Early Warning System

EIB-20150216

VASILIKOS-WESTERN NICOSIA CONVEYOR WATER SUPPLY

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Quick Facts

Countries	Cyprus
Specific Location	Nicosia
Financial Institutions	European Investment Bank (EIB)
Status	Approved
Bank Risk Rating	U
Voting Date	2016-10-28
Borrower	Republic of Cyprus
Sectors	Construction, Water and Sanitation
Investment Amount (USD)	$ 43.70 million
Project Cost (USD)	$ 61.22 million

Project Description

This project finances improvements to the water supply of the city of Nicosia, and communities in the western province of Nicosia. Improvements include a pipeline, several pumping stations, water storage facilities and other necessary supporting infrastructure for the conveyance of 60,000 m3 per day of water from the Vasilikos desalination plant near Limassol to the Nicosia service area.

Investment Description

- European Investment Bank (EIB)

Contact Information

No contacts available

ACCOUNTABILITY MECHANISM OF EIB
The EIB Complaints Mechanism is designed to facilitate and handle complaints against the EIB by individuals, organizations or corporations affected by EIB activities. When exercising the right to lodge a complaint against the EIB, any member of the public has access to a two-tier procedure, one internal – the Complaints Mechanism Office - and one external – the European Ombudsman. A complaint can be lodged via a written communication addressed to the Secretary General of the EIB, via email to the dedicated email address complaints@eib.org, by completing the online complaint form available at the following address: http://www.eib.org/complaints/form, via fax or delivered directly to the EIB Complaints Mechanism Division, any EIB local representation office or any EIB staff. For further details, check: http://www.eib.org/attachments/strategies/complaints_mechanism_policy_en.pdf

When dissatisfied with a complaint to the EIB Complaints Mechanism, citizens can then turn towards the European Ombudsman. A memorandum of Understanding has been signed between the EIB and the European Ombudsman establishes that citizens (even outside of the EU if the Ombudsman finds their complaint justified) can turn towards the Ombudsman on issues related to ‘maladministration’ by the EIB. Note that before going to the Ombudsman, an attempt must be made to resolve the case by contacting the EIB. In addition, the complaint must be made within two years of the date when the facts on which your complaint is based became known to you. You can write to the Ombudsman in any of the languages of the European Union. Additional details, including filing requirements and complaint forms, are available at: http://www.ombudsman.europa.eu/atyourservice/interactiveguide.faces

Bank Documents

- Environmental and Social Data Sheet: Vasilikos-Western Nicosia Conveyor Water Supply [Original Source]