



EIB-20150266

PARAGUAY SME AND MIDCAP SUPPORT



Quick Facts

Countries	Paraguay
Financial Institutions	European Investment Bank (EIB)
Status	Approved
Bank Risk Rating	U
Voting Date	2016-10-17
Sectors	Finance
Investment Type(s)	Loan
Investment Amount (USD)	\$ 109.99 million
Project Cost (USD)	\$ 209.99 million



Project Description

The operation will support local private sector development, in particular small and medium-sized enterprises (SMEs) and mid-caps across a broad range of sectors through Paraguay's national development bank, Agencia Financiera de Desarrollo (AFD). The current operation envisages supporting AFD in that policy goal, which coincides with one of the general objectives of the EIB's External Lending Mandate (Decision No 466/2014 of the European Parliament and of the Council of 16 April 2014).



Investment Description

- European Investment Bank (EIB)

This is a financial intermediary operation, covered by the EU Guarantee for EIB loans outside the EU. The Bank will require the financial intermediary to comply with the Bank's environmental and social standards. The final beneficiaries of the envisaged credit line will be limited to private sector entities.



Contact Information

ACCOUNTABILITY MECHANISM OF EIB

The EIB Complaints Mechanism is designed to facilitate and handle complaints against the EIB by individuals, organizations or corporations affected by EIB activities. When exercising the right to lodge a complaint against the EIB, any member of the public has access to a two-tier procedure, one internal - the Complaints Mechanism Office - and one external - the European Ombudsman. A complaint can be lodged via a written communication addressed to the Secretary General of the EIB, via email to the dedicated email address complaints@eib.org, by completing the online complaint form available at the following address: <http://www.eib.org/complaints/form>, via fax or delivered directly to the EIB Complaints Mechanism Division, any EIB local representation office or any EIB staff. For further details, check:

http://www.eib.org/attachments/strategies/complaints_mechanism_policy_en.pdf

When dissatisfied with a complaint to the EIB Complaints Mechanism, citizens can then turn towards the European Ombudsman. A memorandum of Understanding has been signed between the EIB and the European Ombudsman establishes that citizens (even outside of the EU if the Ombudsman finds their complaint justified) can turn towards the Ombudsman on issues related to 'maladministration' by the EIB. Note that before going to the Ombudsman, an attempt must be made to resolve the case by contacting the EIB. In addition, the complaint must be made within two years of the date when the facts on which your complaint is based became known to you. You can write to the Ombudsman in any of the languages of the European Union. Additional details, including filing requirements and complaint forms, are available at:

<http://www.ombudsman.europa.eu/atyourservice/interactiveguide.faces>