Early Warning System

EIB-20150288

RESEAU FERROVIAIRE RAPIDE II

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Quick Facts

Countries	Tunisia
Financial Institutions	European Investment Bank (EIB)
Status	Proposed
Bank Risk Rating	U
Borrower	NATIONAL COMPANY OF TUNISIAN RAILWAYS
Sectors	Transport
Investment Type(s)	Loan
Investment Amount (USD)	$ 90.90 million
Project Cost (USD)	$ 766.50 million

Project Description

The project is an integral part of the Rapid Rail Network (RFR), a suburban rapid transit system, the first phase of which involves the construction of two 18 km long lines and the construction of a first maintenance and storage center . The RFR should comprise 5 lines and 85 km in time and will be the backbone of Tunis's public transport network as foreseen in the strategy established in 2002 in the studies of the Greater Tunis Transit Network (GTCTN) aimed at To reduce the increasing modal share of the passenger car and road congestion. The RTCGT should soon be replaced by a new Master Plan being developed.

Investment Description

- European Investment Bank (EIB)

Contact Information

ACCOUNTABILITY MECHANISM OF EIB
The EIB Complaints Mechanism is designed to facilitate and handle complaints against the EIB by individuals, organizations or corporations affected by EIB activities. When exercising the right to lodge a complaint against the EIB, any member of the public has access to a two-tier procedure, one internal – the Complaints Mechanism Office - and one external – the European Ombudsman. A complaint can be lodged via a written communication addressed to the Secretary General of the EIB, via email to the dedicated email address complaints@eib.org, by completing the online complaint form available at the following address: http://www.eib.org/complaints/form, via fax or delivered directly to the EIB Complaints Mechanism Division, any EIB local representation office or any EIB staff. For further details, check:
http://www.eib.org/attachments/strategies/complaints_mechanism_policy_en.pdf

When dissatisfied with a complaint to the EIB Complaints Mechanism, citizens can then turn towards the European Ombudsman. A memorandum of Understanding has been signed between the EIB and the European Ombudsman establishes that citizens (even outside of the EU if the Ombudsman finds their complaint justified) can turn towards the Ombudsman on issues related to ‘maladministration’ by the EIB. Note that before going to the Ombudsman, an attempt must be made to resolve the case by contacting the EIB. In addition, the complaint must be made within two years of the date when the facts on which your complaint is based became known to you. You can write to the Ombudsman in any of the languages of the European Union. Additional details, including filing requirements and complaint forms, are available at:
http://www.ombudsman.europa.eu/atyourservice/interactiveguide.faces

Bank Documents

- Project Information