# EBRD-13839

Establishing a Framework for Resolution and Sale of Non-Performing Loans in Kazakhstan

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### **Quick Facts**

| Countries               | Kazakhstan  |
|-------------------------|---|
| Financial Institutions  | European Bank for Reconstruction and Development (EBRD) |
| Status                  | Approved  |
| Bank Risk Rating        | U   |
| Borrower                | Government of Kazakhstan                                |
| Sectors                 | Finance, Law and Government                             |
| Investment Type(s)      | Loan  |
| Investment Amount (USD) | \$ 0.34 million   |
| Project Cost (USD)      | \$ 0.34 million   |



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### **Project Description**

Under this project EBRD is supporting the Agency of the Republic of Kazakhstan for Regulation and Development of the Financial Market.

The borrowers are the Agency of the Republic of Kazakhstan for Regulation and Development of the Financial Market, and the National Bank of Kazakhstan.



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#### **Investment Description**

• European Bank for Reconstruction and Development (EBRD)

### **Financial Intermediary**

Financial Intermediary: A commercial bank or financial institution that receives funds from a development bank. A financial intermediary then lends these funds to their clients (private actors) in the form of loans, bonds, guarantees and equity shares. Financial intermediaries include insurance, pension and equity funds. The direct financial relationship is between the development bank and the financial intermediary.

• National Bank of Kazakhstan (Financial Intermediary)

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#### **Contact Information**

#### **ACCESS TO INFORMATION**

You can request information by emailing: accessinfo@ebrd.com or by using this electronic form: https://www.ebrd.com/eform/information-request

#### **ACCOUNTABILITY MECHANISM OF EBRD**

The Project Complaint Mechanism (PCM) is the independent complaint mechanism and fact-finding body for people who have been or are likely to be adversely affected by an European Bank for Reconstruction and Development (EBRD)-financed project. If you submit a complaint to the PCM, it may assess compliance with EBRD's own policies and procedures to prevent harm to the environment or communities or it may assist you in resolving the problem that led to the complaint through a dialogue with those implementing the project. Additionally, the PCM has the authority to recommend a project be suspended in the event that harm is imminent.

You can contact the PCM at: pcm@ebrd.com or you can submit a complaint online using an online form at: http://www.ebrd.com/eform/pcm/complaint\_form?language=en

You can learn more about the PCM and how to file a complaint at: http://www.ebrd.com/work-with-us/project-finance/project-complaint-mechanism.html