#### GOVERNMENT OF THE PEOPLE'S REPUBLIC OF BANGLADESH

LOCAL GOVERNMENT ENGINEERING DEPARTMENT (LGED)

Second Rural Transport Improvement Project- Additional Financing (RTIP-II AF)

SOCIAL IMPACT MANAGEMENT FRAMEWORK (SIMF) Updated

January 2018

#### **Table of Contents**

ACRONYMS & ABBREVIATIONS	
DEFINITION OF SELECTED TERMS	
A. INTRODUCTION:	
SOCIAL SAFEGUARDS & MITIGATION ISSUES	
The SIMF Objectives	
The RTIP-II Additional Financing Project Area	
Project Activities and Social Safeguards Implications	2
B. SOCIAL IMPACT ASSESSMENT AND MANAGEMENT	
Basic Principles	5
Safeguards Screening & Mitigation Guidelines	6
Assessment of Impacts and Risks	
Implementation Arrangements	
Grievance Redress	
Training and Capacity Building	
SIMF Disclosure	
Monitoring and Evaluation	
C. RESETTLEWMENT PLAN FRAMEWORK	
Legal and Policy Framework	
Land Needs & Resettlement Issues	
Impact Mitigation Objectives	.13
Applicability & Impact Mitigation Plans	.13
Land Acquisition & Impact Mitigation Principles	
Eligibility for Compensation & Assistance	
Compensation Principles & Standards	
Compensation Payment	
Entitlement Matrix	
Preparation of Mitigation Instruments	.23
Contents of RAP & ARP	
Community/Stakeholder Consultations	
Documentation	
Monitoring & Reporting	
Land Acquisition & Resettlement Budget	
D. FRAMEWORK FOR SMALL ETHNIC PEOPLES DEVELOPMENT PLAN	
Introduction	
the SEDP Principles	
Defining the Small Ethnic Community Peopele	
Principles for Small Ethnic Community Development	.28
SEC Participation and Consultation	
Socioeconomic Characteristics & Concerns	
Impact Mitigation & Development Measures	
E. FRAMEWORK FOR GENDER ACTIONS PLAN	.33
Introduction	.33
Objectives	.33
Policy Framework	
Gender Equity Strategy of LGED	
The World Bank Gender Policy	.34
National and International commitments of the Government	.34
Project Gender Principles	.35
Gender Action Plan	
F. LABOR INFLUX MANAGEMENT	.36

Social Impact Management Framework (SIMF) Updated i

References
------------

ANNEX A1 SCREENING FORM FOR SOCIAL SAFEGUARDS ISSUES	
ANNEX A2 SIMF IMPLEMENTATION ARRANGEMENTS: ROLES & RESPONSIBIL	
OF LGED	
ANNEX A3 TASKS AND RESPONSIBILITIES MATRIX FOR LGED	51
ANNEX A4 BIANNUAL GRIEVANCE REPORT	53
ANNEX B1 APPLICATION GUIDELINES FOR MITIGATION MEASURES	54
ANNEX B2 SUGGESTED METHODS FOR MARKET PRICE SURVEYS	59
ANNEX B3 MONITORING LAND ACQUISITION AND PREPARATION &	
IMPLEMENTATION OF IMPACT MITIGATION PLANS	61
ANNEX C1 TRIBAL PEOPLES' CONSULTATION MATRIX	63
ANNEX C2 DISTRIBUTION OF SMALL ETHNIC COMMUNITY PEOPLES IN THE	
PROJECT DISTRICTS	65
ANNEX-D MONITORING GENDER ACTIONS IN PROJECT PROCESS	
ANNEX- E SMALL ETHNIC COMMUNITY DEVELOPMENT PLAN FOR RTIP-II: AF	
ANNEX- F GENDER ACTION PLAN FOR RTIP-II : AF	71

## **ACRONYMS & ABBREVIATIONS**

AP	Affected Person
ARP	Abbreviated Resettlement Plan
BBS	Bangladesh Bureau of Statistics
BIDS	Bangladesh Institute of Development Studies
CBO	Community-Based Organization
CHT	Chittagong Hill Tracts
CI	Corrugated Iron
CO	Community Organizer
CUL	Compensation-Under-Law
DC	Deputy Commissioner
DF	Department of Forest
DLAC	District Land Acquisition Committee
DS	Design and Supervision
EP	Entitled Persons
GAP	Gender Action Plan
GOB	Government of Bangladesh
GRC	Grievance Redress Committee
HCG	House Construction Grant
HTG	House Transfer Grant
IDA	International Development Agency
SEC	Small Ethnic Communities
SECDP	Small Ethnic Community Development Plan
LA	Land Acquisition
LAP	Land Acquisition Plan
LCS	Labour Contracting Societies
LGD	Local Government Division
LGED	Local Government Engineering Department
MLGRD&C	Ministry of Local Government, Rural Development & Cooperatives
MS	Management Support
NGO	Non-Government Organization
OP 4.10	Operational Policy 4.10 on Tribal Peoples
OP 4.11	Operational Policy on Physical Cultural Resources.
OP 4.12	Operational Policy 4.12 on Involuntary Resettlement
OP	Operational Policy
PAP	Project Affected Person
PBMC	Performance-based Maintenance Contracting
PD	Project Director
PM	Project Manager
PMU	Project Management Unit
PWD	Public Works Department
RAP	Resettlement Action Plan
RCC	Reinforced Cement & Concrete
SIMF	Social Impact Management Framework
RHD	Roads and Highways Department

Social Impact Management Framework (SIMF) Updated iii January 2018

RRMIMP	Rural Roads and Markets Improvement and Maintenance Project
RTIP-I	Rural Transport Improvement Project
RTIP-II:AF	Second Rural Transport Improvement Project –Additional Financing
SCC	Suggestion and Complaints Committee
SCM	Suggestion and Complaints Mechanism
SEC	Small Ethnic Community
SECDP	Small Ethnic Community Development Plan
TA	Transition Allowance
TG	Transfer Grant
SEC	Tribal People
TPDP	Tribal Peoples Development Plan
TRG	Transfer and Reconstruction Grant
UE	Upazila Engineer
UP	Union Parishad
UNR	Union Road
URO	Upazila Revenue Office
UZR	Upazila Road
VNR	Vested and Non-resident
WB	World Bank
XEN	Executive Engineer

## **DEFINITION OF SELECTED TERMS**

*Compensation:* Payment made in cash to the project affected persons/households for the assets acquired for or affected by the project, which includes the compensation provided in the *Acquisition and Requisition of Immovable Properties Act 2017* and others stipulated in this Social Impact Management Framework (SIMF).

*Compensation-Under-Law (CUL):* Refers to the compensation assessed for the acquired lands and other assets, such as trees, houses/structures, etc., by different government agencies as per the methods provided in the Land Acquisition Ordinance, and paid by the Deputy Commissioners.

**Consultation Framework:** In view of their stakes and interests in the project or subprojects, the framework is prepared to guide the project preparation team about who are to be consulted about the overall project and its positive and negative social impact implications and to seek their inputs and feedback in the different stages of the project cycle.

*Cut-off Dates:* These are the dates on which censuses of the affected persons and their assets are completed on a particular area (mauza/village). Assets like houses/structures and others which are created after the cut-off dates, and the persons or groups claiming to be affected, become ineligible for compensation and assistance. For private lands, these dates will however not constitute 'cut-off dates', if the legal Notice-3 is already issued before the censuses are taken. In such a situation, the Notice-3 dates are considered 'cut-off dates', as the acquisition ordinance prohibits changes in the appearance of the lands after issuance of Notice 3.

*Entitlement:* Refers to mitigation measures, which includes cash payments by DCs and LGED, as well as any non-cash measures stipulated in this SIMF (e.g., allowing the affected persons to keep felled trees, salvageable building materials, etc.), for which compensation is already paid.

*Income Restoration:* Refers to re-building the capacity of the project affected households to reestablish income sources at least to restore their living standards to the pre-acquisition levels.

**Indigenous Peoples:** Unless they are already recognized, the Indigenous Peoples are identified in particular geographic areas based on these four characteristics: (i) self-identification as members of a distinct tribal cultural group and recognition of this identity by others; (ii) collective attachment to geographically distinct habitats or ancestral territories in the project area and to the natural resources in these habitats and territories; (iii) customary cultural, economic, social, or political institutions that are separate from those of the dominant society and culture; and (iv) an indigenous language, often different from the official language of the country or region. Tribal peoples in Bangladesh, known as small ethnic communities (SEC) are subject to review their identity as indigenous based on their current socioeconomic status at particular locations.

*Involuntary Resettlement:* The situation arises where the State's power of eminent domain requires people to acquiesce their rights to personal properties and re-build their lives and livelihood in the same or new locations.

*Khas Land:* Khas lands are public lands those are not recorded in the name of any private citizen/entity of the country as per latest settlement record or owned by any government agencies. Deputy Commissioner in a respective district is the custodian of all khas lands in a district.

**Participation/Consultation:** Defined as a continuous two-way communication process consisting of: 'feed-forward' the information on the project's goals, objectives, scope and social impact implications to the project beneficiaries, and their 'feed-back' on these issues (and more) to

the policymakers and project designers. In addition to seeking feedback on project specific issues, the participatory planning approach also serves the following objectives in all development projects: public relations, information dissemination and conflict resolution.

*Physical Cultural Resources:* Defined as movable or immovable objects, sites, structures, groups of structures, and natural features and landscapes that have archaeological, paleontological, historical, architectural, religious, aesthetic, or other cultural significance. Physical cultural resources may be located in urban or rural settings, and may be above or below ground, or under water. Physical cultural resources are important as sources of valuable scientific and historical information, as assets for economic and social development, and as integral parts of a people's cultural identity and practices. Their cultural interest may be at the local, provincial or national level, or within the international community.

**Project-Affected Person/Household:** Persons/households whose livelihood and living standards are adversely affected by acquisition of lands, houses and other assets, loss of income sources, and the like.

**Rehabilitation:** Refers to improving the living standards or at least re-establishing the previous living standards, which may include re-building the income earning capacity, physical relocation, rebuilding the social support and economic networks.

**Relocation:** Moving the project-affected households to new locations and providing them with housing, water supply and sanitation facilities, lands, schools and other social and health care infrastructure, depending on locations and scale of relocation. [Homestead losers may also relocate on their own in any location they choose.]

**Replacement Cost:** The World Bank's OP 4.12 on Involuntary Resettlement describes "replacement cost" as the method of valuation of assets that helps determine the amount sufficient to replace lost assets and cover transaction costs. In applying this method of valuation, depreciation of structures and assets is not taken into account. For losses that cannot easily be valued or compensated for in monetary terms (e.g., access to public services, customers, and suppliers; or to fishing, grazing, or forest areas), attempts are made to establish access to equivalent and culturally acceptable resources and earning opportunities. Where domestic law does not meet the standard of compensation at full replacement cost, compensation under domestic law is supplemented by additional measures necessary to meet the replacement cost standard.

*Stakeholder:* Refers to recognizable persons, and formal and informal groups who have direct and indirect stakes in the project, such as affected persons/households, shop owners, traders in *haats*/bazaars/kitchen markets, squatters, community-based and civil society organizations.

**Top-Up Payment:** Refers to LGED's payment in cases where the compensation-under-law (CUL) determined and paid by DCs falls short of the replacement costs/market prices of the affected lands and other assets.

*Vested Non-Resident (VNR) Property*: Originally known as "enemy property", these have been left behind by the people of minority communities who migrated to India and other countries as a result of the independence and partition of India in 1947. Some of these properties have been identified through 1984, and have since been leased to private citizens or allocated to various government agencies. The act is known to be controversial and has been widely abused.

# A. INTRODUCTION: SOCIAL SAFEGUARDS & MITIGATION ISSUES

1. This Social Impact Management Framework (SIMF) adopted for the ongoing Second Rural Transport Improvement Project (RTIP-II) has been updated to deal with social safeguard compliance issues likely to arise under the RTIP-II Additional Financing (RTIP-II AF) for undertaking rehabilitation of rural roads those were damaged by the recent flooding in the districts where RTIP-II is being implemented. LGED under the Ministry of Local Government, Rural Development and Cooperatives (MLGRD&C), Government of Bangladesh (GOB) is preparing RTIP-II AF (the Project) and will subsequently implement it. The Project is expected to improve, rehabilitate and carry out periodic maintenance on Upazila Roads and Union Roads all selected through a participatory approach in the central, north-eastern and south-eastern regions of Bangladesh. It is determined that implementation of the physical components of the project, especially the improvement of Upazila Roads, will involve social safeguards compliance issues. The International Development Association (IDA) of the World Bank Group is assisting with preparation of the Project under the ongoing RTIP-II and will provide financial support to implement it.

2. Social safeguards compliance issues are generally expected to relate to the World Bank's Operational Policies on Involuntary Resettlement (OP 4.12), Tribal Peoples (OP 4.10) and Gender Policy (OP 4.20). But the details of the impacts will be known as the design of the many individual subprojects, which will involve multiple civil works contracts, progresses. According to the general scope of the civil works, the project is likely to trigger OP 4.12 as LGED will take back its previously unutilized lands along the Upazila Roads, and possibly Union Roads, some of which are likely to be under authorized and unauthorized private uses. There may also be a need for some additional private land at critical sections to meet the road safety requirements and road design standards. Application of OP 4.10 remains to be determined in terms of subproject locations and the scope and design of the improvement works. To reduce gender disparities and enhance women's participation in the project activities OP 4.20 is considered during updating of this SIMF. The updating mainly considered the lessons learnt under the ongoing RTIP-II as well as the emerging issues with gender, citizen engagement and labor influx in project process.

# The SIMF Objectives

3. The SIMF is intended to provide general policies, guidelines, and procedures for integration of social development issues and required mitigation measures of possible safeguard impacts into the selection, design and implementation of the subprojects. Its objective is to help LGED to ensure that the project:

- Enhances the social development outcomes of implementation of the individual subprojects;
- Identifies and mitigates adverse impacts that the selected subprojects might cause on people (men & women), including protection against loss of livelihood activities, with culturally, socially and economically appropriate measures;
- Develops necessary safeguard mitigation measures to adequately disclose and consult with affected people on draft action plans, to replace their lost assets and to improve (or at least restore) their incomes and livelihoods, and
- Is prepared and implemented in compliance with relevant policies of the GOB and the World Bank.

## The RTIP-II AF Project Area

4. The RTIP-II AF project area comprises 18 of the 64 administrative districts (zila) of Bangladesh. The project area covers about 21,000 sq.km and has a population of about 28 million. Poverty varies significantly between divisions and districts. All project districts have benefited from earlier infrastructure development assistance under GoB and foreign-financed programs.

## **Project Activities and Social Safeguards Implications**

5. The Project Development Objective (PDO) of RTIP-II AF is "Improved rural accessibility for rural communities and effective rural infrastructure asset management". Building on the successful outcomes from the ongoing RTIP-II, the AF will: (a) improve selected Upazila and Union Roads to full LGED technical standards including critical bridges and cross-drainage structures, with attention to gender inclusion and road safety issues; (b) rehabilitate, and carry out periodic maintenance on selected previously improved Upazila and Union roads to bring them back into a condition to be sustained through subsequent planned maintenance. All these facilities will be gender inclusive in planning, construction and operation.

6. The Project will be implemented in three years with a planned closing date of June 30, 2021. It is determined that implementation of RTIP-II AF's physical components, especially the improvement of Upazila Roads (UZR) and possibly Union Roads (UNR), will require acquisition of land from private ownership and resumption of public land from authorized and unauthorized private uses. LGED will apply a consultative and participatory approach to the selection of sub-projects to involve key stakeholder groups, including those who are socio-economically vulnerable and tribal peoples, in the decision-making process and to share in the development benefits.

7. The Project will contribute to improving the capability of vulnerable communities including women to cope with the impacts of flooding and climate change. The locations of the Project's physical components to improve rural-urban linkages. The project will benefit the population of the target districts through improved communication and trading network services irrespective of gender and ethnicity.

8. The major physical works that may require private land acquisition and taking back of the public land from private uses are the improvement of UZR<sup>1</sup>. Road improvement works typically include raising and widening of the existing embankments. It is likely that a substantial part of these works will be carried out on LGED's own land along the roads, which may have been eroded or encroached upon over the years. Acquisition, wherever necessary for widening, will likewise be in strips along the roads. In exceptional circumstances land acquisition may be required for Upazila Roads only. The Project strategy is that:

- As far as possible, UZR will be selected where the improvement works can be carried out within the existing alignment.
- The rehabilitation and periodic maintenance of UZR and UNR will be within the existing alignments, to restore the roads to their previously improved condition. Similarly, PBMC works will sustain the level of service of roads within existing alignments.

Social Impact Management Framework (SIMF) Updated

<sup>&</sup>lt;sup>1</sup> Almost all rural roads were originally built over a long period of time on private lands under employment generation programs like Food-for-Work, Test Relief, CARE, etc. Although the Director-General of Survey records them as 'Public Roads', ownership of these roads still remains partially with the private landowners. Even then, at various times, LGED carried out improvements on these roads.

9. As to impacts on tribal peoples, the general nature of works - rehabilitation and improvement - on the existing roads is highly unlikely to cause adverse impacts that would be substantially different from those on the mainstream communities. According to the 2001 population census, only 0.20% of the total population in the 9 central, 1.04% in the 9 north-eastern and 0.53% in the 8 south-eastern districts are tribal small ethnic communities (Annex C2). It is therefore, anticipated that the small ethnic communities will be equally benefited from the project and there is little or no likelihood of relocation impact on the small ethnic communities living in the vicinities of the road corridors to be improved. But pending screening of the specific roads for improvement and critical analysis of the identity of small ethnic communities, if present in a subproject area, it remains unknown if, or the extent to which, small ethnic communities would be affected by the project. Even if small ethnic communities are present in the subproject areas, a characteristic review will need to be undertaken for understanding the indigenous distinction following the Bank OP 4.10. The proposed SIMF has therefore taken into account the guidelines and provisions of OP 4.10 on indigenous peoples to deal with any potential impacts that might be caused by any chosen subprojects.



Social Impact Management Framework (SIMF) Updated

Women in Bangladesh are at the forefront of awareness and empowerment through equity 10. focused actions in government and in non-government sectors. But women's access to health services, labour markets and physical security, and their role in decision-making processes still leaves room for improvement. Especially in rural areas, they are lacking adequate access to resources and opportunities. LGED, being in the forefront of government activities for achievement of gender equity, has its own gender strategy for equal participation by men and women in the development process. It has a Women Development Forum which intervenes to achieve incremental benefits of infrastructure development for women and to increase their participation in planning, implementation and operation. RTIP-II AF is expected to benefit both men and women in the project influence areas with improved access to roads. The Project will provide a specific long-term employment opportunity for disadvantaged women, following established LGED practice, through Labour Contracting Societies (LCS) for offpavement routine road maintenance. However, due to low access to resources and opportunities, women in the project influence areas may undergo disproportionate impact in the process of land acquisition, resettlement and project construction. The SIMF, therefore, provides guidelines for gender sensitive actions in preparation, design, implementation and monitoring and evaluation of Social Management Plans in each phase.

