

 Early Warning System

ADB-57037-013

Improving Service Delivery of Business Support Centers



Quick Facts

Countries	Kyrgyzstan
Financial Institutions	Asian Development Bank (ADB)
Status	Approved
Bank Risk Rating	C
Voting Date	2025-12-15
Borrower	Government of Kyrgyzstan - Ministry of Economy and Commerce
Sectors	Industry and Trade, Law and Government
Investment Type(s)	Grant
Investment Amount (USD)	\$ 1.00 million
Project Cost (USD)	\$ 1.00 million



Project Description

According to the Bank's website, this proposed activity 3 will support improved service delivery by the business support centers (BSCs) to small and medium-sized enterprises. It will provide a road map for the reorganization of BSCs from a one-stop shop to a digitalized single window model, streamline the process for obtaining government and related services through the BSC, identify additional services required to meet the needs of the private sector, and provide the IT infrastructure to deliver selected BSC services digitally. This effort is underpinned by the Kyrgyz Republic's deployment of a digital public infrastructure ecosystem, which demonstrates government and institutional readiness for digital service delivery. Digital public infrastructure systems provide the underlying infrastructure for interoperability, and work within a framework of government-led standards for hosting, cybersecurity, data protection, and interoperability, ensuring that digital services are reliable, secure, and citizen-centric.



Early Warning System Project Analysis

Environment: C

Involuntary Resettlement: C

Indigenous Peoples: C



Investment Description

- Asian Development Bank (ADB)

The activity is estimated to cost \$1 million (Table 1) in grant funding from the Multisector Activities Support Facility 2025-2030. The activity will finance expenditures such as equipment, consulting services, and recurrent costs.



Contact Information

Government of the Kyrgyz Republic

Executing Agency (SEFF Facility)

Ministry of Finance

Ms. Jarkyn Isabaeva

Head of International Cooperation Department,

Ministry of Finance

+ 996 312 625 074

minfin@minfin.kg; j.isabaeva@minfin.kg

58, Erkindik Boulevard, Bishkek

Executing/Implementing Agency

Ms. Benazir Nurlanova

Deputy Minister

Ministry of Economy and Commerce

+ 996 552 000 888

nurlanovabenazir@gmail.com

MOEC Focal Unit for the Project Grant

Ms. Jainagul Azamatova

Head of Business Environment Policy

Department

Ministry of Economy and Commerce

+ 996 312

azamatova0392@gmail.com

Asian Development Bank (SEFF Facility)

Country Director, Kyrgyz Republic

Resident Mission

Mr. Zheng Wu

Country Director

+996 312 626 611

zhengwu@adb.org

ACCESS TO INFORMATION

You can submit an information request for project information at: <https://www.adb.org/forms/request-information-form>

ADB has a two-stage appeals process for requesters who believe that ADB has denied their request for information in violation of its Access to Information Policy. You can learn more about filing an appeal at: <https://www.adb.org/site/disclosure/appeals>

ACCOUNTABILITY MECHANISM OF ADB

The Accountability Mechanism is an independent complaint mechanism and fact-finding body for people who believe they are likely to be, or have been, adversely affected by an Asian Development Bank-financed project. If you submit a complaint to the Accountability Mechanism, they may investigate to assess whether the Asian Development Bank is following its own policies and procedures for preventing harm to people or the environment. You can learn more about the Accountability Mechanism



Bank Documents

- [Business Service Center Development \(Activity 3\): Activity Administration Manual](#)
- [Business Service Center Development \(Activity 3\): Activity Report](#)
- [Small Expenditure Financing Facility Third Activity Sub-Grant Agreement \(Special Operations\) for Gra](#)



Other Related Projects

- ADB-57037-001 Multisector Activities Support Facility 2025-2030
- ADB-57037-002 Activity 1: Preparing Additional Financing for the Urban Transport Electrification Project
- ADB-57037-012 Hospital Infrastructure Improvement and Modernization Project (SEFF 2 Activity 6)
- ADB-57037-010 Skills Development System Transformation Program (SEFF2 Activity 5)
- ADB-57037-011 CAREC Transport Connectivity Project Preparation (Activity 7)
- ADB-57037-008 Renewable energy sector development project (Floating Solar at HPP 5)
- ADB-57037-007 Preparing the Solid Waste Environmental Enhancement Project
- ADB-57037-005 Bishkek Low-carbon Municipal Building Upgrading Pilot
- ADB-57037-006 Additional Financing for the Multisector Activities Support Facility 2025-2030