

INTEGRATED SAFEGUARDS DATA SHEET CONCEPT STAGE

Report No.: ISDSC14370

Date ISDS Prepared/Updated: 09-Sep-2015

Date ISDS Approved/Disclosed: 10-Sep-2015

I. BASIC INFORMATION

A. Basic Project Data

Country:	Morocco	Project ID:	P155198
Project Name:	Improving the System of Service Delivery for Social Protection (P155198)		
Task Team Leader(s):	Diego Angel-Urdinola		
Estimated Appraisal Date:	04-Apr-2016	Estimated Board Date:	07-Jul-2016
Managing Unit:	GSP05	Lending Instrument:	Investment Project Financing
Sector(s):	Other social services (70%), Public administration- Other social services (30%)		
Theme(s):	Social Safety Nets/Social Assistance & Social Care Services (30%), Social Protection and Labor Policy & Systems (50%), Other social protection and risk management (20%)		
Financing (In USD Million)			
Total Project Cost:	200.00	Total Bank Financing:	200.00
Financing Gap:	0.00		
Financing Source			Amount
Borrower			0.00
International Bank for Reconstruction and Development			200.00
Total			200.00
Environmental Category:	C - Not Required		
Is this a Repeater project?	No		

B. Project Objectives

The project development objective (PDO) is to “Support the government of Morocco to develop the foundations of a more efficient, equitable, and integrated system of service delivery for social protection programs through (i) the establishment of National Population Register with a Unique Identifying Number and a Social Register, (ii) the modernization of the civil register, and (iii) strengthening the capacity of institutions and programs to use these new tools”.

Project Beneficiaries:

There are different types of direct beneficiaries for the project. (i) Citizens and legal residents will benefit from a unique identification number that would simplify many administrative process in the country; (ii) Most disadvantaged segments of the population will have more access to identity registration and social protection programs; (iii) Program administrators will benefit from enhanced ability to monitor performance, identify potential beneficiaries for social programs, formulate coherent social policies, and foster coordination and information exchange with other sector ministries and social programs; and (v) The public administration will increase the efficiency and equity of social spending, while reducing targeting errors and fraud.

While the scope of the benefits of the project are beyond social protection services (they will contribute to improve the delivery of any social service), this project will focus on improving the delivery of existing SSNs as the entry point for the implementation of such system.

C. Project Description

The proposed project is expected to support, over a period of four to five years, (i) the development of a robust identity ecosystem and (ii) the development of a Social Registry (SR) to identify potential beneficiaries of social safety nets more coherently and equitably. At this stage the project is expected to follow normal IPF investment procedures. As the development of the identity ecosystem becomes a national government program with its own budgetary allocation, the team may consider some results-based financing to provide incentives to expedite its development. As such, during the preparation of the proposed operation, the team will further investigate the possibility of disbursing funds using a pre-defined set of Disbursement Linked Indicators (DLIs), notably for component 1. The total cost of the activities proposed is estimated at about US\$200 million. During the preparation mission, the team will find out the share of Government contribution and confirm the amount for Bank financing. To achieve the PDO, the project envisions 3 main components:

COMPONENT 1: Development of a robust identity ecosystem through (i) the development of a National Population Register (NPR) with a Unique Identifying Number (UIN) and (ii) the modernization of the Civil Register at birth.

This component will support the country to improve its identification ecosystem through the (a) development of the National Population Register (NPR) with a Unique Identifying Number (UIN), and (b) the modernization of the civil registry.

COMPONENT 2: Development of a Social Register (SR) to identify potential beneficiaries of social safety nets and to assure a more coherent and equitable targeting of social programs.

As part of the modernization of the social protection delivery system, Morocco aims to harmonize information and process for social programs in a social register (SR). International experience shows that such register can facilitate, on the one hand, the screening of potential beneficiaries of any social protection program and, on the other, the recording of the benefits received by households. This component envisions to provide technical and financial support to the government to implement the following set of activities: (i) establishment of a dedicated unit to manage the SR; (ii) development of a SR registration procedures; (iii) design and implementation of a national communication campaign; (iv) data collection / registration; (v) assessment of data quality; and (vi) building the capacity of users to use the SR and supporting transition.

COMPONENT 3: Project Management and Monitoring and Evaluation.