# B. SOCIAL IMPACT ASSESSMENT AND MANAGEMENT

#### **Basic Principles**

11. In consideration of the potential adverse impacts associated with land acquisition and displacement of authorized and unauthorized private activities from its own (and other public) lands, LGED will select, design and implement all subprojects in accord with the following principles:

- Prior to selection of specific roads/subprojects, LGED will undertake community and stakeholder consultations about their objectives, scopes, and social safeguard implications, especially with respect to land acquisition and displacement of businesses, trading and other activities from its own lands (and other public lands, if they are also likely to be used by the project). Consultations will inter alia include,
  - All formal/informal local entities, such as Municipal Committees, Union Parishads, Market Management Committees, local women's groups and others with direct and indirect stakes in the project who are deemed key actors to influence project design and implementation.
  - The persons, such as landowners, business owners, traders, and the like, who would be directly affected by the subprojects.
  - The persons who would be indirectly affected in terms of loss of livelihood and/or loss of access to common property resources.
- Unless absolutely required, LGED will avoid private land acquisition and keep the improvement and rehabilitation works limited, to the extent feasible, to the existing right-of-way to minimize displacement of economic and other activities from private and public lands, including its own.
- LGED will avoid, to the extent feasible, subproject activities that will threaten the cultural way of life of SECs; severely restrict their access to common property resources and livelihood activities; and affect places/objects of cultural and religious significance (places of worship, ancestral burial grounds, etc.).

- LGED will undertake social screening of all subprojects to identify potential social safeguard issues, and adopt and implement impact mitigation measures consistent with the Bank's OP 4.12 and OP 4.10.
- Special attention will be given to female affected persons in the resettlement process and to the vulnerability of women and children in the project areas to social exclusion, trafficking, risks of HIV/AIDS infection and road safety following the policy guidelines of the World Bank on gender.
- LGED will ensure establishment of equality between women and men in all spheres of project activities.

# Safeguards Screening & Mitigation Guidelines

12. LGED will screen each subproject under each phase to identify potential safeguards compliance issues and social impacts associated with the rehabilitation and improvement works, in order to determine applicability of the OP 4.12, OP 4.10 and OP 4.20 and the required Social Management Plans (a screening format is provided in Annex A1). Where adverse impacts cannot be avoided entirely, LGED will select, design and implement the individual subprojects in accord with the following guidelines:

- *Guidelines for Land Acquisition & Resettlement.* Contains principles, policies and guidelines for private land acquisition and use of public lands and adverse impact mitigation; mitigation measures; and implementation and monitoring arrangements for mitigation plans (Section B);
- *Framework for Small Ethnic Community Development Plan.* Contains principles and guidelines to identify and deal with adverse impacts on SECs, and a consultation framework for adoption of mitigation and development measures, where subprojects would adversely affect them (Section C); and
- *Guidelines on Inclusion and Gender Actions:* Contains principles and guidelines to identify and deal with gender sensitive project issues including participation, benefit sharing, empowerment and vulnerability management (Section D).

# Assessment of Impacts and Risks

13. Social impacts and risks including land acquisition, resettlement and social concerns will primarily be identified during the initial social screening of subprojects. Once social impacts are noted, census of affected persons and assets will be conducted following the road design and land acquisition plan in compliance with the SIMF guidelines on land acquisition and resettlement (section B), on small ethnic communities(section C) and on gender actions (section D). The affected persons and their communities will be consulted during the census survey to understand the risks and options and devising mitigation of social impacts. Land acquisition process will be initiated by LGED well ahead of time so that assessment of social impacts and risks can be done for preparation and approval of RAPs and SECDPs before award of civil works contract and implementation of the same before displacement of people. The screening and assessment of resettlement impacts will be done using Annex A1 and valuation of assets will be done following the methods in Annex B2. Land acquisition proposal for respective subprojects will provide information on land and the census (by LGED) and joint verification (jointly by DC and LGED) will provide data on inventory of losses and risks recognized in the SIMF.

14. LGED will prepare and submit to the Bank for safeguards review, clearance and public disclosure of social impact assessment (SIA) including RAP and SECDP for all site-specific roads. A social screening report will be prepared for all specific roads based on the SIMF. All subprojects' SIA and RAP/SECDP will be disclosed locally and in Bank external website prior to mobilization of the civil works contract.

## **Implementation Arrangements**

15. Headed by a Project Director (PD), LGED has established a Project Management Unit (PMU) at its headquarters for the RTIP-II implementation. The same PMU is responsible to prepare and implement the AF project. The PD is accountable to the Chief Engineer, LGED and the Secretary, Local Government Division of the Ministry of Local Government, Rural Development and Cooperatives (MLGRD&C) for successful implementation of the project. Among other responsibilities, the PD will oversee preparation and implementation of the phase-wise land acquisition and the Resettlement Plans. The PD will ensure that the engineering designs identify the locations and magnitudes of the land to be acquired precisely, prepare and submit the acquisition proposals to the Deputy Commissioners (DC - head of the acquisition authority), and provide them with the acquisition funds, allowing sufficient time to complete the acquisition process. The PD will also ensure that compensation payment and measures to mitigate social impacts adopted beyond the provisions of the acquisition law are all completed before handing over land for civil works. A Senior Sociologist at the PMU will assist the PD in the process of land acquisition and resettlement of affected persons and in managing social issues including gender and vulnerability. The PMU will act as the Bank's counterpart for all activities that involve land acquisition and resettlement, and tribal peoples.

16. The PD and the PMU will be actively assisted by the Consultant in carrying out the project preparation and implementation tasks. In the field, however, the focal points are the LGED Executive Engineers (XEN) in each district who will implement the Project on the ground, including land acquisition and resettlement plans, and where applicable tribal people's plans for the subprojects undertaken in their districts. The XENs will call on the services of an LGED District Sociologist posted in each district. The XENs will be directly assisted by the Upazila Engineers (UE – one in each upazila) who will, in turn, be assisted by their Community Organizers (CO – one in each upazila). The Consultant will also assist and support LGED project staff at the district and upazila levels. Actions and responsibilities of LGED staff in PMU and in field level district and upazila offices are summarized in Annex A2. The consolidated responsibility matrix, and a summary Job Description for the District Sociologists, are in Annex A3.

17. The evaluation of land acquisition and resettlement under RTIP-I & RTIP-II identified that there were delays in the payment of compensation under law (CUL) due to difficulties faced by land owners in organizing title documents from Upazila Revenue Offices (URO), and delays in the conduct by other agencies of market price surveys for structures and trees. LGED's legal authority to address these issues is constrained. In respect of non-compliance of legal documents, LGED district and upazila staff will assess where, and to what extent, this is causing delays in payment of CUL and the Community Organisers will meaningfully facilitate illiterate and marginal land losers in organizing their title documents. Where land acquisition will be involved, the LGED XENs and District Sociologists will coordinate with the UROs as well as with the COs to ease and expedite the process. In respect of the valuation of structures and trees, the LGED, through its District Sociologists and Community Organisers, will give priority to facilitating and expediting the surveys, and increase its participation in the valuation process by PWD and forest offices by providing equivalent officers in

the valuation team. Where there is serious concern about the valuation levels proposed, LGED will take follow up action to achieve a satisfactory outcome.

18. The Project will finance additional personnel resources to enable the LGED to fulfill its commitment to implement the social component, in particular the resettlement activities proposed in this SIMF. They will include:

- A full-time Social Scientist in each of the 18 districts (District Sociologist) who will work on the social and resettlement aspects of the project components undertaken in the districts. These persons will spend at least 75% of their working time on land acquisition and resettlement matters, and will be the prime support to the XENs and UEs. Whenever required, these social scientists will be brought together to work in particular work areas, irrespective of their designated locations.
- A full-time Senior Sociologist in the PMU in Dhaka to look after the overall land acquisition, resettlement and other social issues that include phase-wise social screening, social impact assessment (whenever deemed necessary), the processing tasks relating to land acquisition, RAP/SECDP preparation and clearance of RAP/SECDP (by IDA), coordination and scheduling of these activities with the civil works programs, and documentation and reporting of all tasks performed up to RAP/SECDP preparation and clearance. This person will provide direct technical support to and supervise the works of the District Sociologists at the district level.
- An information processing facility, to collate and update the resettlement database used to monitor progress in land acquisition and delivery of entitlements, with the required number of appropriately qualified persons, will be established in each LGED district office.
- If required, the Project will also finance the temporary services of personnel for the enumeration of the censuses, baseline socio-economic surveys and market surveys, and provide resources for the valuation process jointly with the DCs, PWD, DF and other agencies.
- The Social Safeguard and other consultants will also actively assist LGED for social screening, social impact assessment, preparation and implementation of RAPs and if required, SECDPs for each phase of construction. The DS consultant will assist LGED in preparing land acquisition proposals and coordinating with concerned DC offices for expediting land acquisition.

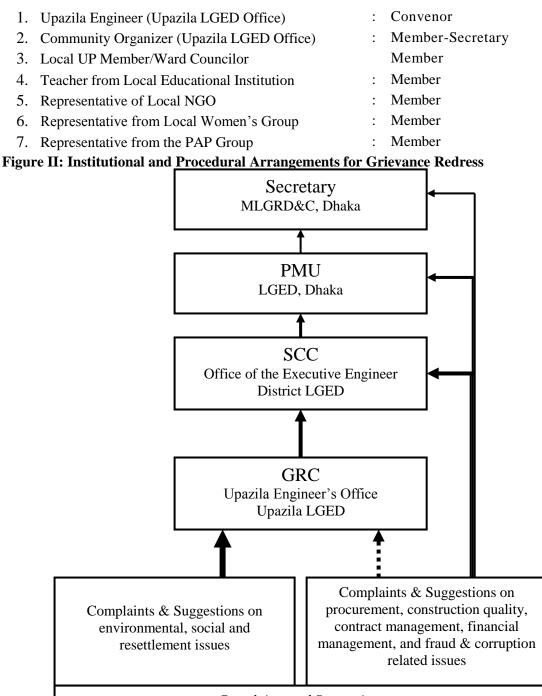
# **Grievance Redress**

19. Considering the need, LGED will establish a procedure to answer to queries and address complaints and grievances about any irregularities in application of the guidelines adopted in this SIMF for assessment and mitigation of social safeguard impacts. Based on consensus, the procedure will help to resolve issues/conflicts amicably and quickly, saving the aggrieved persons from having to resort to expensive, time-consuming legal action. The procedure will however not pre-empt a person's right to go to the courts of law.

20. A Grievance Redress Committee (GRC) formed for each upazila to ensure easy accessibility by the affected persons (with a few exceptions, each civil works contract will be in one upazila). This GRC, and the process for resolving land acquisition grievances, will be one component of the RTIP-II AF "Suggestion and Complaints Mechanism (SCM)" which is presented in a separate document. The SCM sets out the information and communications strategy to ensure that PAPs are fully informed about their rights to offer suggestions and make complaints, and the different mechanisms through which they can do so, including grievances related to the land acquisition process. All land acquisition grievance received through the SCM process will be forwarded to the GRC. The Secretariat for each GRC will be at the office of the Upazila Engineer. The membership of the GRCs will ensure proper presentation of complaints and grievances as well as impartial hearings and investigations, and

transparent resolutions. Where SECs are among the affected persons, the membership composition of the GRCs will take into account any traditional conflict resolution arrangements that SEC communities may practice. If the aggrieved person is a female, LGED will ask the concerned female UP Member or Municipal Ward Councilor to participate in the hearings. Members of the GRCs will be nominated by the Upazila Engineer and approved by the Project Director.

GRC Membership



Complaints and Suggestions in writing by COMMUNITY/USERS/BENEFICIARIES & AFFECTED PERSONS

Social Impact Management Framework (SIMF) Updated

21. All complaints will be received at the Office of the Upazila Engineer through the Community Organizer. All cases at the local level will be heard within four weeks of their receipt. However, the District Sociologists and the Upazila Community Organizers will make periodic visit to the subproject sites, interact with the communities and affected persons, and pick up issues of concerns, complaints and suggestions to register with the GRM books. Grievances received through any channel will be registered and a notification of receipt with assurance of necessary review and resolution given in writing to the aggrieved persons.

22. If the resolution attempt at the local level fails, the GRC will refer the complaint with the minutes of the hearings to the district level Suggestions and Complaints Committee (SCC) under the SCM for further review. With active assistance from the Sociologist, the SCC will make a decision and communicate it to the concerned GRC. The SCC's decisions on unresolved cases will be communicated to the GRC within one week of the complaint receipt. If a decision at this level is again found unacceptable by the aggrieved person(s), LGED can refer the case to the MLGRD&C with the minutes of the hearings at local and headquarters levels (Figure II). At the ministry level, decisions on unresolved cases, if any, will be made in no more than four weeks by an official designated by the Secretary, MLGRD&C. A decision agreed with the aggrieved person(s) at any level of hearing will be binding upon LGED. There will be budgetary allocation for GRC and SCC members out of LGED for participating meetings and refreshments during meeting.

23. To ensure that grievance redress decisions are made in formal hearings and in a transparent manner, the Convener will apply the following guidelines:

- Reject a grievance redress application with any recommendations written on it by a GRC member or others such as politicians and other influential persons.
- Remove a recommendation by any person that may separately accompany the grievance redress application.
- Disqualify a GRC member who has made a recommendation on the application or separately before the formal hearing:
- Where a GRC member is removed, appoint another person in consultation with the Project Director.
- The Convener will also ensure strict adherence to the impact mitigation policies and guidelines adopted in this SIMF and the mitigation standards, such as compensation rates established through market price surveys.

24. The affected persons and their communities will be informed of the project's grievance redress mechanism in open meetings at important locations and in PAP group meetings. Bangla translations of the SIMF and the SCM in the form of information brochures will be distributed among the affected persons. The PAPs will also be briefed on the scope of the GRC, the procedure for lodging grievances cases and the procedure of grievance resolution at the project level.

25. To ensure impartiality and transparency, hearings on complaints will remain open to the public. The GRCs will record the details of the complaints and their resolution in a register, including intake details, resolution process and the closing procedures. LGED will maintain the following three Grievance Registers:

• Intake Register: (1) Case number, (2) Date of receipt, (3) Name of complainant, (4) Gender, (5) Father or husband, (6) Complete address, (7) Main objection (loss of land/property or entitlements), (8) Complainants' story and expectation with evidence, and (8) Previous records of similar grievances.

- **Resolution Register**: (1) Serial no., (2) Case no.,(3) Name of complainant, (4) Complainant's story and expectation, (5) Date of hearing, (6) Date of field investigation (if any), (7) Results of hearing and field investigation, (8) Decision of GRC, (9) Progress (pending, solved), and (10) Agreements or commitments.
- **Closing Register**: (1) Serial no., (2) Case no., (3) Name of complainant, (4) Decisions and response to complainants, (5) Mode and medium of communication, (6) Date of closing, (7) Confirmation of complainants' satisfaction, and (8) Management actions to avoid recurrence.

26. Grievance resolution will be a continuous process in subproject level activities and implementation of the AF. The PMU will keep records of all resolved and unresolved complaints and grievances (one file for each case record) and make them available for review as and when asked for by IDA and any other interested persons/entities. The PMU will also prepare periodic reports on the grievance resolution process and publish these on the LGED website. The format in Annex A4 may be used for periodic grievance reporting.

27. The project intends to strengthen the GRM through information and communication technology to ensure that all complaints including those of sexual exploitation and abuse are immediately reported to the Government. LGED will integrate the GRM on a web-based dashboard, to adequately and promptly address any potential grievance related to GBV and SEA. The complaints registered in this system will be managed by a dedicated administrator that will liaise immediately any GBV and SEA complaints with the contractors, consultant and LGED/PMU for immediate measures. If the GRM receives a case on sexual exploitation and abuse related to the project, it will be recorded, and the complainant will be referred to the relevant assistance, if needed, for referral to any other service providers. The supervision consultant will keep the information confidential to protect privacy of GBV and SEA complainants. In cases, where the perpetrator(s) is linked to project activities then the contractor will take appropriate actions as per the Code of Conduct signed by the particular person and under the effective law in Bangladesh. LGED will report activities and outcomes of GBV and SEA surveillance and management to the World Bank on a regular basis.

# **Training and Capacity Building**

28. RTIP-II AF is building on the experience of the ongoing RTIP-II in LGED. The RTIP-II PMU has also been given the responsibility for preparation, design and implementation of RTIP-II AF. Under these circumstances, the PMU has prior experience of dealing with land acquisition and resettlement in compliance with OP 4.12 on Involuntary Resettlement and OP 4.10 on Tribal Peoples. PMU staff are already oriented on preparation of resettlement plans and implementation of the plans at the field level. In the preparation process of RTIP-II AF, the Executive Engineers from all the project districts were given a one day orientation on the project preparation process and on safeguard and non-safeguard social and environmental issues related to RTIP-II AF.

29. However, in monitoring land acquisition and RAP (and SECDP, if needed) implementation activities, the LGED Senior Sociologist at the PMU will identify any issues that may be impeding progress and coordinate them with the PD and Project Manager for actions by the XENs at the district level and the Consultant team. Jointly with the Consultants, the Senior Sociologist will also train the LGED field staff, especially those who will implement subprojects including the District Sociologists, on social safeguards compliance issues relating to involuntary resettlement and tribal peoples, as well as implementation of the various impact mitigation policies and measures adopted in this SIMF. Gender actions as per the project SIMF will be given special attention in all training and capacity building activities.

Social Impact Management Framework (SIMF) Updated

## SIMF Disclosure

30. LGED will disclose this updated SIMF along with a Bangla translation to the public, and authorize the World Bank to disclose the SIMF at its internal and external websites. LGED will ensure that copies of the translated document are available at its headquarters and district and upazila offices, MLGRD&C, public libraries and local government offices in the project districts, and other places accessible to the public. The RAPs and SECDPs (if any) for subprojects will be translated into Bangla and made available at public places accessible to the project-affected persons and other stakeholders before award of civil works contract. As to disclosure, LGED will inform the public through notification in Website (Bangla and English) about the SIMF and where it can be accessed for review and comments.

## Monitoring and Evaluation

31. LGED will strengthen its existing internal monitoring system to report quarterly involving the Upazila Engineer at the Upazila level and the Executive Engineer at the district level. The District Sociologists will primarily be responsible for collection of monitoring data on land acquisition and implementation of RAPs, SIMPs, SECDPs (if any) and gender actions in the process. The project Management Support Consultant team will include a senior, experienced Social Scientist who will be prepare six-monthly reports on monitoring of land acquisition and implementation of RAPs, SIMPs, SECDPs (if any) and gender actions in the process.

32. The LGED PMU will be responsible for monitoring, reporting and evaluation, including the design of the M&E system. LGED will review land acquisition process at regular intervals through the RTIP-II AF. In respect of land acquisition, LGED will review land acquisition process and its monitoring results, and the implementation of the RAPs. This will provide timely feedback on the effectiveness of the planning and implementation process for land acquisition and resettlement of affected persons including tribal peoples, and on its monitoring. It will generate prompt feedback on problems and issues to be addressed by the Project.

