Early Warning System

EBRD-50991

VCIP II - Zoovu

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Quick Facts

Countries	Poland
Financial Institutions	European Bank for Reconstruction and Development (EBRD)
Status	Approved
Bank Risk Rating	C
Voting Date	2021-05-25
Borrower	ZOOVU US HOLDINGS LLC
Sectors	Communications

Project Description

The project involves the follow-on investment in Zoovu as part of Venture Capital Investment Programme II (VCIP II).

Investment Description

- European Bank for Reconstruction and Development (EBRD)

No investment information provided at the time of disclosure.

Private Actors Description

As stated by the EBRD, Zoovu's Software as a Service solution is a digital suite that enables its customers to design mobile, web, voice, and kiosk experiences informed by machine learning.

Private Actor 1	Private Actor 1 Role	Private Actor 1 Sector	Relation	Private Actor 2	Private Actor 2 Role	Private Actor 2 Sector
-	-	-	-	Zoovu US Holding LLC	Client	Communications

Contact Information

No contact information was provided at the time of the disclosure.

Client - Zoovu US Holdings LLC:

Address: 27 Old Groucester Street, London WC1N 3AX, UK
Website: https://zoovu.com/

ACCESS TO INFORMATION

You can request information by emailing: accessinfo@ebrd.com or by using this electronic form: https://www.ebrd.com/eform/information-request

ACCOUNTABILITY MECHANISM OF EBRD

The Project Complaint Mechanism (PCM) is the independent complaint mechanism and fact-finding body for people who have been or are likely to be adversely affected by an European Bank for Reconstruction and Development (EBRD)-financed project. If you submit a complaint to the PCM, it may assess compliance with EBRD's own policies and procedures to prevent harm to the environment or communities or it may assist you in resolving the problem that led to the complaint through a dialogue with those implementing the project. Additionally, the PCM has the authority to recommend a project be suspended in the event that harm is imminent.

You can contact the PCM at: pcm@ebrd.com or you can submit a complaint online using an online form at: http://www.ebrd.com/eform/pcm/complaint_form?language=en

You can learn more about the PCM and how to file a complaint at: http://www.ebrd.com/work-with-us/project-finance/project-complaint-mechanism.html