Early Warning System

ADB-57236-001

Supporting Digitalization in Government for Improved Delivery of and Access to Digital Government Services

Quick Facts

Countries	India
Financial Institutions	Asian Development Bank (ADB)
Status	Approved
Bank Risk Rating	U
Voting Date	2024-02-05
Borrower	Government of India
Sectors	Communications
Investment Type(s)	Advisory Services
Investment Amount (USD)	$ 0.30 million
Grant Amount (USD)	$ 0.30 million

Project Description

According to ADB, the technical assistance (TA) project will support (in selected states of India) (i) improving delivery and access of government to citizen digital services at various levels of government including local government; (ii) enhancing awareness about government to citizen digital services and increasing citizen engagement; and (iii) strengthening the cyber security ecosystem and enhancing the general level of cyber security.

The TA provides an opportunity for the Asian Development Bank (ADB) to support India's story of digital transformation by plugging the gaps in delivery, access, and awareness of government to citizen digital services through an enhanced knowledge support and strengthened planning. The program will be supporting government objectives for digitally enabled service delivery and Digital India program .

The TA is consistent with the following operational priorities of Strategy 2030: (i) addressing remaining poverty and reducing inequalities; (ii) Making cities more livable; and (iii) Strengthening governance and institutional capacity. The TA is aligned with the cross cutting theme of digitalization and innovation ecosystem support of ADB's country partnership strategy for India, 20232027 and pillar 1 (accelerate structural transformation and job creation through improving deliver of government to citizen digital services and enhancing cyber security ecosystem) and pillar 3 (deepening social and economic inclusiveness by promoting digital awareness, access and engagement). The KSTA is included in the Indicative Country Pipeline and Monitoring Report (ICPM), 20232025 and aligned with achievement of the 2030 Agenda for Sustainable Development. This TA complements existing digitalization related TA administered by ADB's South Asia Department (SARD), as it focuses on supporting selected states in India in improving e-governance services, increasing citizen engagement, and strengthening cyber security.

Investment Description

- Asian Development Bank (ADB)

Contact Information

Responsible ADB Officer	Pratyush
Responsible ADB Department	South Asia Department
Responsible ADB Division	India Resident Mission (INRM)
Executing Agencies	Department of Economic Affairs, Ministry of Finance

ACCESS TO INFORMATION

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Bank Documents

- Project Disclosure PDF
- Technical Assistance Report   [Original Source]