# EBRD-7579

Regional Small Business Programme for Central Asia, Mongolia and Tunisia - Technical Cooperation Programme



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#### **Quick Facts**

Countries	Tunisia
Financial Institutions	European Bank for Reconstruction and Development (EBRD)
Status	Approved
Bank Risk Rating	U
Borrower	*Borrower information not provided at the time of disclosure*
Sectors	Finance, Technical Cooperation
Investment Type(s)	Advisory Services



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### **Project Description**

According to bank provided information, regional Small Business Programme ("RSBP") aims to support the skills transfer to banks, non-bank microfinance institutions and other facilitators of MSME finance.

The purpose of the Technical Cooperation Programme is to improve, in a cost-effective manner, the PIs' level of knowledge, primarily with regard to:

- a. sound credit analysis supported by modern MSME lending technology;
- b. b) non-credit banking services for MSMEs; and
- c. c) other relevant financing topics such as environmental and social aspects.

The Project will comprise the following activities/ outputs:

- i. Development of a blended learning concept, innovatively combining in-person seminars and eLearning in one course, and training events using this concept;
- ii. Creation of an electronic knowledge sharing and exchange platform, accessible by PIs, comprising electronic textbooks, a test module and an Electronic Library;
- iii. Electronic testing of PI staff (typically loan officers) after they will have worked through the electronic textbooks;
- iv. Preparation and delivery of seminars on specialised, cutting-edge subjects where interaction with trainers and other trainees is particularly beneficial;
- v. Substantial population of the Electronic Library in the form of original articles and/ or reports on MSME lending and related topics;
- vi. At the request of EBRD, undertaking of on-site diagnostic checks of PIs, which shall include discussion with management and staff.



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#### **Contact Information**

\*Contact information not provided at the time of disclosure\*

#### **ACCOUNTABILITY MECHANISM OF EBRD**

The Project Complaint Mechanism (PCM) is the independent complaint mechanism and fact-finding body for people who have been or are likely to be adversely affected by an European Bank for Reconstruction and Development (EBRD)-financed project. If you submit a complaint to the PCM, it may assess compliance with EBRD's own policies and procedures to prevent harm to the environment or communities or it may assist you in resolving the problem that led to the complaint through a dialogue with those implementing the project. Additionally, the PCM has the authority to recommend a project be suspended in the event that harm is imminent. You can contact the PCM at pcm@ebrd.com or you can submit a complaint online using an online form, http://www.ebrd.com/eform/pcm/complaint\_form?language=en. You can learn more about the PCM and how to file a complaint at http://www.ebrd.com/work-with-us/project-finance/project-complaint-mechanism.html.