

 Early Warning System

EBRD-14481

COVID-19 Response: Regional Framework Project on Digital  
Transformation of Courts - Development of Online Courts for Small  
Claims



## Quick Facts

<b>Financial Institutions</b>	European Bank for Reconstruction and Development (EBRD)
<b>Status</b>	Approved
<b>Bank Risk Rating</b>	U
<b>Voting Date</b>	2021-03-15
<b>Sectors</b>	Education and Health, Law and Government, Technical Cooperation



## Project Description

According to EBRD website, the project has two components, that will be implemented in a staged approach:

**Component 1 - Cross-Regional Court Performance Assessment**, which aims to define a set of performance indicators and standards for commercial and online courts.

**Component 2 - Online Court Development**, which aims to gradually implement online courts for small claims in selected CoOs, based on an initial piloting in one jurisdiction (tentatively, Ukraine) and then rolled out to selected jurisdictions in Eastern Europe, Central Asia and Western Balkans.



## Investment Description

- European Bank for Reconstruction and Development (EBRD)



## Contact Information

EBRD project enquiries not related to procurement:

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## ACCESS TO INFORMATION

You can request information by emailing: [accessinfo@ebrd.com](mailto:accessinfo@ebrd.com) or by using this electronic form:

<https://www.ebrd.com/eform/information-request>

## ACCOUNTABILITY MECHANISM OF EBRD

The Project Complaint Mechanism (PCM) is the independent complaint mechanism and fact-finding body for people who have been or are likely to be adversely affected by an European Bank for Reconstruction and Development (EBRD)-financed project. If you submit a complaint to the PCM, it may assess compliance with EBRD's own policies and procedures to prevent harm to the environment or communities or it may assist you in resolving the problem that led to the complaint through a dialogue with those implementing the project. Additionally, the PCM has the authority to recommend a project be suspended in the event that harm is imminent.

You can contact the PCM at: [pcm@ebrd.com](mailto:pcm@ebrd.com) or you can submit a complaint online using an online form at:

[http://www.ebrd.com/eform/pcm/complaint\\_form?language=en](http://www.ebrd.com/eform/pcm/complaint_form?language=en)

You can learn more about the PCM and how to file a complaint at: <http://www.ebrd.com/work-with-us/project-finance/project-complaint-mechanism.html>