Early Warning System

EIB-20150915

Casablanca Tramway Ligne 2

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Quick Facts

Countries	Morocco
Financial Institutions	European Investment Bank (EIB)
Status	Proposed
Bank Risk Rating	U
Borrower	Government of Morocco
Sectors	Transport
Investment Type(s)	Loan
Investment Amount (USD)	$ 65.32 million
Project Cost (USD)	$ 285.21 million

Project Description

Realisation de la deuxieme ligne de tramway sur la liaison Est-Ouest entre Anoual a Ain Sebaa (15 km) ainsi que l'extension de la premiere ligne vers Lissasfa (2km) comprenant 22 stations, dont 20 sur la deuxieme ligne, un nouveau centre de maintenance et remisage. Le projet vise l'amelioration de la qualite de l'offre de services de transport en commun dans l'agglomeration de Casablanca qui compte plus de 4 million d'habitants et qui souffre d'une forte congestion routiere et d'un veritable manque d'alternatives de transport public. Les resultats escomptes du projet sont un saut quantitatif de la capacite des transports publics et de la fiabilite du service associe avec des frequences plus elevees et des gains de temps assures. Cette amelioration favorise le report modal en reduisant les nuisances associees a d'autres modes de transport tels que les voitures particulieres, les bus et les taxis (emissions polluantes et sonores, de gaz a effet de serre ainsi que l'accidentologie routiere). En plus de ses effets structurants sur le reseau de transport en commun, le projet devrait contribuer a l'amelioration du cadre de vie des quartiers desservis par le trace de la nouvelle ligne de tramway, dont certains defavorises, et renforcer la cohesion sociale par une amelioration de l'accessibilite (aux bassins d'emplois, aux principaux centres d'activites de la ville : universites, centres economiques) en particulier pour les quartiers les plus pauvres de la ville, aidant ainsi a reduire la pauvrete.

Investment Description

- European Investment Bank (EIB)

Contact Information

Accountability Mechanism of the EIB

The EIB Complaints Mechanism is designed to facilitate and handle complaints against the EIB by individuals, organizations or corporations affected by EIB activities. When exercising the right to lodge a complaint against the EIB, any member of the public has access to a two-tier procedure, one internal – the Complaints Mechanism Office - and one external – the European Ombudsman. A complaint can be lodged via a written communication addressed to the Secretary General of the EIB, via email to the dedicated email address complaints@eib.org, by completing the online complaint form available at the following address: http://www.eib.org/complaints/form, via fax or delivered directly to the EIB Complaints Mechanism Division, any EIB local representation office or any EIB staff. For further details, check: http://www.eib.org/attachments/strategies/complaints_mechanism_policy_en.pdf

When dissatisfied with a complaint to the EIB Complaints Mechanism, citizens can then turn towards the European Ombudsman. A memorandum of Understanding has been signed between the EIB and the European Ombudsman establishes that citizens (even outside of the EU if the Ombudsman finds their complaint justified) can turn towards the Ombudsman on issues related to ‘maladministration’ by the EIB. Note that before going to the Ombudsman, an attempt must be made to resolve the case by contacting the EIB. In addition, the complaint must be made within two years of the date when the facts on which your complaint is based became known to you. You can write to the Ombudsman in any of the languages of the European Union. Additional details, including filing requirements and complaint forms, are available at: http://www.ombudsman.europa.eu/atyourservice/interactiveguide.faces