

 Early Warning System

EBRD-56990

FIF - Go Digital in WB - Raiffeisen Bank Kosovo



Quick Facts

Countries	Kosovo
Financial Institutions	European Bank for Reconstruction and Development (EBRD)
Status	Proposed
Bank Risk Rating	U
Voting Date	2025-12-17
Borrower	RAIFFEISEN BANK KOSOVO JSC
Sectors	Finance, Industry and Trade
Investment Type(s)	Loan
Investment Amount (USD)	\$ 3.48 million
Project Cost (USD)	\$ 3.48 million



Project Description

According to the Bank's website, the project consists of a senior unsecured loan of up to EUR3 million to Raiffeisen Bank Kosovo (RBKO) under the FIF - Go Digital in the Western Balkans Programme (Go Digital).

The proceeds of the Bank's investment will be used for providing a combination of specialised financing for automation, digitalisation, competitiveness, and green technologies to eligible SMEs in accordance with the Policy Statement. At least 60 per cent of the total investments will be in eligible automation and digitalisation projects, of which at least 60 per cent will be Green Economy Transition (GET) eligible. Furthermore, at least 60 per cent of the total investments will be GET-eligible.

The Go Digital project will support RBKO's strategy to: (i) advance innovation and competitiveness of the private sector through targeted investments and increased awareness-raising among SMEs in Kosovo for a higher utilisation of automation and digitalisation technologies; (ii) support the green economy transition; (iii) increase the capacity and trade potential of SMEs through increased access to finance to allow them to invest additional resources to introduce EU standards; and (iv) promote more equitable access to finance for automation and digitalisation investments for women-led SMEs, and improve the competitiveness and sustainability of end-beneficiaries' business operations.



Early Warning System Project Analysis

Categorised FI (2024 ESP). RBKO is an existing client of the EBRD. The client is currently meeting the EBRD's Environmental and Social Requirements (ESRs) 2, 4, and 9 under its existing EBRD exposures. Eligible subprojects are expected to carry low environmental and social (E&S) risk.



Investment Description

- European Bank for Reconstruction and Development (EBRD)

A senior unsecured loan of up to EUR3 million under the FIF - Go Digital in the Western Balkans Programme (Go Digital).

Financial Intermediary

Financial Intermediary: A commercial bank or financial institution that receives funds from a development bank. A financial intermediary then lends these funds to their clients (private actors) in the form of loans, bonds, guarantees and equity shares. Financial intermediaries include insurance, pension and equity funds. The direct financial relationship is between the development bank and the financial intermediary.

- [Raiffeisen Bank Kosovo J.S.C.](#) (Financial Intermediary)



Private Actors Description

RAIFFEISEN BANK KOSOVO JSC - RBKO, a fully owned subsidiary of Raiffeisen Bank International AG, is the largest commercial bank in Kosovo and EBRD's partner financial institution (PFI) since 2019. The bank offers a comprehensive product range to Private Individuals, MSMEs, and Large Corporates and ranks first in Kosovo among 11 banks operating in the market with 19 per cent market share by total assets as of end June 2025. Headquartered in Prishtina, it has the largest network in the country with 36 branches and 927 employees as of YE 2024.



Contact Information

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ACCESS TO INFORMATION

You can request information by emailing: accessinfo@ebrd.com or by using this electronic form:

<https://www.ebrd.com/eform/information-request>

ACCOUNTABILITY MECHANISM OF EBRD

The Project Complaint Mechanism (PCM) is the independent complaint mechanism and fact-finding body for people who have been or are likely to be adversely affected by an European Bank for Reconstruction and Development (EBRD)-financed project. If you submit a complaint to the PCM, it may assess compliance with EBRD's own policies and procedures to prevent harm to the environment or communities or it may assist you in resolving the problem that led to the complaint through a dialogue with those implementing the project. Additionally, the PCM has the authority to recommend a project be suspended in the event that harm is imminent.

You can contact the PCM at: pcm@ebrd.com or you can submit a complaint online using an online form at:

http://www.ebrd.com/eform/pcm/complaint_form?language=en

You can learn more about the PCM and how to file a complaint at: <http://www.ebrd.com/work-with-us/project-finance/project-complaint-mechanism.html>



Bank Documents

- [PSD Translation \(Albanian\)](#)
- [PSD Translation \(Serbian\)](#)