

 Early Warning System

EIB-20150188

Energy Efficiency in residential buildings

This project is still under review by the EWS. Project information and/or project analysis may be incomplete.



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**Quick Facts**

<b>Countries</b>	France
<b>Financial Institutions</b>	European Investment Bank (EIB)
<b>Status</b>	Approved
<b>Bank Risk Rating</b>	U



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## Project Description

### LOCATION

France

### DESCRIPTION

Programme-loan to support energy efficiency investments in private residential buildings in France.

### OBJECTIVES

The project supports an innovative approach by French regions of "tiers financement", established to provide technical and financial assistance to homeowners and homeowner associations for energy efficiency retrofit. The project will involve public and public-private entities as well as commercial banks to provide long-term funding to final beneficiaries.

### ENVIRONMENTAL ASPECTS

This operation intends to bring environmental benefits by supporting projects that reduce energy consumption, and help to mitigate climate change. The individual schemes to be financed are likely to be small and are expected to have very limited negative environmental impacts. Given the scale, location and nature of the sub-projects in built-up urban areas, an Environmental Impact Assessment, as defined under the EIA Directive 2011/92/EU, is not required.

### PROCUREMENT

The Bank will require the promoters to ensure that contracts for the implementation of the programme have been/shall be tendered in accordance with the relevant applicable EU procurement legislation (Directive 2004/17/EC and Dir. 2007/66/EC [amending Directives 1989/665/EEC and 1992/13/EEC]), with publication of tender notices in the EU Official Journal, as and where required.



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**Investment Description**

- European Investment Bank (EIB)



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## Contact Information

### ACCOUNTABILITY MECHANISM OF EIB

The EIB Complaints Mechanism is designed to facilitate and handle complaints against the EIB by individuals, organizations or corporations affected by EIB activities. When exercising the right to lodge a complaint against the EIB, any member of the public has access to a two-tier procedure, one internal - the Complaints Mechanism Office - and one external - the European Ombudsman. A complaint can be lodged via a written communication addressed to the Secretary General of the EIB, via email to the dedicated email address [complaints@eib.org](mailto:complaints@eib.org), by completing the online complaint form available at the following address: <http://www.eib.org/complaints/form>, via fax or delivered directly to the EIB Complaints Mechanism Division, any EIB local representation office or any EIB staff. For further details, check:

[http://www.eib.org/attachments/strategies/complaints\\_mechanism\\_policy\\_en.pdf](http://www.eib.org/attachments/strategies/complaints_mechanism_policy_en.pdf)

When dissatisfied with a complaint to the EIB Complaints Mechanism, citizens can then turn towards the European Ombudsman. A memorandum of Understanding has been signed between the EIB and the European Ombudsman establishes that citizens (even outside of the EU if the Ombudsman finds their complaint justified) can turn towards the Ombudsman on issues related to 'maladministration' by the EIB. Note that before going to the Ombudsman, an attempt must be made to resolve the case by contacting the EIB. In addition, the complaint must be made within two years of the date when the facts on which your complaint is based became known to you. You can write to the Ombudsman in any of the languages of the European Union. Additional details, including filing requirements and complaint forms, are available at:

<http://www.ombudsman.europa.eu/atyourservice/interactiveguide.faces>



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**Other Related Projects**

- EIB-20170896 BORDEAUX METROPOLE ENERGIES (SFSB)
- EIB-20170916 AREC OCCITANIE (SFSB)
- EIB-20190831 CENTRE VAL DE LOIRE ENERGIES (SFSB)
- EIB-20210342 SPEE HAUTS-DE-FRANCE 2