# C. RESETTLEMENT POLICY FRAMEWORK

#### Legal and Policy Framework

33. The principal legal instrument governing land acquisition in Bangladesh is the Acquisition and Requisition of Immovable Properties Act 2017<sup>2</sup> and other land laws and administrative manuals relevant to alluvion/ deluvion land, char and khas land administration in Bangladesh<sup>3</sup>. The 2017 Law requires that compensation be paid for (i) land and assets permanently acquired (including standing crops, trees, houses); and (ii) any other damages caused by such acquisition. The Deputy Commissioner (DC) determines (a) market value of acquired assets on the date of notice of acquisition (based on the registered value of similar property bought and/or sold in the area over the preceding 12 months), and (b) 200% premium on the assessed value for land and 100% premium for other assets due to compulsory acquisition. However, it is well known in Bangladesh that people devalue land during

<sup>&</sup>lt;sup>2</sup> This Act has replaced the previous law of land acquisition, The Acquisition and Requisition of Immovable Property Ordinance, 1982 on September 21, 2017.

<sup>&</sup>lt;sup>3</sup> Alluvial, diluvion and char land survey and settlement (No. 2-2/87/90(1060)/1987; Settlement of char land (No. 2L-3/73/86(19)-R.L/1973; Settlement of Diluviated Lands Reformed in Situ (Memo No. 196(36)-V-177/77-L.S /1978), State Acquisition and Tenancy (Amendment) Act, 1994; Transfer of Khas Land between GOB departments (M:/Sha-10/HUD/general-1/94/345(64)/1994 (source: Land Administration Manual, Vol. 1, Ministry of Land, GOB).

Social Impact Management Framework (SIMF) Updated

transactions to pay lower registration fees. As a result, sometimes compensation for land paid by DC including premium remains less than the real market price or replacement value.

34. The Ordinance, however, does not cover project-affected persons without title or ownership record, such as informal settler/squatters, occupiers, and informal tenants and lease-holders (without registration document) and does not consider replacement cost of the property acquired. The act has no provides for resettlement of affected persons but does not define the level of details for rehabilitation and livelihood restoration requirements for the affected households/businesses. As a result, land acquisition potentially likely to diminish productive base of farm families and those affected and physically displaced by development projects.

35. Since the 2017 Law falls short of the requirements of the World Bank safeguard policies on some grounds, the project land acquisition and resettlement policy has been harmonized with the World Bank's social safeguard requirements. The harmonization has also benefited from the RTIP-II experience in resettlement.

## Land Needs & Resettlement Issues

36. Works on UZRs and possibly on UNRs will consist of widening, raising and realignment of the selected roads, including improvement and rehabilitation of carriageways, shoulders, embankments etc.. As discussed in the preceding section, pending final selection of the subprojects and finalization of the engineering designs, it is assumed that potential resettlement issues are expected to be associated with (i) private land acquisition; (ii) displacement of squatters and encroachers from public lands, including those owned by LGED; and (iii) resumption of leased-out public lands from private citizens. Considering the potential impacts, LGED proposes to obtain private and public lands, which may have been under authorized and unauthorized private uses, by using the following means:

*Private Lands.* Wherever found absolutely necessary, LGED will use the present Acquisition and Requisition of Immovable Properties Law 2017 and mitigate the associated adverse impacts in compliance with the Bank's OP 4.12 on Involuntary Resettlement and OP 4.10 on Tribal Peoples. In some cases, LGED may have to acquire the lands that may have been already used for some of the existing roads.<sup>4</sup>.

#### Public Lands (Including LGED's Own Lands)

- <u>Under Authorized Use</u>: If the required lands are presently under lease from any government agency, LGED may seek to use them by fulfilling the lease conditions.
- <u>Under Unauthorized Use</u>: LGED will take them back by mitigating the associated adverse impacts consistent with the World Bank's OP 4.12.

#### **Impact Mitigation Objectives**

- 37. LGED will consistently adhere to the following guidelines:
- Avoid or minimize private land acquisition;

#### Social Impact Management Framework (SIMF) Updated

<sup>&</sup>lt;sup>4</sup> It was found under RRMIMP-II that lands used for some of the existing Feeder-B roads did not belong to LGED. These roads were initially built on private lands without going through the legal acquisition process. As a result, LGED never became legal owner of this land. Under RRMIMP-II, this was detected at a late stage in the acquisition process, and the DCs required LGED to revise the acquisition proposals and go once again through the legal process. While preparing land acquisition proposals (LAPs) for RTIP-II AF, LGED will carefully check ownership status of the lands being proposed for acquisition.

- Avoid or minimize displacement of persons and households who may have been using public lands for residential, commercial and other purposes; and
- Mitigate adverse impacts associated with private land acquisition; displacement from public lands; use of common property resources; and temporary displacement/closure of businesses and livelihood activities during implementation of civil works.

## **Applicability & Impact Mitigation Plans**

38. The principles and guidelines as proposed in this SIMF will apply to all subprojects under RTIP-II AF that will involve land acquisition from private ownership and/or displace people from the existing right of way (public land), which they may have been using for residential, agricultural, commercial or other purposes with or without formal authorization.

39. To mitigate adverse impacts, LGED will prepare and implement one of the following instruments:

- <u>Resettlement Action Plan (RAP</u>). Where land acquisition and resumption of public lands, including LGED's own, for the subprojects undertaken in a project phase affect 200 or more persons; or
- <u>Abbreviated Resettlement Plan (ARP)</u>. Where the subprojects in a phase displace fewer than 200 persons, documenting the affected persons and valuation of affected assets, impact mitigation measures and budget, and an ARP implementation schedule.

40. The number of project affected persons consists of all affected persons including their dependents and heirs, irrespective of their tenure status to the lands they use for any purposes.

#### Land Acquisition & Impact Mitigation Principles

41. In keeping with World Bank OP 4.12 on Involuntary Resettlement, LGED will use the following principles and guidelines to acquire private lands and resume public lands from private uses, and adopt impact mitigation measures.

#### Land Acquisition Principles

42. LGED will select the subprojects and consider alternative designs with an emphasis on avoiding or minimizing adverse impacts on private landowners and those who have been using its own and other public lands with and without authorization. To minimize adverse impacts, LGED will use the following principles:

- Avoid or minimize acquisition of private lands;
- Use as much public land as possible;
- Avoid or minimize:
  - Displacement from homesteads,
  - Loss of land valued higher in terms of productivity and uses,
  - Loss of buildings/structures that are used for permanent business/commercial activities.
  - Dislocation of squatters/encroachers; and
  - Impacts on community facilities, such as educational institutions, places of worship, cemeteries, etc., and buildings/structures that are socially and historically important.

- Sections of the roads will be re-aligned only where it is necessary to meet the required technical and safety standards, or to avoid affecting concentrations of commercial activities.
- *Option to offer residual plots for acquisition:* Where the portion of a plot remaining after acquisition becomes economically unviable, the landowner will have the option to offer the entire plot for acquisition.

43. <u>Avoid or minimize adverse impacts on Tribal Peoples</u>. Where adverse impacts are found unavoidable, LGED will adopt appropriate mitigation measures as per the Bank's OP 4.10 on Tribal Peoples (Section C).

44. <u>Avoid or mitigate impacts on Cultural Property</u>. LGED will plan, design and implement all subprojects in compliance with the World Bank's OP 4.11 on Physical Cultural Resources.

45. <u>Social screening</u>. Screen the subproject early to identify past, present, and future involuntary resettlement impacts and risks. In the wet season it is very difficult, expensive and somehow unrealistic to conduct social screening in some low lying areas. So, social screening in low lying areas should be completed as first priority before monsoon. Participation of females may be low in public consultations. In that cases community consultation for only females or household data collection from females can be organized. To avoid unexpected delay in project appoint efficient and skilled manpower in design and survey works.

46. Land acquisition planning strategy. Land survey for preparation of land acquisition proposals. LGED PMU will pursue engagement of qualified survey companies/teams to ensure real-time land survey with participation of the local communities and the respective Upazila and District level LGED engineers. On-site verification of survey data will be completed before submitting them with the PMU for further action to initiate land acquisition. Once land acquisition proposal is finalized and accepted by the DC offices, affected land owners will be informed and assisted for updating their records of rights, as required for compensation claiming. Budget resources will be included in the concern RAP for this advance support services in addition to assisting them during compensation claiming and receiving payments.

47. <u>Impact Mitigation Principles</u>. Where adverse impacts are found unavoidable, LGED will plan to mitigate them in accordance with the following the principles:

- Resettlement of the project affected persons will be planned and developed as an integral part of the subproject design.
- Absence of legal titles in cases of public land users will not be considered a bar to resettlement and rehabilitation assistance, especially for the socio-economically vulnerable groups.
- Vulnerability, in terms of socio-economic characteristics of the affected persons/households, will be identified and mitigated according to the provisions adopted in this SIMF.
- Homestead-losers, including the poor and vulnerable households squatting on public lands, will be assisted with physical relocation and provision of basic facilities like water supply and sanitation.
- People squatting public lands/properties (without any legal agreement for right to use the land) will qualify for financial or any other form of assistance provided the acquisition affects

significantly on their livelihood (lose more than 30% of their income) and cannot survive without income from the affected land/property<sup>5</sup>.

- Assets like equipment, machinery or parts/components thereof that can be dismantled and moved away intact will not be eligible for compensation, but the owners will be paid the actual costs of dismantling and moving them.
- No compensation will be paid for temporary inconveniences faced by business operators and traders, unless they are required to stop completely their operations during the construction period. However, to ensure sustenance of their income streams, LGED will undertake the following measures in consultation with the concern community groups and Design and Supervision Consultant:
  - Plan and implement the construction works in a manner to avoid/minimize inconvenience and disruption to the road users, and to business/trading activities where applicable.
  - Ensure spaces for all temporarily displaced business/trading activities in the vicinities of their present locations, or allow them to relocate temporarily to spots they find suitable.
- Where the project activities cause community-wide impacts affecting community facilities, access to common property resources, etc., LGED will rebuild them with its own resources and/or provide alternatives in consultation with the user communities.

## Eligibility for Compensation & Assistance

48. Regardless of their tenure status to the lands used for a subproject, the affected persons/households will be eligible for compensation and assistance. Pending further investigations to identify other impacts and impacted persons, LGED will mitigate impacts on the following:

- <u>Private Landowners</u>. Persons who have legal rights to the affected lands and other assets, such as houses, other structures, trees, etc, built and grown on them.
- <u>Squatters</u>. Socio-economically vulnerable persons/households who do not have legal rights to the affected lands, but use them for residential, commercial or livelihood purposes. (They will not be compensated for land, but for the assets built and grown on the land.)
- <u>Owners of Displaced Businesses</u>. Compensation for income loss from businesses that are: (i) displaced from private lands and those belonging to LGED and other public agencies; and (ii) required to close down temporarily during implementation of the civil works. In both cases, compensation/assistance will apply to the actual owners of the affected businesses.
- <u>Employees of Affected Businesses</u> who are employed in the above two types of affected businesses.
- <u>Rental Income Earners</u>, from built premises situated on private lands. (Those who earn rental income by erecting buildings/structures on LGED and other public lands will be <u>ineligible</u> for compensation/assistance.)
- <u>Vested and Non-resident Property (VNR) Owners/Users</u>. Current users of the acquired lands and other properties designated 'vested and non-resident properties' during acquisition for the current project.

Social Impact Management Framework (SIMF) Updated

<sup>&</sup>lt;sup>5</sup> It was found under most previous projects that well-off and influential people built expensive and durable structures on public lands for their own use or to rent them out to others. They ranged from local politicians and musclemen to expatriate Bangladeshis. Under RTIP-II : AF, criteria related to quality of building materials and current uses and users will be used to determine vulnerability and eligibility for resettlement assistance.

- <u>Usufruct Rights Holders</u>. Owners of affected business, agricultural, fisheries and other activities on formally leased-in government land, where leases stipulate compensatory conditions in cases where lands are taken back or acquired before lease expiration.
- <u>Community and Groups</u>. Where local communities and groups are likely to lose income earning opportunities or access to crucial common property resources used for livelihood purposes.

## **Compensation Principles & Standards**

49. The following principles and standards will be used to determine compensation and assistance for persons/households in the different impact categories:

#### (1) Acquired Lands and Other Assets

- The affected persons and their losses are identified in the PAPs Census. At that time names of the affected persons must be verified with National Identity Card (NID) and Bank Accounts. If anybody has no Bank account he/she will be advised to open Bank account as early as possible.
- Replacement costs for an equal amount of land of same use and quality, including the registration costs or stamp duties, at current market price of land of the same productivity and location.
- Replacement costs of houses/structures and other immovable built items (e.g. water supply, sanitation, drainage, etc), at current market prices of the same building materials plus the current costs of labor to build them.
- Current market prices of trees and other assets which are irreplaceable. Price of fruit trees will be determined considering the maturity and harvest price of fruits.
- Current market prices of crops in the field or on trees, if the lands are used before harvest.
- If the acquired land is agricultural and amounts to 20% or more of the total productive land owned by the affected household, a transition allowance at three times the value of the crops produced in a year on the acquired land.

Valuation principles and methods to determine the replacement costs of lands, houses/structures and other replaceable assets, and market prices of trees, crops and other irreplaceable assets are suggested in Annex B2.

#### (2) **Displacement from Homesteads**

- *Displaced from private lands*: Relocation assistance to lands the affected households can personally arrange to buy, or to public lands arranged by LGED.
- *Displaced from public lands*: Relocation assistance for socio-economically vulnerable households to public lands arranged by LGED.
- *Displaced from VNR lands*: Relocation assistance either to lands they can personally arrange to buy, or to public lands arranged by LGED.
- Provision of pre-acquisition level basic utilities, such as water supply, sanitation, electricity, etc.

#### (3) Loss of Business, Employment and Rental Income

Social Impact Management Framework (SIMF) Updated

#### Temporarily Closed Businesses:

Where business activities come to a complete closure during construction, the owners will be paid for income loss at rates based on average daily net income for the <u>smaller</u> of the number of days needed to reopen the individual businesses, or to complete the civil works.

#### Partially Affected Businesses:

Where business premises are partially dismantled and the remainder is structurally safe and useable, compensation, calculated as above, for the <u>smaller</u> of the number of days needed to repair and reopen the individual businesses, or to complete the civil works.

#### Businesses Completely Displaced from Present Premises:

Owners of affected business will be compensated for loss of income for 45 days based on average daily net income from the business and assisted in relocating their business in new locations.

#### Loss of Employment Income from Displaced & Temporarily Closed Businesses:

Persons who have been continuously employed by the displaced and temporarily closed businesses for at least six months up to the day of the PAP census (cut-off date) will be compensated for the period until their employers restart their operations, <u>or</u> for a maximum of 30 days. The daily rates will be based on their monthly/daily salary paid by the employers.

#### Loss of Income from Rented-out Premises:

Three months' rent at the current rates for loss of rental income from premises affected on private lands.

#### (4) Vested and Non-Resident Properties

Lands and other properties that were <u>not</u> declared 'vested and non-resident' (VNR -- previously 'enemy properties' under the *Enemy Properties Act of 1965*)<sup>6</sup> through 1984, and are found to be 'vested and non-resident' during acquisition for any subprojects under RTIP-II : AF, the following guidelines will apply:

Agricultural lands:

- Present users/owners will qualify for compensation of three times the value of all crops grown in one year on the acquired lands;
- Current market prices of crops in the field or on trees, if the lands are used before harvest; and

#### Social Impact Management Framework (SIMF) Updated

<sup>&</sup>lt;sup>6</sup> These properties have been left behind by the people of minority communities who migrated to other countries as a result of the independence and partition of India in 1947. An investigation through 1984 designated some of such properties as 'vested and non-resident (VNR)', which have since been leased to private citizens on an annual basis, or allocated to various government agencies. There still remains an unknown amount of such properties, which are used by people claiming to be related to the original owners. If the legal documents possessed by the present users are found unsatisfactory *during acquisition for the RTIP-II AF subprojects*, DCs will declare them VNRP and disqualify them for the compensation-under-the-law. LGED will however implement the proposed mitigation measures on the ground that without the proposed project the current users would still be using the properties.

• Where acquisitions affect the lands <u>partially</u>, the owners/users will be allowed to use the remainder.

*Acquired homesteads* (including houses/structures): To deal with partial and full acquisitions, LGED will consider the following alternatives in consultation with the present owners/users:

- *Partially acquired homesteads (including houses/structures)*: Assistance to the present owners/users to move and rebuild the houses/structures on the remaining land.
- *Fully acquired homesteads (including houses/structures)*: Relocation assistance either to lands they can personally arrange to buy, or to public lands arranged by LGED; <u>or</u>
- Six months' rent for living accommodation, comparable to the affected one, in the nearby towns where such accommodation is available for rental purposes.

(5) Leasehold Lands

- *Formally leased-in from any agencies of the Government*: Compensation as stipulated in the lease agreement.
- Formally leased-in khas land: Compensation, if any, stipulated in the lease agreement.

(6) <u>Unforeseen Impacts</u>

LGED will adopt and implement policies, in consultation with the affected persons/ stakeholders and the IDA, to mitigate any adverse impacts that may have remained unknown and are not covered in this SIMF.

50. <u>Cut-Off Dates.</u> These will be established to identify the non-land assets that will qualify for compensation and discourage abuse of the mitigation policies by defrauding the project. These are the dates on which censuses of the affected persons and assets are completed on particular area (mauza/village). No person or his/her assets will qualify for compensation unless they are recorded in the census taken on the cut-off date.

# **Compensation Payment**

51. In cases of acquisitions, a part of the compensation for lands and other affected assets built or grown thereon will be assessed and paid to the title holding PAPs by the Deputy Commissioners (DCs), the heads of the Acquiring Bodies. If this payment, 'compensation-under-law' (CUL), is found to be lower than their replacement costs and/or market prices, LGED will directly pay the difference as 'top-up' to make up for the shortfall.

52. With and without acquisition, compensation/assistance due to all other PAPs, such as squatters, business owners and employees and those who are not covered by the acquisition ordinance, but qualify according to this SIMF, will also be directly paid by LGED.

53. <u>Top-up Determination and Payment</u>: Where an owner loses lands and other assets in more than one mouza or land administration unit, the person will be counted once, and his/her top-up will be paid as a single amount. The amount of top-up due to the affected person will be determined by comparing the total amount of CUL paid by the DCs for lands and other assets acquired in all mouzas with the total replacement costs and/or market prices thereof.

54. <u>Partial CUL and Top-up Payment</u>: Where DC's CUL payment is not made together for all lands and other assets acquired from an owner due to legal disputes or other reasons, LGED will

determine the top-up for the acquisitions as a whole, but pay on the lands and other assets for which CUL has been paid. Top-up for the rest will be paid whenever the CUL payment is made after resolution of the disputes.

55. Compensations/entitlements due to the PAPs, including those who are not covered by the acquisition ordinance, but eligible according to this SIMF, will be paid in full before they are evicted from the acquired private and public lands.

56. Based on the principles proposed for impact mitigation, the following matrix defines the specific entitlements for different types of losses, entitled persons, and the institutional responsibility to implement them. Further explanations and application guidelines are given in Annex B1.

## **Entitlement Matrix**

[Further explanations and application guidelines are provided in Annex B1. LGED will consult IDA for any modifications to the guidelines as and when found necessary for better implementation of the mitigation measures.]

