Early Warning System

EBRD-1478

Extension Assignment 1- phase II: Provision of Operational Support

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Quick Facts

Countries	Bosnia and Herzegovina, Kosovo, Montenegro, North Macedonia, Serbia
Financial Institutions	European Bank for Reconstruction and Development (EBRD)
Status	Approved
Bank Risk Rating	U
Voting Date	2020-06-11
Sectors	Communications, Industry and Trade, Technical Cooperation
Investment Type(s)	Advisory Services

Project Description

According to the Bank's website, this project extends operational support for the launch of the commercial services of BIFIDEX, the regional business registration portal for the Western Balkans region, due to delays resulting from the COVID-19 pandemic.

Investment Description

- European Bank for Reconstruction and Development (EBRD)

Contact Information

No project-specific contact information available at time of writing.

ACCOUNTABILITY MECHANISM OF EBRD

The Project Complaint Mechanism (PCM) is the independent complaint mechanism and fact-finding body for people who have been or are likely to be adversely affected by an European Bank for Reconstruction and Development (EBRD)-financed project. If you submit a complaint to the PCM, it may assess compliance with EBRD's own policies and procedures to prevent harm to the environment or communities or it may assist you in resolving the problem that led to the complaint through a dialogue with those implementing the project. Additionally, the PCM has the authority to recommend a project be suspended in the event that harm is imminent. You can contact the PCM at pcm@ebrd.com or you can submit a complaint online using an online form, http://www.ebrd.com/eform/pcm/complaint_form?language=en. You can learn more about the PCM and how to file a complaint at http://www.ebrd.com/work-with-us/project-finance/project-complaint-mechanism.html.