Early Warning System

EBRD-13677

Digitalising and strengthening the operational capacity of the Moldovan Customs Service

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Quick Facts

Countries	Moldova
Financial Institutions	European Bank for Reconstruction and Development (EBRD)
Status	Approved
Bank Risk Rating	U
Borrower	Government of Moldova
Sectors	Law and Government

Project Description

According to the bank website, the Government of Moldova has requested EBRD's support to expand the operational capacity of the MCS's current ASYCUDAWorld system. The project "Republic of Moldova: Support for the Digitisation of Custom Procedures" is a package of four complementary assignments for the Customs Service and Chamber of Commerce and Industry (CCI) that are designed to support the Government of Moldova with its transition towards fully electronic customs procedures.

Assignment 1 - "Support to the Customs Service in implementing Electronic issuance of Certificates of Preferential Origin (CPO)" aims to help streamline entrance and exit procedures for international freight and accelerate customs clearance times through the implementation of a 100% paperless CPO service. Enabling the CSRM to issue electronic CPOs will require the expansion of the UNCTAD Automated System for Customs Data (ASYCUDA) used by CSRM.

Assignment 2- "Support to the Customs Service in facilitating cross-border e-commerce through the digitisation of pre-arrival processing for postal and express consignments" will enhance the speed and transparency of customs clearance processes by enabling pre-arrival electronic processing for postal and express (e.g. DHL) consignments. The Assignment will involve the adaptation and enhancement of the Moldovan Customs Service's existing UNCTAD Automated System for Customs Data (ASYCUDA) system to enable electronic submission of consignment documentation for pre-arrival processing.

Assignment 3- “Support to the Chamber of Commerce and Industry (CCI) in digitalising ATA Carnet” will help facilitate and reduce the cost of cross-border trade, improve data security and reduce corruption risks. The ATA Carnet is an international customs document that allows the temporary export and import of goods for up to one year without payment of customs duty and value-added tax. It replaces national customs declarations and serves as “a passport for goods” - including professional equipment, commercial and testing samples and goods used at trade fairs, exhibitions, shows, or similar events - to facilitate their clearance through customs.

Assignment 4- ‘Digitalising and strengthening the operational capacity of the Moldovan Customs Service’. The Project will expand the UNCTAD ASYCUDA World system currently used by the Moldova Customs Service. This will involve: Task 1: Development and implementation of MCS Customs Decisions Management System (MCS-CDMS).Task 2: Development and implementation of Trader Dashboard (MCS TD) The purpose of this development is to provide businesses/traders with the capability to monitor, track and trace all transactions performed by/or in their name by the Customs brokers. Task 3: Support for a fully digitalised, paperless environment and improvement of the overall efficiency of Customs operations.

Digitalising and strengthening the operational capacity of the Moldovan Customs Service

Investment Description

- European Bank for Reconstruction and Development (EBRD)

Investment type not available at the time of the snapshot

Contact Information

ACCESS TO INFORMATION

You can request information by emailing: accessinfo@ebrd.com or by using this electronic form: https://www.ebrd.com/eform/information-request

ACCOUNTABILITY MECHANISM OF EBRD

The Project Complaint Mechanism (PCM) is the independent complaint mechanism and fact-finding body for people who have been or are likely to be adversely affected by an European Bank for Reconstruction and Development (EBRD)-financed project. If you submit a complaint to the PCM, it may assess compliance with EBRD's own policies and procedures to prevent harm to the environment or communities or it may assist you in resolving the problem that led to the complaint through a dialogue with those implementing the project. Additionally, the PCM has the authority to recommend a project be suspended in the event that harm is imminent.

You can contact the PCM at: pcm@ebrd.com or you can submit a complaint online using an online form at: http://www.ebrd.com/eform/pcm/complaint_form?language=en

You can learn more about the PCM and how to file a complaint at: http://www.ebrd.com/work-with-us/project-finance/project-complaint-mechanism.html