Early Warning System

EIB-20150699

Programme National Assainissment 2 (PNA 2)

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Quick Facts

Countries	Morocco
Financial Institutions	European Investment Bank (EIB)
Status	Approved
Bank Risk Rating	U
Voting Date	2017-09-05
Borrower	Office National De L'electricite et de l'eau potable
Sectors	Infrastructure
Investment Type(s)	Loan
Investment Amount (USD)	$ 38.30 million
Project Cost (USD)	$ 206.20 million

Project Description

Le projet consiste en la construction, la rehabilitation et l'extension des infrastructures d'assainissement dans un certain nombre des centres urbains a l'interieur du Royaume du Maroc. Il fait partie du Programme National d'Assainissement Liquide et de l'Epuration des Eaux Usees (PNA), approuve par le Gouvernement marocain en 2005. Le projet est la continuite de l'operation Programme National d'Assainissement 1 (PNA 1) signee en 2012.

L'objectif du programme est de contribuer a l'augmentation du taux de collecte et du taux d'epuration des eaux usees des moyennes et petites communes, en conformite avec les objectifs du PNA i.e. 80% de taux de raccordement aux reseaux d'assainissement dans les zones urbaines et 60% de taux de traitement des eaux usees collectees d'ici 2020.

Investment Description

- European Investment Bank (EIB)

Contact Information

Accountability Mechanism of the EIB

The EIB Complaints Mechanism is designed to facilitate and handle complaints against the EIB by individuals, organizations or corporations affected by EIB activities. When exercising the right to lodge a complaint against the EIB, any member of the public has access to a two-tier procedure, one internal - the Complaints Mechanism Office - and one external - the European Ombudsman. A complaint can be lodged via a written communication addressed to the Secretary General of the EIB, via email to the dedicated email address complaints@eib.org, by completing the online complaint form available at the following address: http://www.eib.org/complaints/form, via fax or delivered directly to the EIB Complaints Mechanism Division, any EIB local representation office or any EIB staff. For further details, check: http://www.eib.org/attachments/strategies/complaints_mechanism_policy_en.pdf

When dissatisfied with a complaint to the EIB Complaints Mechanism, citizens can then turn towards the European Ombudsman. A memorandum of Understanding has been signed between the EIB and the European Ombudsman establishes that citizens (even outside of the EU if the Ombudsman finds their complaint justified) can turn towards the Ombudsman on issues related to 'maladministration' by the EIB. Note that before going to the Ombudsman, an attempt must be made to resolve the case by contacting the EIB. In addition, the complaint must be made within two years of the date when the facts on which your complaint is based became known to you. You can write to the Ombudsman in any of the languages of the European Union. Additional details, including filing requirements and complaint forms, are available at: http://www.ombudsman.europa.eu/atyourservice/interactiveguide.faces

Bank Documents

- Environmental and Social Data Sheet