The component will finance the costs related to the operation of a Project Management Unit (PMU) within the Ministry of Interior to ensure that the Project is successfully and efficiently implemented in conformity with the Financing agreement, the Project Appraisal document and the Project Operations Manual (POM). The component would finance: technical consultants and staff salaries (non-civil servants) needed by the PMU for project implementation, equipment, operating cost for the PMU directly linked to the daily management of the project, and regular internal audits and annual external audits.

D. Project location and salient physical characteristics relevant to the safeguard analysis (if known)

The project will help develop a National Population Register with a UIN, support the modernization of the civil registry, and the development of a Social Registry and as such, it will have a national coverage. World Bank safeguard policies are not triggered as a result of proposed activities under the components. The project will not include the construction of physical infrastructure or civil works.

E. Borrowers Institutional Capacity for Safeguard Policies

The proposed project's activities will not have effects on the country's environment, forests and other natural resources, and will not finance the building or rehabilitation of facilities. Consequently, the proposed environmental category of the project is 'C'. The operational safeguard policy on involuntary resettlement (OP 4.12) is also not triggered. The project will not finance any activities requiring involuntary land acquisition resulting in either (i) involuntary resettlement of people and/or loss of (or access to) assets, means of livelihoods or resources and/or (ii) involuntary restriction of access to legally designated parks and protected areas resulting in adverse impacts on the livelihoods of the displaced persons.

While no environmental or social safeguards are triggered, a grievance redress system will be put in place at the local and national level and will include provisions to address citizens' queries and complaints within a binding timeframe. Also, a social analysis will be conducted as part of project preparation and will rely on secondary sources and key informants and stakeholders' interviews. Given the scope of the project, expected areas of focus include:

- Expected project benefits for different segments of the population, especially the poorest and vulnerable, women, including residents of peri-urban and rural areas.
- Current supply (Institutional requirements, waiting time) and demand-side barriers (income, physical access, literacy, gender-specific barriers if applicable) for Moroccan citizens to access official personal identification and registration in major social safety net programs including Tayssir, RAMED, as well as other safety nets.
- Citizens' access to information in terms of personal official identification requirements and procedures, and registration procedures for enrollments in SSN programs: existing avenues and inclusive nature
- Citizens' avenues for grievance and redress in Civil registry Processes; in major SSN programs: existing avenues, achievements and challenges
- Users' feedback mechanisms and implementation arrangements

F. Environmental and Social Safeguards Specialists on the Team

II. SAFEGUARD POLICIES THAT MIGHT APPLY

Safeguard Policies	Triggered?	Explanation (Optional)
Environmental Assessment OP/BP 4.01	No	This policy is not triggered.
Natural Habitats OP/BP 4.04	No	This policy is not triggered.
Forests OP/BP 4.36	No	This policy is not triggered.
Pest Management OP 4.09	No	This policy is not triggered.
Physical Cultural Resources OP/BP 4.11	No	This policy is not triggered.
Indigenous Peoples OP/BP 4.10	No	This policy is not triggered.
Involuntary Resettlement OP/BP 4.12	No	This policy is not triggered.
Safety of Dams OP/BP 4.37	No	This policy is not triggered.
Projects on International Waterways OP/BP 7.50	No	This policy is not triggered.
Projects in Disputed Areas OP/BP 7.60	No	This policy is not triggered.

III. SAFEGUARD PREPARATION PLAN

A. Tentative target date for preparing the PAD Stage ISDS: 17-Nov-2015

B. Time frame for launching and completing the safeguard-related studies that may be needed.

The specific studies and their timing¹ should be specified in the PAD-stage ISDS:

Given that no safeguards policy is expected to be triggered, this section will be updated at the time of PAD-Stage ISDS.

IV. APPROVALS

Task Team Leader(s):	Name: Diego Angel-Urdinola	
<i>Approved By:</i>		
Safeguards Advisor:	Name: Nina Chee (SA)	Date: 09-Sep-2015
Practice Manager/ Manager:	Name: Setareh Razmara (PMGR)	Date: 10-Sep-2015

¹ Reminder: The Bank's Disclosure Policy requires that safeguard-related documents be disclosed before appraisal (i) at the InfoShop and (ii) in country, at publicly accessible locations and in a form and language that are accessible to potentially affected persons.