



# Concept Environmental and Social Review Summary

## Concept Stage

### **( ESRS Concept Stage)**

Date Prepared/Updated: 07/23/2024 | Report No: ESRSC04395

**I. BASIC INFORMATION****A. Basic Operation Data**

|                                 |   |                              |                          |
|---------------------------------|---|------------------------------|--------------------------|
| Operation ID                    | Product   | Operation Acronym            | Approval Fiscal Year     |
| P504398                         | Investment Project Financing (IPF)                                  | ID Targeting II              | 2025                     |
| Operation Name                  | Morocco Second Identity and Targeting for Social Protection Project |                              |                          |
| Country/Region Code             | Beneficiary country/countries (borrower, recipient)                 | Region                       | Practice Area (Lead)     |
| Morocco                         | Morocco   | MIDDLE EAST AND NORTH AFRICA | Social Protection & Jobs |
| Borrower(s)                     | Implementing Agency(ies)  | Estimated Appraisal Date     | Estimated Board Date     |
| Ministry of Economy and Finance | Ministry of Interior  | 12-Sept-2024                 | 30-Oct-2024              |
| Estimated Concept Review Date   | Total Project Cost  |                              |                          |
| 28-Jun-2024                     | 60,000,000.00   |                              |                          |

**Proposed Development Objective**

The PDO is to expand coverage of the Digital Civil and Social Identifier (DCSID) for the Moroccan population and foreign residents and improve the targeting of Social Protection programs.

**B. Is the operation being prepared in a Situation of Urgent Need of Assistance or Capacity Constraints, as per Bank IPF Policy, para. 12?**

No

**C. Summary Description of Proposed Project Activities**

*[Description imported from the Concept Data Sheet in the Portal providing information about the key aspects and components/sub-components of the project]*

The project aims to support the development of key building blocks of a modern, adaptative and efficient social protection system. The project will support the national rollout of the National



Population Registry (Registre National de la Population – RNP) to provide a trusted source of identity and an accurate digital authentication of individuals using the Civil and Social Digital Identifier (IDCS). In addition, the RNP design incorporates services such as digital authentication and electronic “know-your-customer” (eKYC) services. The new services will contribute to extending the usefulness of the system and establish the basis for a modern, digital platform for citizens and residents to verify their identity in a remote and paperless form, which can be used across social programs and beyond. The Project will also support the implementation of the Unified Social Registry (Registre Social Unifié – RSU) as a unique gateway for all SSN in Morocco. The RSU will provide reliable socio-economic information on households to estimate the level of consumption per household member and, on this basis, identify the applicants who are eligible for SSN programs. The RSU constitutes the first level of the universal and adaptive social protection system and will improve the targeting of SSN programs, reduce fraud and error, including duplicate or ghost beneficiaries.

## **D. Environmental and Social Overview**

### **D.1 Overview of Environmental and Social Project Settings**

*[Description of key features relevant to the operation’s environmental and social risks and opportunities (e.g., whether the project is nationwide or regional in scope, urban/rural, in an FCV context, presence of Indigenous Peoples or other minorities, involves associated facilities, high-biodiversity settings, etc.) – Max. character limit 2,000]*

Lessons learned from the ongoing SP reform and the first Identity and Targeting for SP Project (P155198) highlighted the limited targeting of non-salaried workers in the informal sector for social assurance. This operation will support increased access to social protection programs for the poor and vulnerable with a specific focus on design of more efficient identification and targeting tools.

The project is of national scope and does not include physical footprint. With an estimated population of about 38 million people, nearly 50 percent of the total population was enrolled in the NPR and more than 40 percent in the SR, in 2023. In addition, about 9 270 293 women and slight less than 9 000 000 men were registered in the NPR. Currently, the NPR covers more than 70% of the population living in rural areas across the country.

