Early Warning System

EBRD-10698

Business Ombudsman of the Kyrgyz Republic

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Quick Facts

Countries	Kyrgyzstan
Financial Institutions	European Bank for Reconstruction and Development (EBRD)
Status	Approved
Bank Risk Rating	U
Voting Date	2018-11-06
Sectors	Industry and Trade, Law and Government, Technical Cooperation

Project Description

According to the Bank's website, this project finances technical cooperation for the establishment of a Business Ombudsman. This will entail: A(1) project design, planning and coordination; A(2) physical establishment of the Business Ombudsman; A(3) mobilising staff and commencing operations; B(1) financing and providing support for operational activities; B(2) drafting of the implementing rules and procedures; B(3) launching a media campaign to raise public awareness of the Ombudsman; and B(4) carrying out the functions of the Ombudsman.

Investment Description

- European Bank for Reconstruction and Development (EBRD)

Contact Information

No contact information available at time of writing.

ACCOUNTABILITY MECHANISM OF EBRD

The Project Complaint Mechanism (PCM) is the independent complaint mechanism and fact-finding body for people who have been or are likely to be adversely affected by an European Bank for Reconstruction and Development (EBRD)-financed project. If you submit a complaint to the PCM, it may assess compliance with EBRD's own policies and procedures to prevent harm to the environment or communities or it may assist you in resolving the problem that led to the complaint through a dialogue with those implementing the project. Additionally, the PCM has the authority to recommend a project be suspended in the event that harm is imminent. You can contact the PCM at pcm@ebrd.com or you can submit a complaint online using an online form, http://www.ebrd.com/eform/pcm/complaint_form?language=en. You can learn more about the PCM and how to file a complaint at http://www.ebrd.com/work-with-us/project-finance/project-complaint-mechanism.html.