Early Warning System

EIB-20160136

SOUTH WEST WATER & WASTEWATER K6-1

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Quick Facts

Countries	United Kingdom
Financial Institutions	European Investment Bank (EIB)
Status	Proposed
Bank Risk Rating	U
Borrower	SOUTH WEST WATER LTD
Sectors	Water and Sanitation
Investment Type(s)	Loan
Investment Amount (USD)	$ 140.08 million
Loan Amount (USD)	$ 140.08 million
Project Cost (USD)	$ 339.13 million

Project Description

According to EIB website, South West Water (SWW) provides water and wastewater services to a population of 2.3 million people (1.8 million in the South-West of England, in the counties of Cornwall and Devon, as well as smaller areas within Dorset and Somerset and a further 0.5 million in areas of Dorset, Hampshire and Wiltshire). The programme consists of part of SWW's capital expenditure programme for the regulatory period 2015-2020 (AMP6) as approved by the economic regulator OFWAT in 2014. It comprises a set of investments to increase the resilience and performance of drinking water treatment and water supply assets, as well as investments into wastewater treatment to ensure continued compliance with EU Directives. It aims to increase the resilience and performance of drinking water treatment and water supply assets.

Investment Description

- European Investment Bank (EIB)

Contact Information

No contact information provided at the time of disclosure.

ACCOUNTABILITY MECHANISM OF EIB

The EIB Complaints Mechanism is designed to facilitate and handle complaints against the EIB by individuals, organizations or corporations affected by EIB activities. When exercising the right to lodge a complaint against the EIB, any member of the public has access to a two-tier procedure, one internal - the Complaints Mechanism Office - and one external - the European Ombudsman. A complaint can be lodged via a written communication addressed to the Secretary General of the EIB, via email to the dedicated email address complaints@eib.org, by completing the online complaint form available at the following address: http://www.eib.org/complaints/form, via fax or delivered directly to the EIB Complaints Mechanism Division, any EIB local representation office or any EIB staff. For further details, check: http://www.eib.org/attachments/strategies/complaints_mechanism_policy_en.pdf

When dissatisfied with a complaint to the EIB Complaints Mechanism, citizens can then turn towards the European Ombudsman. A memorandum of Understanding has been signed between the EIB and the European Ombudsman establishes that citizens (even outside of the EU if the Ombudsman finds their complaint justified) can turn towards the Ombudsman on issues related to 'maladministration' by the EIB. Note that before going to the Ombudsman, an attempt must be made to resolve the case by contacting the EIB. In addition, the complaint must be made within two years of the date when the facts on which your complaint is based became known to you. You can write to the Ombudsman in any of the languages of the European Union. Additional details, including filing requirements and complaint forms, are available at: http://www.ombudsman.europa.eu/atyourservice/interactiveguide.faces