### **D.2 Overview of Borrower’s Institutional Capacity for Managing Environmental and Social Risks and Impacts**

*[Description of Borrower’s capacity (i.e., prior performance under the Safeguard Policies or ESF, experience applying E&S policies of IFIs, Environmental and social unit/staff already in place) and willingness to manage risks and impacts and of provisions planned or required to have capabilities in place, along with the needs for enhanced support to the Borrower – Max. character limit 2,000]*

The project will be implemented by a Project Management Unit (PMU) within the Ministry of Interior (MI). The Ministry of Interior does not have prior experience with the ESF nor safeguard policies. To manage the anticipated impacts, a dedicated E&S focal point within the PIU is recommended to be assigned to monitor the implementation of environmental and social aspects and ensure that all E&S mitigation measures are properly integrated and reported to the



WB. The ESCP will specify the E&S training requirements in building capacity to manage environmental and social risks and impacts. Training and awareness-raising on social and environmental risk management will comprise stakeholder engagement including grievance mechanism, sexual exploitation and abuse and sexual harassment (SEA/SH), and any other needs identified.

## **II. SCREENING OF POTENTIAL ENVIRONMENTAL AND SOCIAL RISKS AND IMPACTS**

### **A. Environmental and Social Risk Classification (ESRC)**

Moderate

#### **A.1 Environmental Risk Rating**

Moderate

*[Summary of key factors contributing to risk rating, in accordance with the ES Directive and the Technical Note on Screening and Risk Classification under the ESF – Max. character limit 2,000]*

The environmental risks associated with the project are moderate. The project will have a positive impact by enhancing access to social services for the entire Moroccan population, including poor and vulnerable households. Risks are related to the usage of electronic devices (mobile units) which could generate e-waste, and improper disposal. However, these risks are mitigated by the adherence to the sustainable procurement, robust e-waste management procedure availability in the Ministry of Interior, and public education and awareness on proper waste management to further minimize the environmental impact.

#### **A.2 Social Risk Rating**

Moderate

*[Summary of key factors contributing to risk rating, in accordance with the ES Directive and the Technical Note on Screening and Risk Classification under the ESF – Max. character limit 2,000]*

The social risks associated with the project are considered moderate. The project will bring mostly positive impacts by providing digital IDs to the entire Moroccan population including foreign residents as well as by providing poor and vulnerable households and individuals greater access to social services. Certain groups, such as illiterate individuals, those who are digitally illiterate, or those without internet access, may face potential exclusion from benefits. The risk of exclusion can be further exacerbated by inefficient or inadequate public communication efforts. In addition, there is a risk of breach of personal data. The project is not likely to cause significant risks or negative impacts on human population. The project will not support any civil works nor land acquisition and/or resettlement.

*[Summary of key factors contributing to risk rating. This attribute is only for the internal version of the download document and not a part of the disclosable version – Max. character limit 2,000]*

### **B. Relevance of Standards and Policies at Concept Stage**

#### **B.1 Relevance of Environmental and Social Standards**



## **ESS1 - Assessment and Management of Environmental and Social Risks and Impacts**

Relevant

*[Optional Explanation - Max. character limit 1,000]*

The proposed project aims to harmonize existing identity data and enhance the capacities of implementing agencies in improving registry of the entire population and targeting of the most vulnerable population into social services. The establishment of an UIN, which was launched in 2022, is in line with the recommendations of the study completed by ID4D in 2018. Key social risks are related to the potential failure to reach segments of the population through inadequate outreach and/or communication campaigns and data privacy. As part of project preparation, the World Bank will further assess Mol capacity to conduct stakeholder engagement. In addition, a SEP which will be prepared in accordance with ESS10 requirements will define strategies to continuously engage with project stakeholders. Environmental risks are limited to potential e-waste management and disposal. Mitigation measures related to data privacy/protection will be included in the ESCP and POM.

## **ESS10 - Stakeholder Engagement and Information Disclosure**

Relevant

*[Optional Explanation - Max. character limit 1,000]*

A Stakeholder Engagement Plan will be prepared as part of the project preparation. The SEP will be consulted, adopted, and disclosed, before appraisal. It will include: (i) stakeholder identification and analysis; (ii) planning engagement and information disclosure modalities designed to address the needs and concerns of various stakeholder groups; (iii) defining roles and responsibilities in implementing the SEP; (iv) a grievance mechanism (GM) to receive and facilitate resolution of stakeholder concerns or grievance; and (v) respective timeline and budget and human resources, among other details. Project affected parties include Moroccan citizens, foreign residents and relevant governmental entities. Other interested parties consist of NGOs, social media, press and other governmental agencies. Vulnerable groups identified include individuals with disabilities, living in remote areas, digital illiterate and/or illiterate individuals and those without access to internet.

