

 Early Warning System

EIB-20150941
TELECOM GREECE



Quick Facts

Countries	Greece
Financial Institutions	European Investment Bank (EIB)
Status	Approved
Bank Risk Rating	U
Voting Date	2017-07-10
Borrower	COSMOTE MOBILE TELECOMMUNICATIONS SA
Sectors	Communications
Investment Type(s)	Loan
Investment Amount (USD)	\$ 170.95 million
Loan Amount (USD)	\$ 170.95 million



Project Description

According to EIB website, this project will increase the coverage and capacity of the promoter's mobile broadband network, and finance a technological upgrade. In addition, the project will include investments in the core network to support the additional installed capacity in the access network, product platforms and IT systems. It will enable the promoter to offer advanced mobile broadband services, thereby strengthening its competitiveness. The project will also contribute to the ecosystem of mobile broadband services in Greece, which should have a positive economic impact on the market.

In addition, this project is considered as acceptable for the Bank's financing, with minor negative residual impacts on environmental and social standpoint.



Investment Description

- European Investment Bank (EIB)



Contact Information

No contact information provided at the time of disclosure.

ACCOUNTABILITY MECHANISM OF EIB

The EIB Complaints Mechanism is designed to facilitate and handle complaints against the EIB by individuals, organizations or corporations affected by EIB activities. When exercising the right to lodge a complaint against the EIB, any member of the public has access to a two-tier procedure, one internal - the Complaints Mechanism Office - and one external - the European Ombudsman. A complaint can be lodged via a written communication addressed to the Secretary General of the EIB, via email to the dedicated email address complaints@eib.org, by completing the online complaint form available at the following address: <http://www.eib.org/complaints/form>, via fax or delivered directly to the EIB Complaints Mechanism Division, any EIB local representation office or any EIB staff. For further details, check:

http://www.eib.org/attachments/strategies/complaints_mechanism_policy_en.pdf

When dissatisfied with a complaint to the EIB Complaints Mechanism, citizens can then turn towards the European Ombudsman. A memorandum of Understanding has been signed between the EIB and the European Ombudsman establishes that citizens (even outside of the EU if the Ombudsman finds their complaint justified) can turn towards the Ombudsman on issues related to 'maladministration' by the EIB. Note that before going to the Ombudsman, an attempt must be made to resolve the case by contacting the EIB. In addition, the complaint must be made within two years of the date when the facts on which your complaint is based became known to you. You can write to the Ombudsman in any of the languages of the European Union. Additional details, including filing requirements and complaint forms, are available at:

<http://www.ombudsman.europa.eu/atyourservice/interactiveguide.faces>



Bank Documents

- [Environmental and Social Data Sheet](#)

Media

- [EIB signs EUR 150m financing agreement with Greece's OTE Group mobile arm Cosmote SA, further EFSI s](#)