# EBRD-14446

Serbia EU/EBRD SME Competitiveness Support Programme - Evaluation Study and Capacity Building



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### **Quick Facts**

Countries	Serbia
Financial Institutions	European Bank for Reconstruction and Development (EBRD)
Status	Approved
Bank Risk Rating	U
Sectors	Finance



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#### **Project Description**

The SME Competitiveness Support Programme in Serbia ("the Programme") aims to strengthen the competitiveness of SMEs in national, regional and international markets by incentivising them to undertake investments necessary to increase their productivity and competitiveness, to improve their production capacities and enhance processes and product quality through the introduction of the EU standards in the field of environmental protection, product safety, product quality and occupational health and safety. These improvements will boost the overall competitiveness of SMEs within both the national and regional economy along with the EU internal market. The Programme comprises EBRD credit lines to financial intermediaries in Serbia for on-lending to SMEs supported by the EU-funded incentives to SMEs and technical assistance for Programme implementation. The Programme is expected to finance a significant amount of green economy technologies that will be accounted as part of the overall results.

The objectives of the "Serbia EU/EBRD SME Competitiveness Support Programme - Evaluation Study and Capacity Building" technical cooperation project are to:

1. Establish whether the investments supported by the Programme led to an increase in the competitiveness of the SMEs that have benefited from it; 2. Provide recommendations on how similar programmes could be deployed in the future and how local stakeholders could ultimately continue the implementation of this product beyond the EU support; 3. Ensure sustainability of the Programme and transfer of know-how; further dissemination of best practices to a wider group, provide local capacity-building to organisations which could in the medium term implement a government-supported programme of similar nature or objectives.



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### **Investment Description**

• European Bank for Reconstruction and Development (EBRD)



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#### **Contact Information**

No contact information was provided at the time of the disclosure.

#### **ACCESS TO INFORMATION**

You can request information by emailing: accessinfo@ebrd.com or by using this electronic form: https://www.ebrd.com/eform/information-request

### ACCOUNTABILITY MECHANISM OF EBRD

The Project Complaint Mechanism (PCM) is the independent complaint mechanism and fact-finding body for people who have been or are likely to be adversely affected by an European Bank for Reconstruction and Development (EBRD)-financed project. If you submit a complaint to the PCM, it may assess compliance with EBRD's own policies and procedures to prevent harm to the environment or communities or it may assist you in resolving the problem that led to the complaint through a dialogue with those implementing the project. Additionally, the PCM has the authority to recommend a project be suspended in the event that harm is imminent.

You can contact the PCM at: pcm@ebrd.com or you can submit a complaint online using an online form at: http://www.ebrd.com/eform/pcm/complaint form?language=en

You can learn more about the PCM and how to file a complaint at: http://www.ebrd.com/work-with-us/project-finance/project-complaint-mechanism.html