## **ESS2 - Labor and Working Conditions**

Relevant

*[Optional Explanation - Max. character limit 1,000]*

Morocco has a comprehensive system of laws and regulations, and institutions. Project workers directly involved in project activities will consist primarily of civil servants who will remain subject to the terms and conditions of their existing contract. A small number of contracted workers such as consultants might be envisaged. Potential labor risks for direct workers are limited to occupational health and safety, non-respect of terms and conditions of employment, and exposure to SEA/sexual harassment within an office environment. The national framework will be used in full to respond to ESS2. ESCP and POM will include gap filling measures and actions to comply with ESS2 set out the way project workers will be managed in accordance with the requirements of national labor laws and include any necessary gap filling measures



such as access to grievance mechanisms and respect of terms and conditions for contracted workers, training on SEA/SH aspects at the workplace.

**ESS3 - Resource Efficiency and Pollution Prevention and Management**

Relevant

*[Optional Explanation - Max. character limit 1,000]*

The project aims to significantly reduce paper consumption through digitization and promoting dematerialization through the transition to fully electronic processes. Potential environmental risks associated with e-waste generation appears to be well managed. After discussing with the counterpart, they confirm to have a defined process for the valorization of electronic and electrical equipment, as these assets/property belong to the Ministry (State's property), thus, they cannot be disposed of by the civil servants/operators. The importance of proper disposal, and these procedures will be clearly outlined in the POM.

**ESS4 - Community Health and Safety**

Relevant

*[Optional Explanation - Max. character limit 1,000]*

There will be limited interaction between project actors and the community as most interactions occur in public settings. To further reduce the potential risk of sexual exploitation and abuse (SEA)/sexual harassment (SH) as a part of project activities that imply community engagement such as enrollment of citizens at home, the project will ensure that mitigating measures such as awareness raising, training of officers and appropriate GM are included in the POM and ESCP. Mitigation measures for risks related to data privacy and protection are part of the project design. Specifically, the project will support strengthening data protection through software development and related training of workers handling personal data. In addition, the project will follow the national regulations related to personal data protection (Law 09-08). The ESCP will include any identified gap filling measures.

**ESS5 - Land Acquisition, Restrictions on Land Use and Involuntary Resettlement**

Not Currently Relevant

*[Optional Explanation - Max. character limit 1,000]*

This standard is not currently relevant.

**ESS6 - Biodiversity Conservation and Sustainable Management of Living Natural Resources**

Not Currently Relevant

*[Optional Explanation - Max. character limit 1,000]*

This standard is not currently relevant.

**ESS7 - Indigenous Peoples/Sub-Saharan African Historically Underserved Traditional Local Communities**

Not Currently Relevant



*[Optional Explanation - Max. character limit 1,000]*

This standard is not currently relevant.

**ESS8 - Cultural Heritage**

Not Currently  
Relevant

*[Optional Explanation - Max. character limit 1,000]*

This standard is not currently relevant.

**ESS9 - Financial Intermediaries**

Not Currently  
Relevant

*[Optional Explanation - Max. character limit 1,000]*

This standard is not currently relevant.

**B.2 Legal Operational Policies that Apply**

**OP 7.50 Operations on International Waterways**

No

**OP 7.60 Operations in Disputed Areas**

No

**B.3 Other Salient Features**

**Use of Borrower Framework**

In Part

*[Optional explanation - Max. character limit 1,000]*

Overall, the national framework will be used in part. It will be used in full to respond to ESS2 requirements. The majority of the workers are civil servants and a small number of consultants might be envisaged. Moroccan labor laws and regulations are in most part aligned with ESS2 requirements. Relevant gaps filling measures such as access to grievance mechanisms for contracted workers included in the ESCP and POM. The national framework is partially aligned with ESS10 requirements. Given the importance of stakeholder engagement for this project, ESF will be applied and there will be transition to rely on borrower's framework with further capacity building and assessment.

**Use of Common Approach**

No

*[Optional Explanation including list of possible financing partners - Max. character limit 1,000]*

No other financing partners.