Ownership Type	Entitled Person	Entitlement	Responsibilit y
Private	Legal Owners, as determined	Compensation-under-law (CUL) or replacement cost <sup>7</sup> , whichever is higher.	CUL paid by DCs
	by DCs, or by	If applicable (subject to paragraphs 51 & 52)	
	courts in cases of legal disputes	• Top-up equal to the difference between CUL and replacement cost.	<ul> <li>Top-up &amp; TA paid by</li> </ul>
		• Transition allowance (TA) for income loss (see Loss Category 5 below).	LGED
Public Lands/VNR lands	Leaseholders	Three-month advance notice and contractual obligations with the public agencies (DCs if VNR), as determined by DCs	Paid by DCs
	Squatters <sup>8</sup> / Encroachers <sup>9</sup>	Three-months advance notice for clearing the required land	Upazila LGED notifies
Vested & Non- Resident Property (not under lease)	Current Owners/Users (without lease)	Transition allowance for income loss (see Loss Category 5).	Paid by LGED

## 1. LOSS OF AGRICULTURAL & OTHER LANDS

# 2. LOSS OF HOMESTEAD LANDS

<sup>&</sup>lt;sup>7</sup> Replacement cost include current market price of land plus the expenditure for legalizing the land transfer including cost of stamp purchase and other duties (see Annex B2).

<sup>&</sup>lt;sup>8</sup> Squatters are poor households occupying LGED/public land for residence or businesses and are located fully on the land they occupy.

<sup>&</sup>lt;sup>9</sup> Encroachers are non-poor households with pucca or semi-pucca structures and those who are not using the structures (of any type) but renting them out for income.

Social Impact Management Framework (SIMF) Updated

Location	Entitled Person	Entitlement	Responsibilit y
Homesteads on Private Lands	Legal Owners, as determined by DCs, or by courts in cases of legal disputes	<ul> <li>In addition to CUL &amp; applicable top-up (as for Agricultural &amp; Other Lands):</li> <li>Relocation assistance, including land development, where households choose to relocate on their own, <u>or</u> developed plots if they decide to relocate in public lands arranged by LGED.</li> <li>Restoration of pre-acquisition level basic utilities (water supply, sanitation, electricity, etc.).</li> </ul>	By LGED
Homesteads on Public Lands	Squatters	<ul> <li>Relocation assistance, including developed plots on LGED or other public lands to be arranged by LGED.</li> <li>Provision of water supply &amp; sanitation facilities.</li> </ul>	LGED
	Encroachers	• Compensation for dismantling and shifting of affected portion of the physical structures and trees or crops following the matrixes 3 and 4.	LGED
Homesteads on VNR Lands	Present Owners/Users (without lease)	<ul> <li>Assistance to move and rebuild the houses in the same homestead, in cases of partial acquisitions.</li> <li>Assistance to settle in developed plots on public lands arranged by LGED, where acquisition requires relocation elsewhere; or</li> <li>Six months' rent for comparable living accommodations.</li> <li>Provision of water supply &amp; sanitation facilities.</li> </ul>	By LGED

# 3. LOSS OF HOUSES/STRUCTURES USED FOR LIVING, BUSINESS & OTHER ACTIVITIES

Type & Location	Entitled Person	Entitlement	Responsibilit y
All Houses/ Structures on Acquired Private Lands	<i>Legal owners</i> , as determined by DCs, or by courts in cases of legal disputes.	<ul> <li>Compensation-under-law (CUL) or replacement cost, whichever is higher.</li> <li>Transfer Grant (TG) to cover the carrying costs of household goods, at one-eighth (12.5%) of the replacement costs of the affected structures, in cases where a house is to be removed and constructed elsewhere.</li> <li>Rental Allowance (RA) to cover 3 (three) months' rental of a comparable residential house in the upazila town, in cases where a</li> </ul>	CUL paid by DCs and Top- Up paid by LGED in case replacement cost is higher than CUL. TG and RA paid by LGED

Type & Location	Entitled Person	Entitlement	Responsibilit y
		<ul><li>house is to be removed and constructed elsewhere.</li><li>Allowed to keep the salvageable materials.</li></ul>	
Shiftable & Non-shiftable Structures on existing LGED or other public land resumed for civil works	Squatters	<ul> <li>Compensation for structures at replacement cost (RC) determined by an officially constituted market price committee.</li> <li>Transfer Grant (TG) @ Tk 75 per sft of floor area with a minimum of Tk 5,000 and maximum of Tk 8,000.</li> <li>Allowed to keep the salvageable materials.</li> </ul>	RC and TRG paid by LGED
	Encroachers	• Transfer and Reconstruction Grant (TRG) for dismantling and reconstruction of the structures pushed back.	TRG paid by LGED
Houses/ Structures on VNR Lands	Current Owners/Users	<ul><li>TRG (Amounts are to be determined by the valuation committee).</li><li>Allowed to keep the salvageable materials.</li></ul>	TRG paid by LGED

## 4. LOSS OF TREES AND CROPS ON ACQUIRED PRIVATE & PUBLIC LANDS

Location	<b>Entitled Person</b>	Entitlement	Responsibility
On private Lands	Legal owners as determined by DCs, or by courts in cases of legal disputes Current cultivator of agricultural lands (including tenants)	<ul> <li>Current market value of trees, based on species, size and maturity.</li> <li>Current market prices of fruits on trees, if they are felled before harvest.</li> <li>Current market price of crops based on variety</li> <li>Owners are allowed to fell the trees and harvest the crops, and keep them.</li> </ul>	By DCs (included in the CUL) and/or By LGED (included in the top-up)
On public Lands	<ul> <li>Squatters &amp; encroachers</li> <li>Private groups, NGOs, etc.*</li> </ul>	As those stipulated above for trees and fruits.	By LGED
On VNR Lands	Present Owner/User	As those stipulated above for trees and fruits.	By LGED

\* Public lands, especially along the roads, are sometimes leased out to private groups and NGOs for tree plantation under income generation programs.

# 5. LOSS OF AGRICULTURAL, BUSINESS, EMPLOYMENT & RENTAL INCOME (BOTH TITLED AND NON-TITLED)

Social Impact Management Framework (SIMF) Updated

Impact Type	<b>Entitled Person</b>	Entitlement	Responsibility
Agricultural: • If acquisition amounts to 20% or more of the total productive land holding	<i>Legal Owners,</i> as determined by DCs, or by courts in cases of legal disputes.	Transition allowance @ BDT 1500 per decimal of acquired agricultural land.	By LGED
• If acquired VNR lands are agricultural	Present Owners/Users	Transition allowance equivalent to three times the harvest prices of one year's crops produced on the acquired agricultural lands.	By LGED
Business: • Temporary closure of businesses in existing premises	Business Owners (premise/land owners & tenants)	Compensation, based on daily net income, for the actual number of days the businesses remain closed or needed to complete the civil works, whichever is smaller.	By LGED
Partially     affected     businesses	Business Owners (premise/land owners & tenants)	Compensation, calculated as above, for the number of days needed to repair and reopen the individual businesses, or complete the civil works, whichever is smaller.	By LGED
Businesses     requiring     removal from     the existing     premises and     sites	Business Owners (premise/land owners & tenants)	Compensation, calculated as above, for the number of days the business owners need to find alternative locations themselves, which will be paid for a maximum of 90 days.	By LGED
• Loss of employment income	Business Employees	Compensation at current daily wage rate for the period needed to reopen the businesses, which will be for a maximum of 30 days.	By LGED
• Loss of income from rented-out premises	Legal Owners	Three months' rent at the current rates to the owners of the premises.	By LGED

# 6. UNFORESEEN LOSSES

Impact Type	Entitled Person	Entitlement	Responsibilit y
As may be identified during subproject preparation & implementation	As identified	As determined in consultation with IDA and the stakeholders.	By LGED

Social Impact Management Framework (SIMF) Updated

## **Preparation of Mitigation Instruments**

57. The nature and scope of the improvement and rehabilitation works will be determined in accordance with the basic principles proposed in paragraph 13 of Section A, which include community and stakeholder consultations, as well as other guidelines (paragraphs 32-36 of Section B) to minimize private land acquisition and displacement from LGED's own and other public lands. Once the improvement works are finalized and land acquisition needs determined, the major preparation tasks will consist of:

- *Land acquisition proposals (LAP).* Where lands from private and public ownership, excepting those owned by LGED itself, are to be acquired, LAPs will be prepared as per the standard requirements of the acquisition authority.
- *PAP census and fixing the cut-off dates*. To prepare RAPs and ARPs, the censuses will assess details of the impacts and impacted persons/households with respect, but not limited, to the impact categories and compensation/assistance eligibility criteria proposed in this SIMF (paragraphs 487-49 of Section C). The dates on which censuses are taken will constitute the cut-off dates for squatters, and those on which the legal notice under Section 4 of the acquisition ordinance (Notice-4) is served will be the cut-off dates for private landowners. (Private landowners are not allowed to alter the appearance of the lands by erecting new structures or otherwise, after the Notice-3 is served.)
- *Market surveys*. To determine the replacement costs of lands, houses/structures and other replaceable, and market prices of irreplaceable, affected assets (Survey methods suggested in Annex B2).

#### Contents of RAP & ARP

58. The RAPs or ARPs will be prepared in view of the number of the persons affected by the civil works undertaken in each phase of the Project (Section B, para. 35). With the principles and guidelines proposed in this SIMF, the mitigation plans will include the following:

Resettlement Action Plan (RAP)

- Brief description of the improvement and rehabilitation works undertaken on the individual road (or contract in cases of multiple contracts) with location of major impact spots, such as road sections/junctions, bazaars/trading centers, etc.;
- Results of census survey and summary of impact details (PAP/household level raw data will be computerized to prepare the entitlement files);
- An account of the alternatives considered to avoid and/or minimize the adverse impacts;
- An account of the consultations with the affected persons/households about the mitigation measures and implementation procedure;
- Specific compensation rates and standard of entitlements and entitled persons/households for different types of losses as per the principles and guidelines adopted in this SIMF;
- An account of impacts by gender and vulnerability due to subprojects in each phase and the special assistance that is to be provided;
- Description of resettlement sites and programs for improvement or restoration of livelihoods and standards of living;
- Grievance redress mechanism;

- Resettlement budget with breakdowns by loss categories and the number of persons entitled to compensation/assistance, and a RAP implementation schedule; and
- Monitoring and evaluation.

# Abbreviated Resettlement Plan (ARP)

- Documentation of the private and public lands, including LGED's own, required for the civil works in each phase, a census survey of affected persons, and valuation of the affected assets;
- Description of compensation and other resettlement assistance that will be provided according to the principles and guidelines adopted in this SIMF;
- An account of the consultations with the displaced persons/households about acceptable alternatives;
- Grievance redress mechanism;
- A resettlement budget with breakdowns by loss categories and the number of persons entitled to compensation/assistance, and an ARP implementation schedule;
- Monitoring and evaluation.

59. For convenience of review during implementation, the following from the SIMF may be annexed to both RAPs and ARPs: Entitlement Matrix; Annex A2 on Implementation Arrangements; Annex B1 on Application Guidelines for Mitigation Measures; and Annex B3 on Monitoring Land Acquisition and Preparation and Implementation of impact mitigation plans.

60. Social Impact Management Plan (SIMP) will be prepared for subprojects those will not displace people physically and/or economically with permanent loss of income and livelihoods but requires addressing partial loss of physical assets including structures, trees and crops on encroached public land with compensation and support temporary loss of income and employment. SIMPs will provide guidance to identify partial and temporary losses and measures to compensation those including provisions for consultation, participation and grievance redress mechanism.

# Community/Stakeholder Consultations

61. Selection of subprojects and civil works will include extensive discussion on social safeguard issues associated with private land acquisition and displacement from LGED's own and other public lands; minimizing adverse impacts; gaining support and cooperation of local government bodies like Union Parishads; stakeholder groups like Haat/Bazaar Committees, and any entities looking after community interests; and most of all the affected landowners, squatters, business owners, and traders at bazaars/trading centers and others, who would directly face the adverse impacts and temporary inconveniences. Suggestions/feedbacks received from the consultations will be considered in subproject design.

62. Consultations will primarily include the following topics as they relate to project preparation and implementation:

- Subproject objectives, scope and implications with respect to its socioeconomic impacts; community inputs/feedback on design; and the rights and responsibilities on the parts of the communities themselves and of the agencies involved in its preparation and implementation, such as GOB, LGED, World Bank, Design & Supervision Consultants, etc.
- Potential impacts and their sources relating to the scope of the civil works required for specific subprojects. Once the would-be PAPs are identified, LGED will,

- Consult and provide information to the PAPs on specifics of the mitigation measures and the processes that will be followed to implement them;
- Inform the affected landowners of the legal documents required to claim compensation from DCs, and explain the procedure where the landowners may need to have them processed anew (LGED will actively assist the landowners procure any documents required for CUL payment);
- Explain the functions and limitations of the Grievance Redress Committees, and how the aggrieved PAPs could lodge their complaints and grievances; and
- Ensure contacts and information to all the PAPs eligible for compensation and assistance through all possible means of communication including radio broadcast, newspaper advertisement, local notification, personal mails and any other feasible means.
- If participation of females are low in the consultation of people of both sex, arrange separate consultation for females separately.

Stakeholder consultation will be carried out throughout the project preparation and implementation period and LGED will consider stakeholder inputs and feedback to minimize the project's adverse impacts at any stage of the project cycle.

# Documentation

63. While RAPs/ARPs/SIMPs will include summaries of the impacts and impacted persons/ households, LGED, assisted by the Consultant, will ensure availability of the following and any other documentations as and when requested by IDA:

- Minutes of stakeholder consultation on matters like selection of rehabilitation/ improvement works, social safeguards implications of private land acquisition and displacement from public lands, mitigation measures adopted in the SIMF, etc.
- Inventory of different categories of PAPs based on the census of affected persons/ households and assets.
- Reports on all market price surveys conducted to determine replacement costs and current market prices of different types of assets.
- Entitlement files of individual PAPs, with the accounts of losses, CUL payment by DCs, and top-up and any other entitlements payment by LGED.
- Records of complaints and grievances and the decisions given by Grievance Redress Committees, LGED or by the MLGRD&C.

# Monitoring & Reporting

64. Monitoring will consist of an array of steps related to land acquisition, and preparation and implementation of impact mitigation plans. The major tasks that are to be monitored are provided in Annex B3. The Consultant will assist LGED to set up and operate a computerized system to monitor and report progress and performance in land acquisition and resettlement activities.

65. LGED will provide the IDA with the following information for its review of performance and compliance with the OP 4.12:

Social Impact Management Framework (SIMF) Updated

- Contract-wise monthly updates indicating progress in land acquisition and CUL payment by DCs, and any issues that are to be addressed to facilitate the acquisitions;
- Contract-wise monthly updates on LGED's part of the payment: (i) top-up and other applicable entitlements to the CUL recipients; (ii) compensation/entitlements to the affected squatters; and (iii) compensation/entitlements to any other persons/groups not covered in this SIMF, but found later to be affected by the project works.
- Detailed reports for IDA implementation support missions covering the entire resettlement program, which will include, among other information, the latest status in land acquisition and compensation payment by DCs and LGED; implementation of any other stipulations adopted in the RAP/SIMP; accounts of the GRC activities; and any issues that are to be addressed to improve performance of the resettlement program.

66. The regular RTIP-II AF independent integrated performance auditing (IPA) process will also cover social issues and assess how effectively and efficiently land acquisition is being carried out, and how impact mitigation plans (RAPs/ARPs/SIMPs) are being prepared and implemented. It will identify any problems and issues arising to be addressed by LGED in order to improve the procedure and ensure compliance with safeguard policies. The independent impact evaluation of the RTIP-II AF land acquisition will focus on the adequacy of the mitigation policies, the socio-economic impact on the persons affected by land acquisition, and the extent to which the intended social development goals have been achieved. It will identify lessons to make recommendations for improving LGED land acquisition processes for RTIP-II AF and subsequent other projects. For review and concurrence, LGED will share the consultants' TOR with the World Bank (see Annex A5).

# Land Acquisition & Resettlement Budget

67. Given that the land acquisition needs and the associated impacts will be known with the phased selection of roads and design of the civil works, LGED has kept a provision of BDT 304.937 million for land acquisition, resettlement and other social mitigation measures for RTIP-II AF implementation. The phase-wise budget for land acquisition and resettlement will be determined after selection of roads and design of civil works ensuring the following:

- The RAP, ARP or SIMP prepared for each phase, which is to be subjected to Bank review and clearance prior to accepting the work packages for Bank financing, will include a precise budget for land acquisition and resettlement; and
- The project funding approval process of the GOB, which may involve other ministries, will provide funds to finance land acquisition and resettlement activities that could not be identified at this stage of project preparation.
- The Land acquisition proposal should be submitted to DC office within a month from the date of administrative approval.

68. The budget for each phase will be detailed with breakdowns in terms of various types of losses with their replacement costs/market prices and the number of persons entitled to compensation in each loss category.

69. Provision for a Social Scientist and provision for a Resettlement Specialist are included in list of consultants.

Social Impact Management Framework (SIMF) Updated

# D. FRAMEWORK FOR SMALL ETHNIC COMMUNITY DEVELOPMENT PLAN

## Introduction

70. The largest proportion of the country's small tribal population lives in the three districts of the Chittagong Hill Tracts (CHT) -- Bandarban, Rangamati and Khagrachari -- which are also heavily populated by mainstream peoples. The rest is dispersed in the plains districts where they generally live in settlements among the mainstream communities. However, none of the RTIP-II:AF subprojects are located in the CHT districts. In any case, given the nature of works - improvement/rehabilitation works on existing roads – it is highly unlikely that impacts on Small Ethnic Communities (SECs) in the plains districts would be substantial and different from those on the mainstream peoples. Land acquisition, if required, would most likely be in very small amounts and may affect those who live by the existing road alignments. But it will remain largely unknown whether or not, or the extent to which, the project as a whole will affect SECs until all roads and other subprojects are selected and surveyed.

71. Applicability of the Bank's OP 4.10 on SEC Peoples will depend on the presence of SECs in the project's impact zones, their characteristics and scale of impacts of the subprojects on their culture and way of life, including present livelihood activities. Since the nature and scale of impacts will remain unknown until all roads/subprojects are selected and screened, LGED has decided to formally adopt guidelines to address SEC issues and concerns, and identify and promote development opportunities for the affected SE communities. *The proposed framework outlines principles, policies, guidelines and the procedure to identify impact issues and potential risks and, if required, formulate and execute Small Ethnic Community Development Plans (SECDP), whenever improvement and rehabilitation works are found to affect SECs positively or negatively under any subproject financed through the project.* 

# The SECDP Principles

72. The primary objective is to ensure that the road improvement and other works funded by the Bank do not adversely affect SECs and that they receive culturally compatible social and economic benefits. This will require LGED to work with the following strategic objectives:

- Screen all subprojects to determine presence of SECs and, if so, ensure their direct participation in selection, design and implementation of the physical works;
- Analyze the characteristics of the SECs present in subproject area, if they qualify as indigenous peoples as per OP 4.10;
- Select subprojects and determine their scopes to avoid or minimize, to the extent feasible, adverse impacts of the SECs;
- Adopt socially and culturally appropriate measures to mitigate the unavoidable adverse impacts; and
- Wherever feasible, adopt special measures in addition to those for impact mitigation to reinforce and promote any available opportunities for socio-economic development of the affected SE communities.

