

EIB-20150640 KENYA POWER DISTRIBUTION LAST MILE CONNECTIVITY



Quick Facts

Countries	Kenya
Financial Institutions	European Investment Bank (EIB)
Status	Active
Bank Risk Rating	U
Borrower	Republic of Kenya
Sectors	Energy, Hydropower
Investment Amount (USD)	\$ 67.11 million
Project Cost (USD)	\$ 201.34 million



Project Description

The project comprises a programme of electrification schemes targeting the connection of customers to the distribution network in 32 of Kenya's 47 counties.

The project will enable the country to significantly increase the number of customers (households and industries) that will have access to affordable electricity. The project's economic benefits include increased number of connections, increased access to reliable electricity for households and businesses, improved economic development in Kenyan rural areas and reduction of disparities between rural and urban areas.





Investment Description

• European Investment Bank (EIB)



Contact Information

ACCOUNTABILITY MECHANISM OF EIB

The EIB Complaints Mechanism is designed to facilitate and handle complaints against the EIB by individuals, organizations or corporations affected by EIB activities. When exercising the right to lodge a complaint against the EIB, any member of the public has access to a two-tier procedure, one internal - the Complaints Mechanism Office - and one external - the European Ombudsman. A complaint can be lodged via a written communication addressed to the Secretary General of the EIB, via email to the dedicated email address complaints@eib.org, by completing the online complaint form available at the following address: http://www.eib.org/complaints/form, via fax or delivered directly to the EIB Complaints Mechanism Division, any EIB local representation office or any EIB staff. For further details, check:

http://www.eib.org/attachments/strategies/complaints mechanism policy en.pdf

When dissatisfied with a complaint to the EIB Complaints Mechanism, citizens can then turn towards the European Ombudsman. A memorandum of Understanding has been signed between the EIB and the European Ombudsman establishes that citizens (even outside of the EU if the Ombudsman finds their complaint justified) can turn towards the Ombudsman on issues related to 'maladministration' by the EIB. Note that before going to the Ombudsman, an attempt must be made to resolve the case by contacting the EIB. In addition, the complaint must be made within two years of the date when the facts on which your complaint is based became known to you. You can write to the Ombudsman in any of the languages of the European Union. Additional details, including filing requirements and complaint forms, are available at: http://www.ombudsman.europa.eu/atyourservice/interactiveguide.faces



Bank Documents

• Project Information