**B.4 Summary of Assessment of Environmental and Social Risks and Impacts**





*[Description provided will not be disclosed but will flow as a one time flow to the Concept Stage PID – Max. character limit 5,000]*

At this stage, the environmental and social risk rating is considered moderate. The project will not support any civil works nor land acquisition and/or resettlement. Potential negative impacts are expected to be negligible or minor, temporary, and fully reversible. The project will bring mostly positive social impacts by providing digital IDs to the entire Moroccan population including foreign residents as well as providing poor and vulnerable households and individuals greater access to social services. Certain groups, such as illiterate individuals, those who are digitally illiterate, or those without internet access, may face potential exclusion from benefits. The risk of exclusion can be further exacerbated by inefficient or inadequate public communication efforts. In addition, there is a potential risk of breach of personal data. Environmental risks are related to the usage of electronic devices (mobile units) that could generate e-waste, and/or their improper disposal.

The relevant Environmental and Social Standards (ESSs) are ESS1 (Assessment and Management of Environmental and Social Risks and Impacts), ESS2 (Labor and Working Conditions), ESS3 (Resource Efficiency and Pollution Prevention and Management), ESS4 (Community Health and Safety), and ESS10 (Stakeholder Engagement and Information Disclosure). The staffing of the PMU will include one (1) dedicated Environmental and Social focal point to ensure adequate management of E&S risks. Mitigation measures to address risk of exclusion are already being implemented noting that nearly 1,600 Citizen Service Centers (CSC) available throughout the territory were mobilized and equipped to enroll citizens. The Mol has also deployed mobile units and satellite connection equipment to facilitate the enrollment of people living in isolated areas, seriously ill people, or people with disabilities. To mitigate residual potential risks of exclusion, the Borrower will also prepare and implement a Stakeholder Engagement Plan (SEP) which will define inclusive communication and engagement strategies and include a project grievance mechanism. The Borrower will prepare and disclose a draft Environmental and Social Commitment Plan (ESCP) prior to Appraisal. The ESCP will include commitments related to the (i) related ESS2 gap-filling measures, (ii) presentation of reports on stakeholder consultation and engagement activities in each bi-annual report on E&S management and ESCP implementation, (iii) provision of ESF-related training to project workers and stakeholders as relevant, including on stakeholder engagement, Sexual Exploitation and Abuse (SEA)/Sexual Harassment (SH), workers' codes of conduct and grievance mechanisms, and (iv) Occupational Health and Safety (OHS) requirements. Mitigation measures related to data privacy and protection are part of the project design. Specifically, the project will support strengthening data protection through software development and related training of workers handling personal data. In addition, the project will follow national regulations related to personal data protection (Law 09-08). Environmental risks are mitigated by the small size of the mobile units, which are managed by trained operators and the use of software installed on existing IT equipment.

Further assessment will be conducted as part of project preparation.

## **C. Overview of Required Environmental and Social Risk Management Activities**

### **C.1 What Borrower environmental and social analyses, instruments, plans and/or frameworks are planned or required by Appraisal?**





*[Description of expectations in terms of documents to be prepared to assess and manage the project's environmental and social risks and by when (i.e., prior to Effectiveness, or during implementation), highlighted features of ESA documents, other project documents where environmental and social measures are to be included, and the related due diligence process planned to be carried out by the World Bank, including sources of information for the due diligence - Max. character limit 3,000]*

A dedicated E&S specialist will be assigned within PIU to ensure adequate management of E&S risks by appraisal and maintained throughout project implementation.

The Borrower will prepare a SEP which will be disclosed by appraisal. The SEP will define strategy for continuous engagement with stakeholders.

ESCP will be prepared and will include gap filling measures related to ESS2 requirements. The ESCP will be disclosed by appraisal.

The PMU will include E&S risk management processes and procedures such as aspects of OHS, SEA/SH and mitigations measures related to data protection/privacy into the POM within two months of effectiveness.

### III. CONTACT POINT

#### Contact Point

|                   |                        |        |                  |
|-------------------|------------------------|--------|------------------|
| Task Team Leader: | Mahdi Barouni          | Title: | Senior Economist |
| Email:            | mbarouni@worldbank.org |        |                  |

### IV. FOR MORE INFORMATION CONTACT

The World Bank  
1818 H Street, NW  
Washington, D.C. 20433  
Telephone: (202) 473-1000  
Web: <http://www.worldbank.org/projects>

### V. APPROVAL

|                               |                    |
|-------------------------------|--------------------|
| Task Team Leader(s):          | Mahdi Barouni      |
| ADM Environmental Specialist: | Sultana Ajem       |
| ADM Social Specialist:        | Charlene D'Almeida |