a written communication addressed to the Secretary General of the EIB, via email to the dedicated email address complaints@eib.org, by completing the online complaint form available at the following address: http://www.eib.org/complaints/form, via fax or delivered directly to the EIB Complaints Mechanism Division, any EIB local representation office or any EIB staff. For further details, check: http://www.eib.org/attachments/strategies/complaints_mechanism_policy_en.pdf

When dissatisfied with a complaint to the EIB Complaints Mechanism, citizens can then turn towards the European Ombudsman. A memorandum of Understanding has been signed between the EIB and the European Ombudsman establishes that citizens (even outside of the EU if the Ombudsman finds their complaint justified) can turn towards the Ombudsman on issues related to 'maladministration' by the EIB. Note that before going to the Ombudsman, an attempt must be made to resolve the case by contacting the EIB. In addition, the complaint must be made within two years of the date when the facts on which your complaint is based became known to you. You can write to the Ombudsman in any of the languages of the European Union. Additional details, including filing requirements and complaint forms, are available at: http://www.ombudsman.europa.eu/atyourservice/interactiveguide.faces