Social Impact Management Framework (SIMF) Updated

## **Defining the Small Ethnic Community Peoples**

73. As SECs are found to live in varied and changing contexts, no single definition can capture their diversity. As such, RTIP-II : AF will use the World Bank's guidelines to identify SECs in particular geographic areas by examining the following characteristics:

- Self-identification as members of a distinct tribal cultural group and recognition of this identity by others;
- Collective attachment to geographically distinct habitats or ancestral territories in the project area and to the natural resources in these habitats and territories;
- Customary cultural, economic, social, or political institutions that are separate from those of the dominant society and culture; and
- A, indigenous language, often different from the official language of the country or region.

#### **Principles for Small Ethnic Community Development**

74. In accordance with the Bank's requirements, the project proposes the following principles, guidelines and procedure to prepare Small Ethnic Community Plans (SECDP), where improvement and rehabilitation works under the projects are found to affect SECs. To avoid or minimize adverse impacts and, at the same time, ensure culturally appropriate benefits, LGED will apply the following basic principles in selection, design and implementation of the subprojects.

## Basic Principles

Where SECs are present in the impact zones of any selected roads and other subprojects and are likely to be affected, LGED will analyze the social and economic status of the SECs under the scale of the four characteristics outlined in the OP 4.10. If the SECs qualify as indigenous peoples, undertake the following:

- Ensure that SE communities in general and their organizations are fully included in the selection of particular road, and design and implementation of the subproject activities.
- Carefully screen the subprojects, together with SECs, for a preliminary understanding of the nature and magnitude of potential adverse impacts, and explore alternatives to avoid or minimize them.
- Where alternatives are infeasible and adverse impacts are unavoidable, immediately make an assessment of the key impact issues, together with SECs, and others knowledgeable of SECs, culture and concerns.
- Undertake the necessary tasks to identify the impact details and the most appropriate mitigation measures, through intensive consultations with the affected SEC communities, SEC, organizations, civil society organization like NGOs and CBOs, professionals, and the like.
- Not undertake a subproject where the SE communities remain unconvinced to offer broad support for the project (see details below).

#### SEC Participation and Consultation

75. Participation of SEC People in selection, design and implementation of the subprojects will largely determine the extent to which the SECDP objectives will be achieved. Where adverse impacts on SECs, are likely, LGED will undertake free, prior and informed consultations with the affected SE

communities and those who work with and/or are knowledgeable of SE development issues and concerns. To facilitate effective participation, LGED will follow a time-table to consult the would-be affected SEC communities at different stages of the project cycle. The primary objectives are to examine whether there is broad community consensus in support of the subproject and to seek community inputs/feedback to avoid or minimize the adverse impacts associated with the chosen subproject activities; identify the impact mitigation measures; and assess and adopt economic opportunities which LGED could promote to complement the measures required to mitigate the adverse impacts.

76. Consultations will be broadly divided into two parts. Prior to selection of a subproject located in an area predominantly inhabited by SECs, LGED will consult the SE communities about the need for, and the probable positive and negative impacts of, the road improvement/rehabilitation and other subproject works. Prior to detailed assessment of the impacts at household and community levels, the main objectives of consultation at this stage would be to ascertain (i) how the SE communities in general perceive of the need for undertaking the subproject in question and any inputs/feedback they might offer for better outcomes; (ii) whether or not the communities broadly support the works proposed under the subproject; and (iii) any conditions based on which the SE communities may have provided broad support to the subproject, which are to be addressed in the SECDP and subproject design. To ensure free, prior and informed consultation, LGED will:

- Ensure widespread participation of SE communities with adequate gender and generational representation; customary/traditional SE organizations; community elders/leaders; and civil society organizations like NGOs and CBOs; and groups knowledgeable of SE development issues and concerns.
- Provide them with all relevant information about the subproject, including that on potential adverse impacts, organize and conduct these consultations in a manner to ensure full coverage of SECs in the project areas and free expression of their views and preferences.
- Document and share with the Bank the details of all community consultation meetings, with SE perceptions of the proposed works and the associated impacts, especially the adverse ones; any inputs/feedbacks offered by SECs, and the minutes stating the conditions that have been agreed during the consultations and provided the basis for broad-based community support for the subproject.

77. Once broad-based community consensus is established in favour of the subproject, LGED will assess the impact details at the household and community levels, with particular focus on the adverse impacts perceived by the SECs and the probable (and feasible) mitigation and community development measures. To ensure continuing informed participation and more focused discussions, LGED will provide SECs with the impact details, both positive and adverse, of the proposed subproject activities. The disclosure of SECDPs will be done in local language through face to face meetings and involving inter-generational representations. Times for disclosure and consultation will be set in line with the available time of the tribes. Other than those that are technical in nature, consultations will cover topics/areas suggested under paragraph 79 (below) and those the SECs consider important. Beginning with those for broad-based support for the subproject, community consultations will continue throughout the preparation and implementation period, with increasing focus on the households which would be directly affected. Consultation timing, probable participants, methods, and expected outcomes are suggested in a matrix in Annex C1.

# **Contents of Small Ethnic Community Development Plan**

78. The SECDP will primarily aim at mitigating adverse impacts, and reinforcing and promoting any existing development opportunities in the project areas, with particular emphasis on the SECs who would be directly affected. Where the overwhelming majority of the communities are SECs, no standalone SECDP will be prepared but elements of SECDP will be embedded with the other social action plans. The contents of the SECDP will generally consist of the following:

- *Baseline data and impacts*, including analysis of cultural characteristics; social structure and economic activities; land tenure; customary and other rights to the use of natural resources; relationship with the local mainstream peoples; and other factors that have been suggested by SECs during consultations and are to be addressed in the SECDP and project design. (Key areas of investigation are also suggested below.)
- *Strategy for disclosure and consultation*, indicating timing of disclosure and consultation, and the participants, such as affected SEC communities, SEC organizations, and individuals and entities who could provide useful feedback and inputs.
- *Mitigation measures and activities*, which will generally follow SEC preferences and priorities, including those agreed between the SEC communities/SEC organizations and LGED.
- *Institutional capacity*, taking into account LGED's staff experience, consulting services, and SEC and civil society organizations in designing and implementing SECDPs.
- *SECDP implementation schedule*, taking into consideration minimizing disruption to the livelihood and other activities of SECs.
- *Monitoring and evaluation,* with participation of SEC representatives and organizations, as well as other civil society organizations that may have been operating in these areas.
- *Financing the SECDP*. Budgets and sources of funds needed to implement the mitigation measures and development activities agreed between the SECs and LGED.

#### Socioeconomic Characteristics & Concerns

79. Baseline data and identification of social concerns will primarily focus on the cultural and socioeconomic characteristics of SECs and the potential vulnerability that might be caused by the proposed subproject. Data on the following socioeconomic characteristics are expected to indicate the nature and scale of adverse impacts and provide the essential inputs for SECDP.

#### Social & Cultural Characteristics

- Relationships with areas where they live -- relating to religious/cultural affinity with the ancestral lands, existence and use of livelihood opportunities, etc.
- Use of any tribal languages for social interactions and their use in reading materials and for instruction in formal/informal educational institutions in SEC localities.
- Food habits/items that may differ from non-small ethnic communities and the extent to which they are naturally available for free or can only be grown in the SEC territories, and which are considered important sources of protein and other health needs of SECs.
- Interactions and relationships with other tribal peoples' groups in the same and other areas.
- Presence of customary social and political organizations characteristics indicating internal organization and cohesion of the communities, and their interaction with those of the non-tribal population in these areas.

- Presence of SEC organizations, like community based organizations (CBOs)/NGOs, working with SEC development issues, and their relationships with mainstream organizations engaged in community development activities.
- Other cultural aspects likely to be affected or made vulnerable by the proposed subproject.

#### Settlement Pattern

- Physical organization of homesteads indicating organizational patterns with the existing community facilities, such as schools, places of worship, cremation/burial grounds and others, water supply and sanitation, etc.
- The extent to which the tribal settlements/neighborhoods are spatially separated from those of the non-tribal peoples, indicating interactions and mutual tolerance of each other.
- Present distance between the SEC settlements/neighborhoods and the selected subproject.

#### Economic Characteristics

- Prevailing land tenure -- indicating legal ownership and other arrangements that allow them to reside in and cultivate or otherwise use lands in their areas.
- Access to natural resources prevailing conditions under which SECs may have been using natural resources like forests, water bodies, and others that are considered important sources of livelihood.
- Occupational structure indicating the relative importance of the households' present economic activities, and the extent to which they might be affected or benefited because of the proposed subproject activities.
- Level of market participation -- engagement in activities that produce marketable goods and services, and how and to what extent market participation would be affected or enhanced by the subproject activities.

#### **Impact Mitigation & Development Measures**

80. To use private and public lands and avoid or minimize adverse impacts on SECs, LGED will apply the same guidelines proposed in Section B for involuntary resettlement. Eligibility and standards for compensation will also use those proposed in the same section. In addition, particular attention will be paid to ensure that non-local workers do <u>not</u> intrude into the SEC localities, or resort to actions and behavior that could be construed as culturally insensitive and disrespectful by SECs.

81. Choice of appropriate and culturally compatible development measures will largely depend on preferences and priorities of the affected SECs and their communities. Such measures may include providing credits where SECs are found to engage in the production of marketable goods, such as handicrafts, handlooms, small-scale horticulture; employment in construction and maintenance activities; basic water supply and sanitation facilities; and those, such as schools, that could be used by the communities as a whole. If credit programs are found appropriate, LGED will call upon civil society organizations like NGOs to organize and administer them.

#### E. FRAMEWORK FOR GENDER ACTION PLAN

# Introduction

82. Women constitute about half of the national population in Bangladesh. They are now increasingly recognized to play an effective and critical role in the process for sustainable and equitable development for men and women in the country. Women's mobility needs have increased over the years. This is due to more women entering the workforce while remaining primarily responsible for accessing basic services (e.g., bringing children to school and health facilities, going to the market, etc.) for their families. However, with economic challenges, women in many cases are pushed to travel in unfavorable environments. The resulting changes in social norms also allows more girls and women to go out of their houses and communities to study, visit relatives, do outdoor household tasks and other outdoor activities. The subprojects under RTIP-II AF in each phase will therefore include a gender analysis for gender inclusive design, implementation and operation. The gender issues will be addressed not only from the perspective of women as the transport service providers but also as transport users.

# Objectives

83. RTIP-II AF will continue to facilitate equal access to benefits and participation of men and women in all aspects of policy formulation and adoption, advocacy, gender gap analysis, employment and working environment, training and capacity building, participation and empowerment. Gender analysis for RTIP-II AF will consider the general and specific gender concerns and social vulnerabilities and identify specific actions which will:

- Promote women's participation in project planning and implementation.
- Maximize women's access to project benefits.
- Minimize social vulnerability.

#### **Policy Framework**

84. LGED has its own gender policy and adopted the Gender Equality Strategy 2016 - 2021 (GES). LGED GES requires to prepare operations specific Gender Action Plan (GAP) across the organization. An in-house advocacy forum within LGED operates for supervision and monitoring gender mainstreaming process in its own operation irrespective of sources of finance. The World Bank Gender Policy (OP 4.20) also stresses preparation of GAP for all its investments.

# 1. Gender Equality Strategy of LGED

85. The National Women Development Policy is the foundation of LGED's Gender Equality Strategy (January 2014). The principal objective of this Strategy is to develop women and to create women-friendly ambience at all levels of LGED activities in consonance with the incorporation of the National Women Development Policy 2011.

**Policy Adoption:** All the Project of LGED shall prepare Gender Action Plan (GAP) and implementation guidelines to follow in all stages of Project activities.

**Institutional arrangements:** The RTIP-II AF will execute the GAP about the Gender and Development Forum of LGED.

**Monitoring and Evaluation**: All spheres of activities will be monitored and evaluated. Collection of data/information, irrespective of their sources shall be gender disaggregated. Collected

data/information shall be sent to the Gender and Development Forum bi-annually and Forum in turn shall develop a Database.

**Recruitment and Working environment:** An Action Plan shall be prepared for future manpower engagement. Females will get equal opportunity with male during recruitment. A woman friendly working environment must be ensured. To meet this end, positions most suitable for the women are to be kept reserved for them by LGED at higher ratio, provisions for essential facilities exclusives for women are to be kept in the plans, designs and drawings for all infrastructures to be prepared and their proper implementation is to be assured.

**Participation:** There will be equal opportunities for all male and female working persons in all field. Active participation of women shall be ensured.

**Training:** Work extension areas for the women are to be explored and identified and the women shall be provided with appropriate trainings. Highly skilled human resources will be developed by imparting trainings by expert trainers.

**Empowerment:** Areas for women empowerment at all levels of LGED (e.g. training, information and technology, income, inheritance, right or full control on acquired assets) shall be identified and measures shall be taken to ascertain their ratio of inclusion based upon proper analysis and competency.

# 2. The World Bank Gender Policy (OP 4.20)

86. The World Bank aims to reduce gender disparities and enhance women's participation in the economic development of client countries by integrating gender considerations in its country assistance program. To this end, the Bank assists its client countries to:

- (a) Design gender-sensitive policies and programs to ensure that overall development efforts are directed to attain impacts that are equitably beneficial for both men and women. The Bank helps governments (i) identify barriers—including men's attitudes that prevent women from participating in and benefiting from public policies and programs, (ii) assess the costs and benefits of specific actions to remove these barriers, (iii) ensure effective program delivery, and (iv) establish monitoring and evaluation mechanisms to measure progress.
- (b) Review and modify legal and regulatory frameworks to improve women's access to assets and services, and take institutional measures to ensure that legal changes are implemented in actual practice, with due regard to cultural sensitivity.
- (c) Strengthen the database for, and train country officials in, gender analysis, particularly in countries with inadequate gender-disaggregated data.
- (d) Obtain financing, if necessary, to meet the resource demands of program changes. Bank lending supports the expansion of women's access to services and assets, and the Bank helps to
- (i) mobilize additional multilateral and bilateral financing, and (ii) organize Consultative Group meetings for specific countries. The Bank also promotes collaboration with international, national, and local non-governmental agencies in implementing Bank-financed Projects.

# 3. National and international commitments of the Government

	Tollowing table.					
Name	Date of preparation and acceptance	Date of the approval of the Bangladesh Government				
Universal declaration of the human rights	The council of the united Nations received and issued the universal declaration of the human rights as the general criteria of progress of all the nation and people of the world in December 10, 1948.	The Government of the people's republic of Bangladesh have committed to follow all the thirties article from that date as being a member of the general member of the united Nations.				
ConventionontheEliminationofAllFormsofDiscriminationAgainstWomen(CEDAW)	The convention has been accepted in the General Council of the United Nations on December 18, 1979.	The Government of the people's republic of Bangladesh have approved that documents on December- 6, 1984.				
Beijing platform for action (PFA)	In the documents of the fourth international women conference held on 1995 in Beijing, 12 issues for the development of women was accepted as to do for the Government, international community and NGO's.	The Government of the people's republic of Bangladesh have been agreed in that conference.				
Sustainable Development Goal (SDG)-5 (Gender Equality)	On 18 September 2015, the United Nations' General Assembly adopted the 2030 Agenda, an agreement of all 193 member-states which includes 17 global Sustainable Development Goals (SDG) and 169 sub-goals. It has been effective since 1 January 2016 and serves as a kind of instruction manual for a better world.	Gender equality is the number five agenda of the 17 SDGs. The Government of the people's republic of Bangladesh have made commitments to fulfill 17 goals including Gender Equality by 2030.				
Constitution of the people's republic of Bangladesh.	The Government of the people's republic of Bangladesh have declared the construction on 1972.	The year 1972				
National women development policy 1997	The Government of the people's republic of Bangladesh have introduced the National Women development policy in 1997 for the first time in line with the Beijing PFA.	National women development policy was declared on 8 March 1997.				
National women development policy 2011	National women development policies 2011 have been introduced for ensuring women empowerment, equal rights and opportunities.	The Government of the people's Republic of Bangladesh have introduced the National Women development policy in 2011.				

87. National and international commitments of the Government of Bangladesh are shown in the following table.

#### **Project Gender Principles**

88. In compliance with LGED's Gender Equality Strategy<sup>10</sup> and Bank policy on gender, the project proposes the following principles, guidelines and procedures to identify gender actions in respect of

<sup>10</sup> LGED, 2014, Gender Equality Strategy, January 2014, Dhaka, Bangladesh

subproject interventions and include those actions in social management plans (SMP) including Social Impact Assessment, RAP/ARP/SIMP and TPDP. To mainstream gender in the project process, LGED will apply the following basic principles in selection, design, implementation and monitoring of the subproject SMPs.

- Ensure that women are involved in selection, design, implementation, and monitoring and evaluation of the subproject activities including land acquisition and resettlement.
- Carefully screen the subprojects to identify needs and expectations of, and potential adverse impacts on, women and document them.
- Identify the impact details and the most appropriate mitigation measures through intensive consultation with the affected women and their communities, NGOs and civil society organizations, professionals, and the like.
- Identify appropriate actions to ensure and maximize project benefits to women through the consultative process.
- If women are involved in civil works construction, operation and maintenance of subproject infrastructure, ensure: (i) equal pay for equal work; (ii) gender friendly work environment; and (iii) work place safety for women and children.

# **Gender Action Plan**

89. LGED has proposed a Gender Action Plan for the RTIP-II AF in conformity with its own Gender Equality Strategy and the World Bank requirements of gender equality in development process. The draft Gender Action Plan (GAP) has been provided at **Annex-F** that will be reviewed, updated and adopted for the RTIP-II AF within 3 months of implementation effectiveness. The gender action plan targets awareness and empowerment of women, increased participation of women in project design and implementation process and equal treatment for men and women in employment under the project. The plan has also proposed to identify women interested and ready for working in the project civil works where they fit with necessary skills training and orientation for human development.

# F. LABOR INFLUX MANAGEMENT

90. Civil works construction under the AF Project will require labor force and associated goods and services those may not be fully supplied locally for several reasons, among them worker unavailability and lack of technical skills and capacity. In such cases, the labor force (total or partial) may be brought in from outside the project area. In many cases, this influx is compounded by an influx of other people ("followers") who follow the incoming work force with the aim of selling them goods and services, or in pursuit of job or business opportunities. The rapid migration to worksites and settlement of workers and followers in the subproject areas is referred to as labor influx, and under certain conditions, it can affect subproject areas negatively in terms of public infrastructure, utilities, housing, sustainable resource management and social dynamics.

91. The size of labor force to mobilize for RTIP-II AF works sites will be moderate with around 50-100 workers, most of whom can be recruited locally. Though the number of outsider workers will considerably be "low" compared to the community population, LGED does feel to be vigilant to any potential social risks related to gender-based violence (GBV) and sexual exploitation and abuse (SEA). LGED will adopt a series of measures to prevent, mitigate, and respond promptly and adequately to any case of gender-based violence. LGED will design and implement a risk management Program

including GRM (see para 27), in collaboration with all project-related agencies - Client, Community, Consultants and Contractors – to prevent, mitigate, and, if the situation arises, expeditiously respond to project-related instances of GBV and SEA during project implementation.

