

The Audit Board of the Republic of Indonesia

Enhancing BPK Performance Audit Capacity [P179398]

STAKEHOLDER ENGAGEMENT PLAN as included in the ENVIRONMENTAL AND SOCIAL COMMITMENT PLAN (ESCP)

Date August 2023

MATERIAL MEASURES AND ACTIONS		TIMEFRAME	RESPONSIBLE ENTITY
ESS 10: STAKEHOLDER ENGAGEMENT AND INFORMATION DISCLOSURE			
10.1	<p>STAKEHOLDER ENGAGEMENT PLAN PREPARATION AND IMPLEMENTATION</p> <p>Implement meaningful stakeholder engagement as core part of the Project activities. Specifically:</p> <ul style="list-style-type: none"> • Ensure public disclosure of ToRs for all technical assistance activities to be undertaken under the Grant. • Ensure that draft and final outputs from studies to be produced under the Project are publicly disclosed, that there is a publicized mechanism by which any affected or interested party can share feedback on these with the implementing agencies, and that such feedback is considered and responded to. • Proactively seek feedback from national and local stakeholders whose activities are closely linked with the implementation of the Project. • Ensure that the POM for the Project, to be approved by the Bank, references key principles and actions and responsibilities of the Project implementing agencies as outlined above, and consistent with ESS10. <p>Further procedure for meaningful stakeholder engagement will be detailed in the Project Operation Manual (POM).</p>	Meaningful stakeholder engagement with specific aspects as listed in this ESCP to be implemented throughout Project implementation.	Project Implementing Unit
10.2	<p>PROJECT GRIEVANCE MECHANISM</p> <p>Establish, publicize, maintain, and operate an accessible Feedback and Grievance Redress Mechanism (FGRM), to receive and facilitate the resolution of concerns and grievances in relation to the Project, promptly and effectively, in a transparent manner that is culturally appropriate and readily accessible to all Project-affected parties, at no cost and without retribution, including concerns and grievances filed anonymously, in a manner consistent with ESS10.</p> <p>The grievance mechanism shall be equipped to receive, register, and facilitate the resolution of SEA/SH complaints, including through the referral of survivors to relevant gender-based violence service providers, all in a safe, confidential, and survivor-centered manner.</p>	FGRM operational within 30 days following the effectiveness of the Grant Agreement and maintained throughout Project implementation.	Project Implementing Unit