

 Early Warning System

EIB-20150146

REHABILITATION URBAINE TUNISIE II



## Quick Facts

<b>Countries</b>	Tunisia
<b>Financial Institutions</b>	European Investment Bank (EIB)
<b>Status</b>	Proposed
<b>Bank Risk Rating</b>	U
<b>Borrower</b>	AGENCE DE REHABILITATION ET DE RENOVATION URBAINE
<b>Sectors</b>	Infrastructure, Transport, Water and Sanitation
<b>Investment Amount (USD)</b>	\$ 130.97 million
<b>Project Cost (USD)</b>	\$ 261.97 million



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## Project Description

The project concerns the rehabilitation of poor urban areas distributed across all 24 regions (Gouvernorats) of Tunisia through the provision of basic public infrastructure. In particular, the project's outputs will consist in the creation or extension of water and wastewater networks, road pavement and drainage, installation of public lighting, construction of playgrounds, sports and socio-cultural centers, and economic and manufacturing facilities. Moreover, the project could include specific interventions in the historical centres of a number of cities (medinas). The project builds upon the success of the predecessor operation "Rehabilitation Urbaine Tunisie" (EIB loan signed in 2012).

The project will contribute to local development and job creation through the spill-over effects of the investments in infrastructure and buildings all over the Tunisian territory. The direct and indirect socio-economic benefits will be very large, with strong leveraging of private investments by public infrastructure investments. By strengthening the economic resilience of Tunisian municipalities, the operation will further support the ongoing de-centralisation process in Tunisia.



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## Investment Description

- European Investment Bank (EIB)



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## Contact Information

### ACCOUNTABILITY MECHANISM OF EIB

The EIB Complaints Mechanism is designed to facilitate and handle complaints against the EIB by individuals, organizations or corporations affected by EIB activities. When exercising the right to lodge a complaint against the EIB, any member of the public has access to a two-tier procedure, one internal - the Complaints Mechanism Office - and one external - the European Ombudsman. A complaint can be lodged via a written communication addressed to the Secretary General of the EIB, via email to the dedicated email address [complaints@eib.org](mailto:complaints@eib.org), by completing the online complaint form available at the following address: <http://www.eib.org/complaints/form>, via fax or delivered directly to the EIB Complaints Mechanism Division, any EIB local representation office or any EIB staff. For further details, check:

[http://www.eib.org/attachments/strategies/complaints\\_mechanism\\_policy\\_en.pdf](http://www.eib.org/attachments/strategies/complaints_mechanism_policy_en.pdf)

When dissatisfied with a complaint to the EIB Complaints Mechanism, citizens can then turn towards the European Ombudsman. A memorandum of Understanding has been signed between the EIB and the European Ombudsman establishes that citizens (even outside of the EU if the Ombudsman finds their complaint justified) can turn towards the Ombudsman on issues related to 'maladministration' by the EIB. Note that before going to the Ombudsman, an attempt must be made to resolve the case by contacting the EIB. In addition, the complaint must be made within two years of the date when the facts on which your complaint is based became known to you. You can write to the Ombudsman in any of the languages of the European Union. Additional details, including filing requirements and complaint forms, are available at:

<http://www.ombudsman.europa.eu/atyourservice/interactiveguide.faces>



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**Bank Documents**

- [Project Information](#)