92. LGED will look at the contractors' labor and staff management to avoid any unintended incidents of social risks. The site specific social assessment and management plans will assess the risks associated with influx of outsiders in the project site. The contractors labor management should include plans to reduce influx (by using local labor as far as possible), mitigate risks and implement the plans. This will be mandatory for contractors to follow, if labor influx is assessed for civil works sites and will be specified as the contractor's obligation in all bid documents. LGED will be vigilant on labor influx management in the civil works sites and report to the Bank on a regular basis as per monitoring and evaluation of social development and safeguards action plans under the project.

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- 3. World Bank, 2010(2): Aide Memoire, Review Mission (Bangladesh), Rural Transport Improvement Project (RTIP), Dhaka, September 19-30, 2010
- 4. World Bank, 2011: Comments on Social Impact Management Framework, LGED, February 2011
- 5. BIDS, 2010: Independent Review of the Resettlement Program under Rural Transport Improvement Project, LGED (Final Report), March 2010
- 6. RHD, 2008: Social Impact Management Framework, Road Sector Reform, Roads and Highways Department (RHD), Dhaka July 2008
- LGED, 2007: A Proposal for Expediting Land Acquisition & Mitigating Financial Abuse Risks in Donor-Funded Projects, Local Government Engineering Department (LGED), Dhaka, 13 March 2007
- 8. LGED, 2004: Resettlement Action Plan, Second Phase, Rural Transport Improvement Project, LGED, Dhaka, 2004
- 9. LGED, 2003: Resettlement Framework, Rural Transport Improvement Project, LGED, Dhaka, 2003.
- 10. LGED, 2010: Gender Equity Strategy and Action Plan, 2008 2015, LGED, Dhaka, October
- 11. LGED, 2014: Gender Equality Strategy, LGED, Dhaka, January

#### ANNEX A1

#### SCREENING FORM FOR SOCIAL SAFEGUARDS ISSUES

[To be filled in jointly by LGED and Consultants for each subproject/road, or section/spot. Where private lands are to be acquired, or public lands (including LGED's own) are to be resumed from authorized and unauthorized private uses, census of affected persons and inventory of losses to be prepared. The consultants will include a summary of the impacts and mitigation requirements for each subproject in the Screening Report. Impacts identification and the mitigation eligibility and requirements should follow the principles adopted in this SIMF.]

# A. Identification

1.	.Name of subproject/road:	Name of District:
	Union/Municipality:	Upazila:
2.	Road section/spot screened:	
3.	Project component:	
4.	Brief description of the physical works:	
5.	Screening Date(s):	
B.	Participation in Screening	
<i>6</i> .	Names of <u>Consultants' representatives</u> who screened the subpr	
7. 	Names of <u>LGED officials</u> participated in screening:	
 8.	Local Government representatives and community members screening: List them in separate pages with names and address and any other information to identify them during preparation	<u>&amp; organizations</u> participated in es, in terms of road sections/spots

- 9. <u>Would-be affected persons</u> participated in screening: List them in separate pages with names, addresses in terms of road sections/spots where they would be affected, and any other information to identify them during preparation of impact mitigation plans.
- C. Land Requirements & Ownership

- 10. Will there be a need for additional lands\* to carry out the intended works under this contract?
  [] Yes
  [] No
  (\* 'Additional lands' mean lands beyond the carriageways and shoulders in case of roads.)
- 11. If 'Yes', the required lands presently belong to (Indicate all that apply):

[] LGED	[] Government – khas & other GOB agencies	[] Private citizens
[] Others (M	lention):	

# D. Current Land Use & Potential Impacts

12. If the required lands belong to <u>Private Citizens</u>, they are currently used for (Indicate all that apply):

[] Agriculture	# of households using the lands:	
[] Residential purposes	# of households living on them:	
[] Commercial purposes	# of persons using them:	# of shops:
[] Other Uses (Mention):		# of users:

13. If the required lands belong to <u>LGED and/or other Government agencies</u>, they are currently used for (Indicate all that apply):

[] Agriculture	# of persons/households using the lands:	
[] Residential purposes	# of households living on them:	
[] Commercial purposes	# of persons using them:	# of shops:
[] Other Uses (Mention):		# of users:

14. How many of the present users have lease agreements with any government agencies?

.....

15. Number of <u>private homesteads</u> that would be affected <u>on private lands</u>:

*Entirely*, requiring relocation: ...... *Partially*, but can still live on present homestead: ......

- 16. Number of <u>business premises/buildings</u> that would be affected <u>on private lands</u>: .....
   Entirely and will require relocation: # of businesses housed in them: .....
  - *Partially*, but can still use the premises: ..... # of businesses housed in them: .....
- 17. Residential households will be affected on <u>LGED's own and & public lands</u>: .....

	<i>Entirely affected</i> and will require relocation: # of these structures:
	# of structures built with brick, RCC, & other expensive and durable materials:
	# of structures built with inexpensive salvageable materials (bamboo, GI sheets, etc:
	<u><i>Partially affected</i></u> , but can still live on the present homestead: # of structures:
	# of structures built with brick, RCC, & other expensive and durable materials:
	# of structures built with inexpensive salvageable materials (bamboo, GI sheets, etc):
18.	# of <u>business premises</u> that would be affected on <u>LGED's own &amp; other public lands</u> :
	<i>Entirely affected</i> and will require relocation: # of these structures:
	# of businesses housed in these structures:
	# of persons presently employed in the above businesses:
	# of these structures built with brick, RCC, & other durable materials:
	# of structure built with inexpensive salvageable materials (bamboo, GI sheets, etc):
	<u>Partially affected</u> , but can still stay in the present premises: # of these structures:
	# of businesses housed in these structures:
	# of persons presently employed in these businesses:
	# of these structures built with brick, RCC, & other durable materials:
	# of structure built with inexpensive salvageable materials (bamboo, GI sheets, etc):
	<i># of businesses/trading activities that would be displaced</i> from <u>make-shift structures</u> on the road, and other areas/spots:
20.	Do the proposed subproject works affect any community groups' access to any resources that are used for livelihood purposes?
	[] Yes [] No
21.	If 'Yes', description of the resources:
22.	Do the proposed works affect community facilities like school, cemetery, mosque, temple, or others that are of religious, cultural and historical significance?

[] Yes [] No

23.	If 'Yes', description of the f	facilities:	
 24.	Describe any other impacts	s that have <u>not</u> been covered in this question	nnaire?
25. 	Describe alternatives, if an	y, to avoid or minimize use of additional lan	nds:
···· ·· ··· ··	· · · · · · · · · · · · · · · · · · ·		
 26.	Which of the following imp	act mitigation plans would be prepared for	the subproject?
	[] Resettlement Plan	[] Abbreviated Resettlement Plan	[] None
(Th		ATION ON TRIBAL PEOPLES (SECs) subprojects are located in areas that are also	inhabited by small ethnic
27.		members and organizations who participate	-
••••			

28. Have the SEC community and the would-be affected SECs been made aware of the potential positive and negative impacts and consulted for their feedback and inputs?

	[ ] Yes	[ ] No		
	Has there been a <u>h</u>	broad-based comm	unity consen	sus on the proposed works?
	[ ] Yes	[ ] No		
• •				
29.	Total number of v	vould-be affected S	SEC househo	lds:
30.	The would-be affe	ected SEC househo	lds have the j	following forms of rights to the required lands:
	[] Legal:	# of households	:	
	[] Customary:	# of households	:	
	[] Lease agreem	ents with any GOE	B agencies:	# of households:
	[] Others (Menti	ion):		# of households:
31.	Does the subproje		-	eligious and cultural significance to the SECs?
		[ ] Yes	[ ] No	
<i>32</i> .	If 'Yes', description	on of the objects: .		
<i>33</i> .	The following are	e the three main eco	onomic activ	ities of the would-be affected SEC households:
а.				
b.				
c.				
34.	Social concerns e			-
	about the works p	roposed under the	subproject: .	
35.			-	the social outcomes of the subproject:
	[] Positi	ive [] Nega	tive [	] Neither positive nor negative

36. In respect of any conditions that may have been agreed for the broad-based community consensus, and the social impacts on SECs and their concerns, is there a need to,

Undertake an in-depth Impact Assessment study?	[ ] Yes	[ ] No
Prepare an Tribal Peoples Plan?	[ ] Yes	[ ] No

On behalf of the consultants, this Screening Form has been filled in by:

Name:	Designation:
Signature:	Date:

Social Impact Management Framework (SIMF) Updated

#### ANNEX A2 SIMF IMPLEMENTATION ARRANGEMENTS: ROLES & RESPONSIBILITIES OF LGED

PARTICIPANTS	RESPONSIBILITIES
CHIEF ENGINEER	Facilitate Project Management Unit (PMU) at LGED in the process of preparation, design, implementation and monitoring and evaluation of land acquisition and Social Management Plans.
PROJECT MANAGEN PROJECT DIRECTOR	
	<ul> <li>Actively facilitates within EOED to have the services of Officials like District Sociologist, Asstt. Engineer, Sub Asstt. Engineer, Community Organizers from other districts and upazilas, as and when additional manpower is required in particular project sites.</li> <li>Ensures that RAPs/SECPs are implemented in full, including compensation payment, before civil works start.</li> <li>Monitors progress in selection of roads and other components, engineering design and determination of land acquisition needs and their specific locations, LAP preparation and approval thereof by MLGRD&amp;C, and submission of LAPs to DCs and approval by DLAC/relevant authorities.</li> </ul>
	<ul> <li>Approves or actively facilitates approval of the land acquisition proposals and resettlement budgets by LGED/MLGRD&amp;C.</li> <li>Monitors progress in social screening and public consultations, PAP census and data processing, and phase-wise RAP/SECDP preparation.</li> <li>Actively liaises with DCs, assist LGED XENs to resolve any issues to complete land acquisition in time.</li> <li>Review of progress of land acquisition and payment of CUL and to-up on routine basis.</li> </ul>
PROJECT MANAGER	<ul> <li>Assists Project Director in preparation and implementation of land acquisition and resettlement activities.</li> <li>To ensure that roads and other components are selected, land acquisition requirements and locations are identified, social screening and public consultations are carried out, land acquisition proposals (LAPs) are prepared and submitted to Project Director for necessary action. To coordinate with the District Administration in LA process.</li> </ul>

- Liaises with Project Director and offices at the District level including • Deputy Commissioners, and any other stakeholders who are deemed instrumental in land acquisition and RAP/SECP implementation processes.
- Ensures that RAPs/SECPs are implemented in full, including • compensation payment, before civil works start.
- Monitors progress in selection of roads and other components. • engineering design and determination of land acquisition needs and their specific locations, LAP preparation and approval thereof by MLGRD&C, and submission of LAPs to DCs and approval by DLAC/relevant ministries.
- Monitors progress in social screening and public consultations, PAP • census and data processing, and phase-wise RAP/SECP preparation.
- Actively liaises with Deputy Commissioners, assists LGED XENs to • resolve any issues to complete land acquisition in time.
- Monthly review of progress of Land Acquisition and payment of CUL • and to-up payment.
- Coordinates all process tasks leading to selection of roads and other • SOCIOLOGIST components, land acquisition and preparation and implementation of the phase-wise RAPs/SECPs.
  - Coordinates and participate in the process tasks like social screening, • public consultations, PAP census/surveys, market prices surveys, and joint on-site verification of the affected properties, and ensures flow of information between PMU and field offices.
  - Assists Land Acquisition and Resettlement Specialist (DS Consultant) • and others in scheduling the process tasks and determine the manpower requirements, and assists the Project Director and Project Manager and XENs in re-allocation of available manpower and, if required, to arrange for additional manpower.
  - Assists Land Acquisition and Resettlement Specialist (DS Consultant) • with RAP/SECP preparation in the way of impacts and policy reviews, budgeting and working out the RAP/SECP implementation schedules.
  - Assists with preparation of the PAP entitlement files for individual PAPs, and facilitate procurement of CUL payment information required to determine the Top-Up.
  - Assists the data processing personnel ensuring flow of data on process • tasks, land acquisition and RAP/SECP implementation, including details of compensation payment by DCs and LGED (Project Office).
  - To prepare the Monthly Progress Reports. •
  - To monitor the activities of GRCs.

# PROJECT FIELD OFFICES

LGED District Office

EXECUTIVE

SENIOR

- ENGINEER
- Coordinates all district level project activities with Project Director and Project Manager and DS consultants, and responsible for timely completion of all process tasks for the selected subprojects, leading to land acquisition and preparation and implementation of the phase-wise RAPs/SECPs.
- Assisted by the DS consultants and field staff, ensures that social • screening, public consultations, identification of acquisition requirements and ground locations, PAP census, Market Price Surveys, joint-on-site verification and similar tasks are completed in time.

46

Social Impact Management Framework (SIMF) Updated

- Submits LAPs to DCs and actively follows through the LAP approval processes by Deputy Commissioners and DLACs; legal acquisition process, including issuance of legal notices; and compensation payment by DCs.
- Assists Deputy Commissioners, LAOs and other acquisition officials to arrange for spot payment of compensation.
- Facilitates procurement of CUL payment information required to determine top-up payment by LGED (PMU).
- Ensures that the Grievance Redress Committees (GRCs) are formed and made operational, receives grievances from the aggrieved PAPs, and schedules hearings.
- Disburses the compensation due to the squatters, and the top-up to the legal owners (checks are signed by PD).
- Monitors all tasks related to land acquisition and resettlement, and ensures that the contractors do not start the civil works before the PAPs are paid their compensation in full.
- Ensures assessment of Market Prices and preparation of entitlement files for top-up payment as per Entitlement Matrix.

SENIOR ASSISTANT ENGINEER (CIVIL/PROJECT)

- Coordinates all district level project activities with Project Manager, Executive Engineer and DS consultants, and responsible for timely completion of all process tasks leading to land acquisition and preparation and implementation of the phase-wise RAPs/ SECPs.
- Assists XEN, DS consultants and field staff, in social screening, public consultations, identification of acquisition requirements and ground locations, PAP census, Market Price Surveys, joint-on-site verification and similar tasks are completed in time.
- To assist XEN in submission of LAPs to Deputy Commissioner and actively follows through the LAP approval processes by Deputy Commissioners and DLACs; legal acquisition process, including issuance of legal notices; and compensation payment by Deputy Commissioners.
- To assist XEN to arrange for spot payment of compensation by the Land Acquisition Officers.
- Facilitates procurement of CUL payment information required to determine top-up payment.
- To form Grievance Redress Committees (GRCs) and receive grievances from the aggrieved PAPs, and schedules hearings.
- To act as convener of Grievance Redress Committees (GRCs) and preside over the GRC meetings and ensure that the decisions of the meeting are recorded properly and decisions are implemented.
- To assist Executive Engineer in disbursement of compensation due to the squatters, and the top-up to the legal owners.
- To assist Executive Engineer in assessment of Market Prices and preparation of entitlement files for top-up payment as per Entitlement Matrix.

#### DISTRICT SOCIOLOGIST

#### **ROLES AND RESPONSIBILITIES**

The District Sociologists will play a critical role in the planning, implementation, monitoring and reporting of all the Social Dimensions of RTIP-II AF. These cover three aspects:

- (1) General social development work including the implementation of the information and communications strategy; participatory and consultation activities with different categories of beneficiaries, project affected persons (PAP), small ethnic communities and stakeholders; and implementation of the Suggestion and Complaints Handling Mechanism.
- (2) Land acquisition and resettlement.
- (3) Environmental matters.

The District Sociologist will report directly to their District Executive Engineers (XEN), but will also take advice and instructions from the PMU Senior Sociologist and, on specific matters, the MS Consultant Social Scientist (SS). They will provide oversight and support of the work of the upazila Community Organizers. Where appropriate and necessary on specific matters they will work together with other relevant LGED staff at district and upazila level, and with DS Consultant's district staff.

#### SPECIFIC TASKS

#### Social Development Dimensions of Project

- Responsible for organising all information dissemination activities under the RTIP-II : AF Information and Communications Strategy in their respective districts, including supervising and supporting the information work of the Community Organisers, and reporting on progress, achievements and issues identified.
- Responsible for ensuring the proper and timely conduct of all participatory and consultation activities for different aspects of the project including organising and conducting certain activities, assisting the MS consultant social specialists and other project consultants in carrying out field works, supervising and supporting the participatory and consultation work carried out by the Community Organisers, and ensuring proper and timely reporting of all such work in their districts.
- Providing the secretariat services for the District level Suggestion and Complaints Committee (SCC), including collating and documenting all suggestions and complaints received through different channels: preparing the agenda and papers for, organising, and writing the minutes of SCC meetings; organising and monitoring the follow-up actions to decisions made at the SCC; preparing regular district-level reports on the handling of suggestions and complaints; and responding to follow-up from the PMU about these reports.
- Contributing to the training of Community Organisers.
- Generally providing support the LGED XENs, the PMU and consultants on all social aspects of project implementation and reporting.

#### Land Acquisition and Resettlement

• Responsible for all process tasks leading to selection of roads and land acquisition and preparation and implementation of the phase-wise RAPs/SIMPs/SECDPs.

- Conducts and ensures factual integrity of social screening, public consultations, and PAP census and coordinates them with the Land Acquisition and Resettlement Specialist (DS Consultant).
- In assisting the Land Acquisition and Resettlement Specialist, actively participates in Market Price Surveys of the affected properties, and assists with joint-on-site verification of the affected properties.
- Facilitates and expedites the conduct of market price surveys of structures and trees and ensures LGED participation in the PWD and Forest office survey teams.
- Takes follow-up action to address concerns over inflated valuations of structures and trees.
- Organizes focus groups of PAPs on a continuing basis to explain the compensation payment modalities and documents are required to claim compensation from the Deputy Commissioner, and the Grievance Redress Procedure.
- In assisting the Land Acquisition and Resettlement Specialist (LA&RS), identifies the PAPs who do not have all legal documents to claim compensation from Deputy Commissioner, prepares lists of the missing documents for individual PAPs, and assists in obtaining the required documents from the Upazila Revenue Offices.
- Assists aggrieved PAPs to lodge grievances and the XEN to schedule the grievance hearings, and keeps records of the grievance proceedings as per monitoring requirements.
- Assists XEN, LGED and LAOs to arrange for spot payment of compensation, and informs and organize the PAPs accordingly.
- Ensures that the PAPs, both legal owners and squatters, have received their compensation.
- Performs other tasks that are pertinent to land acquisition and resettlement.

Environment

- As part of information and communication responsibilities, ensure proper dissemination of all information on the RTIP-II : AF environmental management strategy and environmental procedures, including public dissemination of Environmental Management Plans (EMP), and supervise and support the work of the Community Organisers on this matter.
- As part of participation and consultation responsibilities, ensure proper and timely conduct of all participatory aspects of the implementation of the environmental strategy and EMPs, supervising and overseeing the related work of the Community Organisers and supports the project and consultant specialist environmental staff. These responsibilities will continue from planning and screening (including conduct of IEEs and EIAs) through the design, construction and post-construction phases, including support for environmental monitoring.
- Include the handling of all environmental suggestions and complaints within the scope of responsibilities in providing secretariat services to the SCC.

#### LGED Upazila Office UPAZILA ENGINEER

• Coordinates all Upazila level project activities with XEN, and responsible for the timely completion of all process tasks in the Upazila

leading to preparation and implementation of the LAPs and RAPs/SIMPs/SECDPs.

