

 Early Warning System

ADB-52223-001

Capacity Building for Grievance Redress and Dispute Resolution During
Project Implementation



Quick Facts

Countries	Georgia, Kazakhstan
Financial Institutions	Asian Development Bank (ADB)
Status	Approved
Bank Risk Rating	U
Voting Date	2018-09-26
Sectors	Law and Government
Investment Type(s)	Advisory Services
Investment Amount (USD)	\$ 0.75 million



Project Description

According to bank documents, the knowledge and support technical assistance (TA) will increase the efficiency and effectiveness of development projects, as well as their overall sustainability. It will achieve this by reducing the risk of complaints to ADB's Accountability Mechanism, thereby avoiding costs and delays in project implementation. The TA will improve the understanding and application of grievance redress mechanisms (GRMs) and the problem-solving performance of DMCs'executing and implementing agencies and other key stakeholders, such as civil society organizations.



Investment Description

- Asian Development Bank (ADB)



Contact Information

No contact information provided at the time of disclosure.

ACCOUNTABILITY MECHANISM OF ADB

The Accountability Mechanism is an independent complaint mechanism and fact-finding body for people who believe they are likely to be, or have been, adversely affected by an Asian Development Bank-financed project. If you submit a complaint to the Accountability Mechanism, they may investigate to assess whether the Asian Development Bank is following its own policies and procedures for preventing harm to people or the environment. You can learn more about the Accountability Mechanism and how to file a complaint at: <http://www.adb.org/site/accountability-mechanism/main>



Bank Documents

- [Capacity Building for Grievance Redress and Dispute Resolution During Project Implementation: Techni \[Original Source\]](#)
- [Project Disclosure PDF \[Original Source\]](#)
- [Terms of References for Consultants \[Original Source\]](#)



Other Related Projects

- ADB-52223-002 Strengthening Accountability Capacities to Address Environmental and Social Safeguards Complaints in ADB-Assisted Projects