



EBRD-47909

Financial Intermediary Framework - Raiffeisen Croatia MSME



### Quick Facts

Countries	Croatia
Financial Institutions	European Bank for Reconstruction and Development (EBRD)
Status	Completed
Bank Risk Rating	U
Voting Date	2015-11-11
Borrower	Raiffeisenbank Austria d.d.
Sectors	Finance
Investment Type(s)	Loan
Investment Amount (USD)	\$ 20.00 million
Project Cost (USD)	\$ 20.00 million



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### Project Description

As stated by the EBRD, this project funds a credit line of up to EUR 20 million to Raiffeisenbank Austria d.d., Zagreb. in Croatia. Out of the proceeds, a minimum of EUR 5 million will be used to finance eligible women-led micro, small, and medium-sized enterprises.

This project finances increased access to finance for Croatian micro, small, and medium-sized enterprises, with a focus on eligible women-led micro, small, and medium-sized enterprises.



### Early Warning System Project Analysis

The EBRD categorized the project risk as 'FI'.



### Investment Description

- European Bank for Reconstruction and Development (EBRD)

### Financial Intermediary

Financial Intermediary: A commercial bank or financial institution that receives funds from a development bank. A financial intermediary then lends these funds to their clients (private actors) in the form of loans, bonds, guarantees and equity shares. Financial intermediaries include insurance, pension and equity funds. The direct financial relationship is between the development bank and the financial intermediary.

- [Raiffeisen Bank Hrvatska d.d. \(Croatia\)](#) (Financial Intermediary) **is owned by** [Raiffeisen Bank International AG](#) (Parent Company)



### Private Actors Description

As stated by the EBRD, Raiffeisenbank Austria d.d., Zagreb is the fourth largest commercial bank in Croatia, with a market share of 7.8% and total assets of EUR 4.0 billion as of June 2015.



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### Contact Information

#### Company Contact

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#### ACCOUNTABILITY MECHANISM OF EBRD

The Project Complaint Mechanism (PCM) is the independent complaint mechanism and fact-finding body for people who have been or are likely to be adversely affected by an European Bank for Reconstruction and Development (EBRD)-financed project. If you submit a complaint to the PCM, it may assess compliance with EBRD's own policies and procedures to prevent harm to the environment or communities or it may assist you in resolving the problem that led to the complaint through a dialogue with those implementing the project. Additionally, the PCM has the authority to recommend a project be suspended in the event that harm is imminent. You can contact the PCM at [pcm@ebrd.com](mailto:pcm@ebrd.com) or you can submit a complaint online using an online form, [http://www.ebrd.com/eform/pcm/complaint\\_form?language=en](http://www.ebrd.com/eform/pcm/complaint_form?language=en). You can learn more about the PCM and how to file a complaint at <http://www.ebrd.com/work-with-us/project-finance/project-complaint-mechanism.html>.