- Assisted by the DS consultants and field staff, ensures that social • screening, public consultations, identification of acquisition requirements and ground locations, PAP census, market price surveys, joint on-site verification and similar tasks are completed in time.
- Assists other responsible persons to identify the PAPs who do not have all legal documents to claim compensation from Deputy Commissioner, and to prepare lists of the missing documents for individual PAPs.
- Receives grievance petitions from aggrieved PAPs. •
- To form Grievance Redress Committees (GRCs) and receive grievances • from the aggrieved PAPs, and schedules hearings.
- To act as convener of Grievance Redress Committees (GRCs) and preside over the GRC meetings and ensure that the decisions of the meeting are recorded properly and decisions are implemented.
- Assists XEN and land acquisition officials to arrange for spot payment of compensation, and informs and organize the PAPs accordingly.
- Assists XEN to disburse the LGED's part of the payment to legal owners (top-up) and to the squatters.
- Monitors all tasks related to land acquisition and resettlement, and • ensures that the contractors do not start the civil works before the PAPs are paid their compensation in full.
- Assist in LAP preparation and RAP/SIMP/SECDP Implementation Process.
- SUB-ASSISTANT To assist Upazila Engineer in performing the activities mentioned above and any other activity that may come up in the process of Land Acquisition, Resettlement of displaced persons and RAP/SIMP/SECDP implementation within the Upazila.
  - Responsible for directly contacting the PAPs at the local levels. •
  - Participates in process tasks like social screening, public consultations, and PAP census and surveys and coordinates them with the District Sociologist, Upazila Engineer (UE) and Assistant Engineer (Project-District HO).
  - In assisting the Land Acquisition and Resettlement Specialist, actively participates in market price surveys, and assists with joint on-site verification of the affected properties.
  - Assists the District sociologist to facilitate and expedite conduct of market price surveys for structures and trees. Accompanies the surveyors from PWD and Forest offices in the conduct of the market price surveys.
  - In assisting District Sociologist organizes focus groups of PAPs, and • consults the PAPs on a continuing basis to explain the compensation payment modalities and documents that are required to claim compensation Deputy Commissioners, and the Grievance Redress Procedure.
  - Assists the Land Acquisition and Resettlement Specialist and District Sociologist to identify the PAPs who do not have all legal documents to claim compensation from Deputy Commissioners, to prepare lists of the missing documents for individual PAPs, and to obtain the documents from the UROs.

# Social Impact Management Framework (SIMF) Updated

ENGINEER

COMMUNITY

ORGANIZER

#### 50

- Assists aggrieved PAPs to lodge grievances and the XEN to schedule the grievance hearings; keeps records of the grievance proceedings as per monitoring requirements.
- Assists XEN, District Sociologist and LAOs, in arranging spot payment of compensation by informing and organizing the PAPs.
- Keeps records of any compensation payment issues faced by the individual PAPs.
- Performs other tasks that are pertinent to land acquisition, RAP/SIMP/SECDP implementation with in the Upazila.

#### ANNEX A3

#### TASKS AND RESPONSIBILITIES MATRIX FOR LGED

Main tasks	Specific activities	PMU, LGED HQ	District LGED	Upazila LGED	Consultant LGED
Social impact assessment	Selection of roads and other components	PD and PM	XEN, DS	UE	LA&RS
	Identification of land requirements	PD and PM	XEN, DS	UE	LA&RS
	Social screening and public consultation	PD, PM & Sociologist	XEN / Sr Asstt. Engineer, DS	UE/ Sr Asstt. Engineer	SS, LA&RS
	Census and inventory of losses	PD, PM & S.Sociologist	XEN, DS	UE	SS, LA&RS
	Preparation of resettlement plans	PD, PM & S.Sociologist			SS, LA&RS
Land acquisition	Preparation of land acquisition proposals	PD, PM & S.Sociologist			SS, LA&RS
	Obtaining administrative approval on land acquisition	PD and PM			SS, LA&RS
	Participation in joint verification and valuation		Sr Asstt. Engineer	Sr Asstt. Engineer	LA&RS
	Providing funds for land acquisition	PD			
	Following up land acquisition process by DCs and ensure payment to all affected persons	PD, PM & S.Sociologist	XEN & DS	UE & CO	SS, LA&RS
	Taking over land and handing over to contractors		XEN	UE	SS

Implementation of mitigation plans	Identification of affected persons entitled for resettlement assistance		XEN & DS	UE & CO	SS, LA&RS
	Preparation of resettlement budgets and requisition to PMU		XEN & DS	UE & CO	SS, LA&RS
	Allocation of funds for resettlement & rehabilitation	PD and PM			
	Payment of top-up and other cash assistance to PAPs		XEN & DS	UE & CO	
	Relocation of PAPs		XEN & DS	UE & CO	SS, LA&RS
Supervision and monitoring	Land acquisition	PD, PM & S.Sociologist, DS	XEN & DS	UE & CO	SS, LA&RS
	Social impact assessment	PD, PM & S.Sociologist	XEN & DS	UE & CO	SS
	Implementation of mitigation plans	PD, PM & S.Sociologist	XEN & DS	UE & CO	SS, LA&RS

PD = Project Director, PM = Project Manager, XEN = Executive Engineer, DS = District Sociologist, UE = Upazila Engineer, CO = Community Organizer, SS = MS Consultant Social Scientist, LA&RS = DS Consultant's Land Acquisition and Resettlement Specialist

#### Project Phase: Period from \_, 20\_ \_\_\_\_to Complainant's Nature of Date of Method of Decisions and Agreement with and Reason, if pending Case Progress name, gender complaints and Petition (solved/ No. resolution date of commitment to and location expectation of submitted with dates communication complainant pending) complainant to the complainant

#### ANNEX A4 BIANNUAL GRIEVANCE REPORT

# ANNEX B1 APPLICATION GUIDELINES FOR MITIGATION MEASURES

The following guidelines are based on the compensation eligibility of PAPs and mitigation principles and standards, and correspond to the entitlements proposed in the Entitlement Matrix.

# 1. LOSS OF AGRICULTURAL & OTHER LANDS

# **Entitlements for Legal Landowners**

<u>Compensation-Under-Law (CUL)</u>: As per Land Acquisition Ordinance, CUL covers lands and other assets, such as house/structures, trees, and other items of value, that are built and grown on the acquired lands.

CUL is assessed by the Deputy Commissioners (DCs) and paid only to the persons who have legal titles (and legal agreements in cases of leased-in assets) to the acquired lands and other assets.

<u>Replacement Cost</u>: Current cost of purchasing land of same quality and use, equal to the amount acquired, <u>PLUS</u> the registration cost or stamp duty.

Current cost will be determined by LGED through local market price surveys for different types of lands, by using the methods suggested in Annex B2.

Stamp Duty and Registration Cost: Charged on the price at which the land is being bought or sold.

Stamp duty and registration cost will be calculated on the current market prices that will be determined through land market surveys.

*<u>Top-Up</u>*: Equals the positive difference between the total replacement cost and the total CUL paid by DCs.

- Top-up will apply only to the landowners who have legal titles (DCs identify the titleholders) to the affected lands and other assets.
- Top-up will be paid in cases where total CUL paid by DC to an affected property owner is found smaller than the total replacement costs/market prices of all affected assets determined through the market price surveys.
- Individual top-ups will be determined by taking into account all acquired assets (re: paragraph 18, Section B), but will be paid for the parts for which CUL is paid by DCs (re: paragraph 19, Section B). (Partial CUL and top-up payment may occur in situations where the lands acquired from an owner are located in more than one mouza, or are under more than one daag, or involve legal disputes.)

Top-up will be determined in the following manner:

Sum of the replacement costs and market prices (as may apply) of all affected assets, <u>MINUS</u> the total amount of CUL paid by DC to a landowner for lands and other assets affected in any number of mouzas (re: paragraph 18 in Section B).

<u>*Transition Allowance: Will apply to certain landowners and 'vested non-resident (VNR)' land owners/users.* Operational guidelines are provided under Loss Category 5 below.</u>

# Leaseholders of Public Lands

If such lands come under acquisition the DCs, who execute the lease agreements, will determine and settle the contractual obligations in the form of CUL.

# 2. LOSS OF HOMESTEAD LANDS (VITA)

<u>Homesteads on Private Lands</u>: For homesteads on private lands, the proposed assistance measures will apply in addition to the compensation for the lands as per provisions described above, and for the houses and other assets as per the provisions described below.

- Where the affected households can no longer live in the present homesteads (vitaa), they can either directly purchase replacement lands at locations of their choice, or relocate on public lands that LGED would arrange. Wherever they decide to relocate, additional relocation assistance will consist of:
  - Development of the lands to the level of other homesteads in the locality and provision of access roads.
  - Restoration of pre-acquisition level basic utilities, such as water supply and sanitation, electricity, etc.

*<u>Homesteads on Public Lands (Squatters</u>):* Relocation assistance will apply to poor and vulnerable households, and consist of:

Development, as above, of LGED's own or other public lands that LGED would designate for their relocation, as well as provision of water supply and sanitation facilities.

Homesteads on VNR Lands: Relocation assistance as follows:

- Where parts are acquired and the remainders of the homestead lands are adequate to move and rebuild the houses: Compensation/assistance will consist of moving and rebuilding costs.
- Where acquisitions require physical relocation elsewhere Relocation assistance will consist of relocation plot on public lands to be arranged and developed by LGED, and moving and rebuilding costs; <u>OR</u>
- Six months' rent for living accommodations comparable to the affected ones. The rent will be determined based on the prevailing rates in the nearby towns/urban settlements, including Upazila headquarters and the like.

# 3. LOSS OF HOUSES/STRUCTURES

# Legal Owners

<u>*Compensation-Under-Law:*</u> Assessed by the DCs on all houses/structures standing on the acquired private lands at the time of issuance of Notice-3 under the Land Acquisition Ordinance.

<u>*Replacement Costs:*</u> Assessed by LGED, will include current costs of the same building materials, labor and any other cost items to rebuild the affected houses/structures.

- Costs of materials, labour and other cost items will be determined by surveying their current prices in the local markets by using the methods suggested in Annex B2.
- Where houses/structures are partially affected and the remainders are structurally safe and useable, replacement costs will be determined on the affected portions.

# Squatters

Socio-economically vulnerable squatters are entitled to Transfer and Reconstruction Grant (TRG) for <u>shiftable</u> and House Construction Grant (HCG) for <u>non-shiftable</u> houses.

- *TRG will apply to <u>shiftable</u> houses/structures built with materials/components that can be dismantled without much damage and the materials can be used to rebuild them.* <u>Shiftable</u> houses/structures are generally built with bamboo thatch, GI sheets, wood, plastic sheets, and other inexpensive, generally non-breakable materials.
- *HCG applies to <u>non-shiftable</u> houses/structures* generally built with materials/components that cannot be dismantled intact. These are likely to be built with mud walls, mud-plastered walls of straw/bamboo/jute stalks and similar cheap materials, and straw roofs.

The following exceptions will apply for TRG and HCG:

- Both <u>shiftable</u> and <u>non-shiftable</u> houses/structures will be <u>ineligible</u> for compensation if (a) they are not used by the owners themselves, or (b) are rented out to others.
- *No affected structures built after the <u>cut-off dates</u> will be eligible for compensation.*

# Vested Non-Resident Property Users/Owners

Are eligible for TRG or HCG, which will be determined in consultation with the present users/owners.

- TRG will apply where houses/structures are to be moved and rebuilt.
- *HCG will apply where houses/structures are partly affected and the remainders are structurally safe and usable.*
- Where houses/structures are partly acquired, the current users will be allowed to use the remainder.

# 4. LOSS OF TREES ON ACQUIRED PRIVATE & PUBLIC LANDS

Compensations for trees affected on private lands will be assessed by the District Forestry Department, and those grown on public and VNR lands by LGED.

<u>Compensation for Trees</u>: Will be based on the survey of current prices in the local markets by using the methods suggested in Annex B2. The compensation will take into account the species, size, maturity and other characteristics of the affected trees that influence their market value.

In addition to the above compensation, the owners will be allowed to fell the trees and keep them. The owners will however not fell the trees unless LGED asks them to do so after it verifies, as and when necessary, the assessment by the Forestry Department.

<u>Compensation for Fruits on Trees</u>: Will apply if the trees need to be felled before the fruits are harvested.

LGED will use the standards of the Agriculture Department to estimate the amount of fruits on individual trees, and determine their value based on the survey of current harvest prices in the local markets (as suggested in Annex B2).

#### 5. LOSS OF AGRICULTURAL, BUSINESS, EMPLOYMENT & RENTAL INCOME

*Agricultural Income*: The transition allowance (TA), three times the value of crops grown a year, will be applied as follows: (a) *Legal Owners*: if acquisition amounts to 20% or more of the total productive area; and (b) *VNR Owners/Users*: for any amount of land acquired. The TA will be determined as follows:

<u>In cases of multiple crops</u>: Sum of the harvest prices of the crops produced on the acquired land in each cropping season in the year, MULTIPLIED by three.

In cases of single and perennial crops: Total harvest price of the crop, MULTIPLIED by three.

LGED will use the standards of the Agriculture Department to determine the amount of various crops produced per unit of land, and the market surveys for harvest prices (as suggested in Annex B2).

Business Income: Applies to the owners of all businesses affected on private and public lands.

Unless proper bookkeeping is practiced by the business owners, use of the method suggested for determining loss of business income may become difficult. In order to corroborate the income loss determined based on information given by the owners; LGED will examine previous year's income tax returns and VAT payment records.

<u>Compensation for Temporarily Closed Businesses</u>: Average daily net income, exclusive of expenses like rent, staff salary, utilities, etc., based on a period of 30 days.

Compensation will be paid for the number of days needed to reopen the individual businesses, or complete the civil works, whichever is smaller.

<u>Compensation for Partially Affected Businesses</u>: Applies to those which are affected partially and can still operate from the remainders of the premises.

Compensation, calculated as above, will be paid for the number of days needed to repair and reopen the individual businesses, or complete the civil works, whichever is smaller.

<u>Compensation for Businesses Requiring Physical Relocation</u>: Applies to businesses that are to be removed entirely from the present locations.

- In addition to their own initiatives to find alternative locations, the business owners will be allowed to relocate on LGED lands, if any in the vicinity, OR
- On public lands arranged by LGED, in consultation with the affected business owners and the local governments like Municipality, Union Parishads and haat/bazaar committees.
- Compensation based on average daily net income, exclusive of expenses like rent, staff salary, utilities, etc., based on a period of 30 days. Compensation will be paid as follows:
  - <u>Self-relocation</u>: For the number of days needed to reopen the individual businesses in locations the business owners choose, for a maximum of 90 days.
  - <u>Relocation on LGED/Public Lands</u>: For the number of days needed to reopen the individual businesses, for a maximum of 45 days.

*Employment Income Loss:* Will apply to persons who would be (i) found continuously employed in the affected businesses for at least six months up to the date of PAP census (cut-off date); and (ii) remain employed in those establishments at the time the businesses are required to vacate the lands.

- Employees of businesses requiring temporary closure during construction will be compensated for the actual number of days needed to reopen the individual businesses, or for a maximum of 30 days.
- Employees of businesses requiring relocation will be compensated for the actual number of days needed to relocate them, or for a maximum of 45 days.

The daily compensation rates will be based on the individual employee's current monthly salary or daily wages.

<u>Rental Income Loss</u>: Applies to the legal owners of the affected built premises located on private lands, which have been rented out to others. *The three months' compensation will be based on monthly rent paid by the current tenants.* 

# 6. UNFORESEEN LOSSES

LGED will take into account any impacts/losses that are unique to any subprojects and not covered in this SIMF, and consult IDA to adopt measures and application guidelines required to mitigate them.

# ANNEX B2

# SUGGESTED METHODS FOR MARKET PRICE SURVEYS

In line with the proposed compensation principles, LGED, assisted by the consultants, will conduct market price surveys to determine replacement costs of the acquired lands, and where necessary of houses/structures and other replaceable assets and market prices of irreplaceable assets by using the methods suggested below.

# Lands of All Kinds

The surveys will explicitly take into consideration the quality of the lands under acquisition. Quality will take into account current uses, cropping intensity and value of crops produced, accessibility from the existing roads, and any other characteristics that influence the market value. The surveys will be conducted with the following three groups of respondents:

- A random sample of 10-15 landowners in the *mouza* in which the lands under acquisition are located and in those adjacent to it along the road;
- As many of most recent buyers and sellers of similar lands as can be found in the same and adjacent mouzas along the road or near the subproject; and
- Deed writers, as many as can be found and agree to be interviewed at the land registration offices, who recently handled transactions of roadside lands in the same or adjacent mouzas. (They will be asked about the actual prices, not those written in the deeds.)

Market value of the lands will be determined in the following manner:

- If variations in average prices reported by the three respondent groups are <u>insignificant</u> (or, are 10% or less), current value of the lands will be fixed at the average of the prices reported by the three groups.
- In cases of <u>significant</u> differences (more than 10%), the current prices will be negotiated in open meetings with the affected and other landowners, community leaders, CBOs/NGOs and the like.

*Replacement costs of land will equal the market price, <u>plus</u> the registration cost or stamp duty. The registration cost will be calculated on the current market price.* 

# Houses and Other Built Structures

Replacement costs will be based on the current prices of various building materials, labor and other cost items in the local markets. The costs of building materials, such as bricks, cement, steel, sand, bamboo, timber, GI sheet, roofing materials like straw, golpata, etc, and labor will be based on:

- Survey of current prices of different types of materials with five or so dealers/manufacturers in the local markets.
  - The replacement cost of the house/structure will be based on the lowest quoted price for each type of material, plus their carrying costs to the sites.
- The current costs of labor with different skills will be determined by interviewing local contractors, LGED staff, or local construction workers.

Replacement costs of any other replaceable affected assets will also be based on the current prices of materials, transportation and labor costs, etc.

# Trees & Other Irreplaceable Assets

Market prices of different species of trees will be determined by surveying the prevailing prices paid by timber and fuel-wood traders in the local markets. *The compensation for trees will be fixed at the highest prices offered by a trader.* 

Compensation for all other irreplaceable assets will also be based on survey of their prevailing prices with dealers/traders in the local markets.

# Fruits and Other Crops

Compensation will be fixed at the harvest prices of the fruits and other crops. Harvest prices of different varieties of fruits and crops will be collected from a sample of 7-10 dealers in the local markets. *The compensation for each type of fruit and crop will be fixed at the highest price offered by a trader.* 

The market price surveys will begin as soon as locations of the required acquisitions are identified on the ground. LGED will document the replacement costs and market prices of various affected assets and make them available as and when asked for review by IDA.

#### ANNEX B3 MONITORING LAND ACQUISITION AND PREPARATION & IMPLEMENTATION OF IMPACT MITIGATION PLANS

The following indicators will be used to monitor the status of major tasks involved in land acquisition and in preparation and implementation of resettlement activities.

