# Early Warning System

EBRD-54424

Posta Moldovei Modernisation



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# **Quick Facts**

Countries	Moldova
Financial Institutions	European Bank for Reconstruction and Development (EBRD)
Status	Proposed
Bank Risk Rating	В
Voting Date	2023-07-19
Borrower	Government of Moldova
Sectors	Communications
Investment Type(s)	Loan
Investment Amount (USD)	\$ 9.69 million
Project Cost (USD)	\$ 19.39 million

# **Project Description**

According to the Bank's website, the project consists of a sovereign loan to the Republic of Moldova for the benefit of S.E. Posta Moldovei to enhance the Company's digital transition by implementing e-Payment solutions and support the modernisation of the Company's infrastructure.

The Project will support Posta Moldovei to develop an e-Wallet, diversify its services, contribute to e-Commerce development in Moldova, and will support the modernisation of its infrastructure, including an upgrade of mail sorting centre and operations, automation of international parcels processing, upgrade of IT infrastructure related to postal operations, fleet renewal.

# **Investment Description**

• European Bank for Reconstruction and Development (EBRD)

## **Contact Information**

## COMPANY CONTACT INFORMATION

Roman Cojuhari roman.cojuhari@posta.md

+37322 251200

+37322 243660

https://www.posta.md/

134, Stefan cel Mare bd, MD-2012, Chisinau mun., Republic of Moldova

## ACCESS TO INFORMATION

You can request information by emailing: accessinfo@ebrd.com or by using this electronic form: https://www.ebrd.com/eform/information-request

## ACCOUNTABILITY MECHANISM OF EBRD

The Project Complaint Mechanism (PCM) is the independent complaint mechanism and fact-finding body for people who have been or are likely to be adversely affected by an European Bank for Reconstruction and Development (EBRD)-financed project. If you submit a complaint to the PCM, it may assess compliance with EBRD's own policies and procedures to prevent harm to the environment or communities or it may assist you in resolving the problem that led to the complaint through a dialogue with those implementing the project. Additionally, the PCM has the authority to recommend a project be suspended in the event that harm is imminent.

You can contact the PCM at: pcm@ebrd.com or you can submit a complaint online using an online form at: http://www.ebrd.com/eform/pcm/complaint\_form?language=en

You can learn more about the PCM and how to file a complaint at: http://www.ebrd.com/work-with-us/project-finance/projectcomplaint-mechanism.html