Early Warning System

EBRD-14518

Establishment of a Single Access Point for SMEs

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Quick Facts

Countries	Montenegro
Financial Institutions	European Bank for Reconstruction and Development (EBRD)
Status	Approved
Bank Risk Rating	U
Borrower	Government of Montenegro
Sectors	Technical Cooperation
Investment Type(s)	Advisory Services

Project Description

The projects aims to strengthen its institutional and regulatory capacity to better serve SMEs, as well to set up a business web portal with all business-relevant information for SMEs. In order to improve quality of support to SME sector, as well as quality of information related to available support, the Ministry of Economy has approached to EBRD asking for technical assistance to:1. strengthen the institutional capacity of MoE,2. enable regulatory improvements to enhance business environment for SMEs,3. develop a web portal where all SME relevant information will be available.

Investment Description

- European Bank for Reconstruction and Development (EBRD)

Contact Information

Project contacts not available at the time of disclosure.

ACCESS TO INFORMATION

You can request information by emailing: accessinfo@ebrd.com or by using this electronic form: https://www.ebrd.com/eform/information-request

ACCOUNTABILITY MECHANISM OF EBRD

The Project Complaint Mechanism (PCM) is the independent complaint mechanism and fact-finding body for people who have been or are likely to be adversely affected by an European Bank for Reconstruction and Development (EBRD)-financed project. If you submit a complaint to the PCM, it may assess compliance with EBRD's own policies and procedures to prevent harm to the environment or communities or it may assist you in resolving the problem that led to the complaint through a dialogue with those implementing the project. Additionally, the PCM has the authority to recommend a project be suspended in the event that harm is imminent.

You can contact the PCM at: pcm@ebrd.com or you can submit a complaint online using an online form at: http://www.ebrd.com/eform/pcm/complaint_form?language=en

You can learn more about the PCM and how to file a complaint at: http://www.ebrd.com/work-with-us/project-finance/project-complaint-mechanism.html