Early Warning System

EBRD-51842

PayPoint Services SRL

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Quick Facts

Countries	Romania
Financial Institutions	European Bank for Reconstruction and Development (EBRD)
Status	Active
Bank Risk Rating	C
Voting Date	2020-11-10
Borrower	STAR PAYMENTS SRL
Sectors	Communications
Investment Type(s)	Loan
Loan Amount (USD)	$ 22,455.10 million
Project Cost (USD)	$ 29.55 million

Project Description

Paypoint Romania is a vital and trusted actor in Romania, allowing Romanians to pay their utilities and telecom bills, top-up their mobiles, and receive remittances from abroad at the company's collection and sales points. Paypoint Romania accompanies this transition with the launch of new electronic services such as mobile consumer applications, automatic vending machines (AVMs), and card-enabled point-of-sale terminals, which provide additional value to consumers and merchants.

Investment Description

- European Bank for Reconstruction and Development (EBRD)

Contact Information

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ACCESS TO INFORMATION

You can request information by emailing: accessinfo@ebrd.com or by using this electronic form: https://www.ebrd.com/eform/information-request

ACCOUNTABILITY MECHANISM OF EBRD

The Project Complaint Mechanism (PCM) is the independent complaint mechanism and fact-finding body for people who have been or are likely to be adversely affected by an European Bank for Reconstruction and Development (EBRD)-financed project. If you submit a complaint to the PCM, it may assess compliance with EBRD's own policies and procedures to prevent harm to the environment or communities or it may assist you in resolving the problem that led to the complaint through a dialogue with those implementing the project. Additionally, the PCM has the authority to recommend a project be suspended in the event that harm is imminent.

You can contact the PCM at: pcm@ebrd.com or you can submit a complaint online using an online form at: http://www.ebrd.com/eform/pcm/complaint_form?language=en

You can learn more about the PCM and how to file a complaint at: http://www.ebrd.com/work-with-us/project-finance/project-complaint-mechanism.html