**A.** *Land Acquisition. Engineering Designs* are a pre-requisite for starting the land acquisition activities. Once the design decisions are finalized determining the acquisition needs and their ground locations, the following tasks will be monitored to assess progress in land acquisition:

- Preparation of the Land Acquisition Proposals (LAPs), by using standard formats required by land acquisition authority.
- Dates LAPs submitted to the MLGRD&C for administrative approval.
- Dates LAPs submitted to the Deputy Commissioners (DCs).
- Dates LAPs approved by the District Land Allocation Committees (DLACs) and, if required, the Ministry of Land.
- Dates Notice-3 issued by DCs of the project districts (These dates serve as <u>cut-off dates</u> for the legal owners of the lands under acquisition).
- Dates Joint Verifications by acquisition officials and LGED completed in the individual project districts.
- Dates Notice-6 issued by DCs of project districts.
- Dates Compensation Estimates submitted by DCs to LGED.
- Dates LGED sent the Compensation Estimates to LGD.
- Dates LGD approved the Compensation Estimates.
- Dates LGED placed the compensation funds with DCs.
- Dates Notice-7 issued by DCs in the project districts.
- Dates DCs started the CUL payment process in the project districts.
- Continuing monitoring of progress in CUL payment by DCs.

**B.** *Preparation & Implementation of Mitigation Plans.* Preparation of impact mitigation plans begins once decisions on engineering designs are finalized and ground locations of the acquisitions are identified. The following are the major tasks that will be monitored during preparation and implementation:

- Census of the project affected persons (PAPs) and assets, and fixing of the <u>cut-off dates</u> for squatters.
- Survey of replacement costs and market prices of the affected lands and other assets.
- Consultation and information dissemination with regard to compensation payment procedure and the documents required to claim compensation from the DCs (a continuing activity).
- Formation of the Grievance Redress Committees (GRCs).
- Preparation of Compensation Budgets for squatters and others not covered by the acquisition ordinance, and top-up for titleholders.

- Preparation and submission of RAP/ARP/SECDP for IDA review and clearance.
- Preparation of the individual entitlement files for different PAP groups, with all applicable entitlements.
- Approval of the Compensation Budgets by LGED.
- Continuing monitoring and reporting of progress in payment of CUL, top-up and other applicable entitlements to titleholders and squatters and similar PAPs; and relocation of homestead losers, and displaced businesses and other activities. Data on following indicators will be essentially collected for continuous monitoring and reporting:
  - PAPs are aware of their entitlements, and of the procedures for receiving them, before start of land acquisition;
  - PAPs are satisfied that they were properly consulted at all relevant stages of project identification, selection, design and implementation with focus on land acquisition;
  - PAPs are aware of the Grievance Redress Mechanism and their grievances are satisfactorily resolved;
  - PAPs are fully compensated in accordance with the entitlement matrix for all assets at full replacement cost;
  - Valuation of land and other assets was done in a participatory method to ensure replacement cost;
  - PAPs receive their entitlements (CUL, top-up, & other allowances) prior to taking possession of land for project civil works construction; and
  - Livelihoods of the PAPs are fully restored.

Any other tasks that may have remained unknown will be included in the monitoring system. Progress in land acquisition and Resettlement Planning and implementation activities will be reported in appropriate formats on land acquisition and resettlement. Format on land acquisition process will update on the status of land acquisition including preparation of land acquisition proposal (LAP), administrative approval, submission of LAP to Deputy Commissioners (DCs), notifications under the law, assessment, valuation, placement of fund and disbursement of compensation under law. Format on resettlement will provide updates on payment of resettlement assistance including top-ups for replacement value after compensation under law, relocation assistance, vacating project right of way and livelihood restoration measures.

# ANNEX C1 SMALL ETHNIC COMMUNITIES CONSULTATION MATRIX

Timing	Consultation Pa	articipants	Consultation	Expected
	Project Authority	SEC Community	Method	Outcome
Reconnaissance of road under consideration	LGED, NGOs/ CBOs and others working with SEC issues	SEC Communities, including organizations, community leaders/elders	Open meetings & discussions, visit of SEC settlements & surroundings	First-hand assessment of SECs' perception of potential social risks and benefits, and prospect of achieving broad base support for the project
Preliminary Screening of the road	LGED, NGOs/CBOs and others working with SEC issues	SEC Communities, including would-be affected SECs, SEC organizations, community leaders/elders, key informants	Open meetings, focus group discussions, spot interviews, etc.	Identification of major impact issues, feedback from SEC communities and would-be affected persons/households, and establishing broad-based community support for the project
Feasibility Study taking into consideration, inter alia the conditions that led to community consensus	LGED, project consultants (Social Scientists), NGOs/CBOs, other knowledgeabl e persons	Would-be affected SECs, SEC organizations, community leaders/elders, key informants	Formal/informa l interviews; focus group discussions; hotspot discussion on specific impacts, alternatives, and mitigation; etc.	More concrete view of impact issues & risks, and feedback on possible alternatives and mitigation measures; estimates of displacement from homesteads; inventory of common property resources; and information on other key impacts
Social Assessment	LGED, project consultants (Social Scientists)	Adversely affected individual SECs/househol ds	Structured survey questionnaires covering quantitative & qualitative information	Inputs for SECP, and identification of issues that could be incorporated in engineering design
Detailed Design	LGED, project consultants (Social Scientists) and	SEC organizations, community leaders/elders,	Group consultations, hot spot discussions, etc.	Preparation of SECP, and incorporation of SA inputs into engineering design to avoid or minimize adverse

Second Rural Transport Improvement Project- Additional Financing (RTIP-II AF) Local Government Engineering Department (LGED)

Timing	Consultation Pa	articipants	Consultation	Expected
	Project Authority	SEC Community	Method	Outcome
	other stakeholders	adversely affected SECs		impacts, and SEC development programs
Implementation	LGED, project consultants (Social Scientists) & other stakeholders	Individual SECs, SEC organizations, community leaders/elders & other stakeholders	Implementation monitoring committees (formal or informal)	<i>Quick resolution of issues, effective implementation of SECP</i>
Monitoring & Evaluation	LGED, IDA, project consultants (Social Scientists), NGOs & CBOs	SEC organizations/ groups and individuals	Participation in review and monitoring	Identification & resolution of implementation issues, effectiveness of SECP

# ANNEX C2

# DISTRIBUTION OF SMALL ETHNIC COMMUNITY PEOPLES IN THE PROJECT DISTRICTS

Target	Districts	Number	Physical	Po	Population 2011		SECs/	SECs/Ethnic Minorities	
Area		of Upazilas	Area (sqkm)				No.	% of	Density
		Opazitas	(sqxiii)	Male	Female	Total	persons 2001	population 2001	SEC
									per
~ .									sqkm
Central	Dhaka	6	717	6460	5415	11875	8,891	0.38%	12.4
	Gazipur	5	1,761	1,738	1,596	3334	1,594	0.08%	0.9
	Manikganj	7	1,378	669	709	1378	624	0.05%	0.5
	Munshiganj	6	955	707	713	1420	1,170	0.09%	1.2
	Narayanganj	5	760	1494	1403	2897	1,828	0.08%	2.4
	Narsingdi	6	1,141	1,091	1,111	2202	629	0.03%	0.6
	Pabna	9	2,371	1,250	1,247	2497	3,826	0.18%	1.6
	Sirajganj	9	2,498	1,537	1,534	3071	2,159	0.08%	0.9
	Tangail	12	3,414	1,742	1,829	3571	17,462	0.53%	5.1
	Sub-total	65	14995	16688	15557	32245	38183	0.20%	2.5
North- eastern	Jamalpur	7	2,032	1,115	1,150	2265	5,065	0.24%	2.5
	Kishoreganj	13	2,730	1,403	1,450	2853	3,523	0.14%	1.3
	Mymensingh	12	4,360	2,506	2,535	5041	40,671	0.91%	9.3
	Netrokona	10	2,810	1,101	1,106	2207	32,934	1.66%	11.7
	Sherpur	5	1,040	664	670	1334	19,923	1.56%	19.2
	Habiganj	8	2,637	1,010	1,049	2059	48,126	2.74%	18.3
	Maulvibazar	7	2,889	936	965	1901	35,954	2.23%	12.4
	Sunamganj	11	3,690	1,224	1,219	2443	7,639	0.38%	2.1
	Sylhet	12	3,489	1,712	1,692	3404	17,363	0.68%	5
	Sub-total	85	25677	11671	11836	23507	211,198	1.04%	8.2
		150	40672	28359	27393	55752	249,381		

# ANNEX-D MONITORING GENDER ACTIONS IN PROJECT PROCESS

# **Detail Design Phase**

Aim	Method	Target	Indicator
Ensure gender inclusive design	Maximize participation of women in design activities through household surveys, focused group discussions, key informant interviews at community level.	30% female response in field surveys, focus group discussions to boost participation as required	Number of female respondents to household survey, list of women in focused group discussions, and list of key informants
Plan for and advocate involvement of women in subsequent Project phases	Project gender actions and participation strategy, plus specific gender actions in Project documentation	Monitorable Project gender actions	Specific mention of gender outcomes in Project documentation
Provision of base- line gender disaggregated information for subsequent monitoring of gender outcomes	Creation of a socio- economic baseline for the Project from household surveys	Gender disaggregated Project M&E framework	Project documentation and logical framework
Ensure gender mainstreaming of Project resettlement plan and land acquisition process	Attention to poor women as a vulnerable group, consideration of low female literacy rate when disseminating public information i.e. through individual contacts or focused group meetings.	20% female response in RAP/ARP survey, incorporation of at least one woman on resettlement committees, public notification via community meetings - separate meetings for women	Number of female headed households in RAP/ARP survey Female attendance at public meetings Membership of various RAP/ARP implementation committees/boards

#### **Project Implementation Phase**

Aim	Method	Target	Indicator
Ensure both women and men benefit from jobs arising	Explicit clause in works contract to employ PAPs, women, ethnic	20% female workers on works contracts. Women LCS get subcontracts under	Contractor's monthly reports and external monitor's periodic reports.

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minorities and other local people in the order of preference where labor is required, and to report labor hire disaggregated by gender. LCS provide off and on pavement road maintenance services under the Performance-based Maintenance Contracts	PBMCs for routine off-pavement maintenance.	
Specify equal rates for men and women for equal work.	Equal rate for equal work for male/female workers	
Implementation of the Project HIV/AIDS and Anti- Trafficking awareness program. Include this program in the Project information dissemination, monitoring and evaluation work, and in work contracts	HIV/AIDs, Anti- Trafficking, and road safety are agenda items at every community meeting.	Monitoring and evaluation picks up good awareness of HIV/AIDS, Anti- Trafficking, and Road Safety information. No. of reported incidences of these issues in M&E reports.
Gather local level data of male and female population receiving medical services and education	Improvement and balanced enrolment of girls and boys at schools Men and women get equal treatment for	Monitoring and evaluation reports.
Gather local level data on male and female population getting increased employment opportunities and income from the	health problems Men and women get equal treatment for employment Men and women get equal treatment for	
	local people in the order of preference where labor is required, and to report labor hire disaggregated by gender. LCS provide off and on pavement road maintenance services under the Performance-based Maintenance Contracts Specify equal rates for men and women for equal work. Implementation of the Project HIV/AIDS and Anti- Trafficking awareness program. Include this program in the Project information dissemination, monitoring and evaluation work, and in work contracts Gather local level data of male and female population receiving medical services and education Gather local level data on male and female population receiving medical services and education	local people in the order of preference where labor is required, and to report labor hire disaggregated by gender.off-pavement maintenance.LCS provide off and on pavement road maintenance services under the,Performance-based Maintenance Contracts,Specify equal rates for men and women for equal work.Equal rate for equal work for male/female workersImplementation of the ProjectHIV/AIDS, Anti- Trafficking, and road safety are agenda items at awareness program.Include this program in the Projectevery community meeting.Include this program in the ProjectImprovement and balanced enrolment of girls and boys at schoolsGather local level data of male and female population female population getting increased employment opportunities and income from theMen and women get equal treatment for employment omotome get equal treatment for employment

Payment of compensation and resettlement assistance to both spouses or one male and one female in an affected family.
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# **Project Monitoring & Evaluation**

Aim	Method	Target	Indicator
Ensure that the Project complies with the stated aims of government and WB gender policies	Periodic analysis of Project gender practices and outcomes, changes to Project practices as appropriate to enhance positive and mitigate negative gender outcomes.	Quarterly gender analysis may be incorporated into monitoring of construction, external monitoring of resettlement and income restoration programs as per RAP/ARP.	Gender disaggregated M&E data in external M&E consultant's and implementation reports (for RAP/ARP). Annual and periodic WB portfolio reviews. Reports of EA on the Project loan.

Annex- E
SMALL ETHNIC COMMUNITY DEVELOPMENT PLAN FOR RTIP-II (AF)

Adoption of policy	Small Ethnic Community Development Plan Framework prepared and included in the project SIMF.	
Objectives of SECDP	<ul> <li>i) Ensuring project benefits to SECs</li> <li>ii) Ensuring participation of SECs in project activities.</li> <li>iii) Making project activities culturally acceptable and effective.</li> <li>iv) Identifying affect and affected peoples.</li> <li>v) Preparing mitigation plan to mitigate unavoidable adverse impacts.</li> </ul>	
Basic Principles	<ul> <li>i) Including SEC and their organizations in selection of the subprojects.</li> <li>ii) Carefully screening the sub-projects to identify past, present and future social impacts.</li> <li>iii) Finding out alternatives in case of adverse impacts.</li> <li>iv) Informing the community of the potential adverse impacts and project impact mitigation policy. No development works will be taken without support of the concern SE communities.</li> <li>v) Preparing a Small Ethnic Community Development (Resettlement) Plan.</li> </ul>	
Defining SEC	Small Ethnic Community will be defined according to Country law, International human rights treaties ratified by Bangladesh, World Bank Operational Policy 4.10.	
Legal Framework and Policies	Article 27, 28 and 29 of the Bangladesh Constitution, East Bengal State Acquisition and Tenancy Act, 1950, CHT Regulation of 1900. Other laws include the Hill District Council Acts of 1989 and the CHT Regional Council Act of 1998., Indigenous Peoples Policy of the World Bank OP 4.10.	
Identifying target SEC	Target SEC for SECDP will be identified from Social Screening at the initial stage of project . The communities where at least 10% people from SEC lives ethnic issues will be considered there.	
Impact Assessment	Impacts on community ( assets, culture- language, religion, beliefs ) will be identified from Social Screening/ Baseline survey. To assess the impacts and alternatives FGD , fruitful community consultations will be conducted, gender issues will be considered, Key Informants will be interviewed, NGOs working with SECs will be included.	
Analysis of impacts	Impact will be analyzed and alternatives will be considered.	
Mitigation Policy	Project mitigation policy is not to do any harm for SECs. The policy will be applied. Sufficient consultation with the SECs will be conducted to finalize the policy.	
Resettlement and Community Enhancement Plan	A Resettlement and Community Enhancement Plan in the form of Small Ethnic Community Development plan will be prepared. Participation of the SECs will be ensured during preparation of the Plan . The SECDP will not be planned for only affected SECs but also for the development of SECs who are not affected by project works. TPDP of RTIP-II is an instance SECs development.	

Grievance Redress Mechanism (GRM)	Project Grievance Redress mechanism will be disclosed properly to the SECs. Representatives of the SECs will be included in the Grievance Redress committees. As well as traditional grievance redress mechanisms of the SECs will be honored.
Approval and disclosure of the SECDP	The Draft SECDP will be submitted for approval of the LGED and clearance from the World Bank. The summary of approved and cleared SECDP will be translated in to Bengali ( as most of the SECs understand Bengali) and posted to the LGED website for transparency.
Monitoring and Evaluation (M&E)	Implementation of the SECDP will be monitored by a Monitoring authority.

# Annex - F

# GENDER ACTION PLAN FOR RTIP-II AF (Draft)

Objectives	Activities	Responsibilities	Target	Indicators	Time Frame	Means of verification
Project and sector policy adoption	Preparation of Gender Action Plan (GAP) for RTIP-II AF. Review and amend existing policies/ regulations to promote women's representation in the transport sector at all levels, including management workers, and to integrate gender considerations	LGED, Sr. Sociologist, Consultant LGD and WB	GAP will be finalized at the initial stage of the project and updated before implementation. Gender Policy on Rural Transport Sector will be developed during the project life	GAP approved by LGED and agreed by the World Bank Gender Policy on Rural Transport Sector approved by LGED and agreed by the World Bank	Updated within 3 months of effectiveness In the third year of project implementation	Approval letters/ correspondences
Institutional Development of Government Agencies	Increase women's participation and representation in transport sector institutions by having more female staffs working in RTIP2 PMU and building a plan to promote at least one female staff to management position	LGE and WB	Women representation in project management Assign a Gender Specialist with the PMU, RTIP-II	Number of female staff appointed in management position at the RTIP-II PMU Gender Specialist engaged in PMU, RTIP- II	First year of RTIP-II AF implementation	PMU staff and individual consultant list approved by LGED/LGD
Increased participation of women in Design, Planning and Monitoring.	Invite and encourage women to participate in consultations process for identification and design of subprojects	Detailed Design Consultants	Women participant will be at least 30% of the total participants in consultation meetings and workshops At least one female graduate engineer will be included in	Number of female participants and total participants in each consultations and surveys.	Continuous process	Consultation, planning, design and monitoring reports Staff list of the DDC

Second Rural Transport Improvement Project- Additional Financing (RTIP-II AF) Local Government Engineering Department (LGED)

	and in monitoring and evaluation Encourage the detailed design consultants to hire female workers, especially engineers graduated from engineering universities		the design and supervision engineer's team	Number of female engineer in detail design consultant's (DDC) team		
Gender mainstreaming in land acquisition and resettlement process	Gender analysis for land acquisition and resettlement, identification of needs and addressing those in planning and implementation of land acquisition and resettlement	Concern LGED office, Sr. Sociologist, Consultant	At least 20% of the affected female household members will be consulted. Special allowance and assistances provided for female headed households.	Number of affected female household members and number of consulted affected women. Number of female- headed households assisted for relocation and resettlement	At subproject design; At implementation of social plans	Project progress reports
Women empowerment	Gender analysis for identification of areas of empowerment of women Identifying women interested to working in project civil works. Provide appropriate skills training for interested women on maintenance works and human development.	PMU, LGED DDC and Contractors	Areas of women empowerment identified; Interested women are mobilized into LCS for project maintenance works; 100% of the LCS women are provided skills training by Contractors under the guidance of DDC	Areas of women empowerment identified; LCS formed with interested women; LCS women are provided skills training	Continuous	Project progress and monitoring reports.

Second Rural Transport Improvement Project- Additional Financing (RTIP-II AF) Local Government Engineering Department (LGED)

Ensuring participation of male and females in project implementation activities.	Explicit policy to give priority in recruiting local male and females in project activities.	PMU	Number of women participated in every phase of project implementation will be 10%.	Number of women participated in every phase	Continuous	Project progress and monitoring reports.
Creating a women friendly working environment	Arranging women friendly facilities in project offices, contractors' sites and LCS works.	PMU, Consultants, Contractors	Arrangement of separate toilet for female staffs and workers in project offices and contractors working site. Separate living room for women workers in contractors' worker sheds.	Facilities for female staffs in project offices, contractors working places and in workers sheds.	Continuous	Project progress and monitoring reports.
Vulnerability and disability	Vulnerability and disability will be assessed during surveys, Project affected persons census (PAPs) and at the time of RAP preparation.	Consultants	All the female headed households and disability in the households in the project affected area will be listed. Vulnerable and disabled will be informed during public consultations, disclosure	Presence of vulnerability and disability has been identified. Disabled and vulnerable people attends consultation and disclosure meetings.	Continuous	Project progress reports, completion reports.